

Accessible Social

October 19, 2022



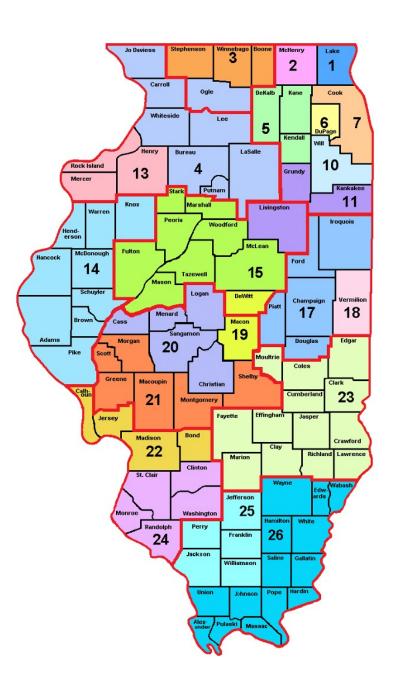


Kiersten Baer

- Digital Communications Manager
 - Illinois Center for Specialized Professional Support
- kmbaer@ilstu.edu
- 309-438-1838



Where is Your Local Area?





Which partner do you best represent?









Alexa Heinrich

- Social Media Manager, St. Petersburg College
- www.TheRealAlexa.com
- hello@therealalexa.com

Disability and Accessibility

DISABILITY

















Assistive Technology

- Screen Readers: software programs that allow blind and low vision users to read the text that is displayed on a screen with a speech synthesizer or Braille display.
- Text-to-Speech Programs: technology that is used to change data into spoken words.

Why should accessibility be a priority when creating social media content?

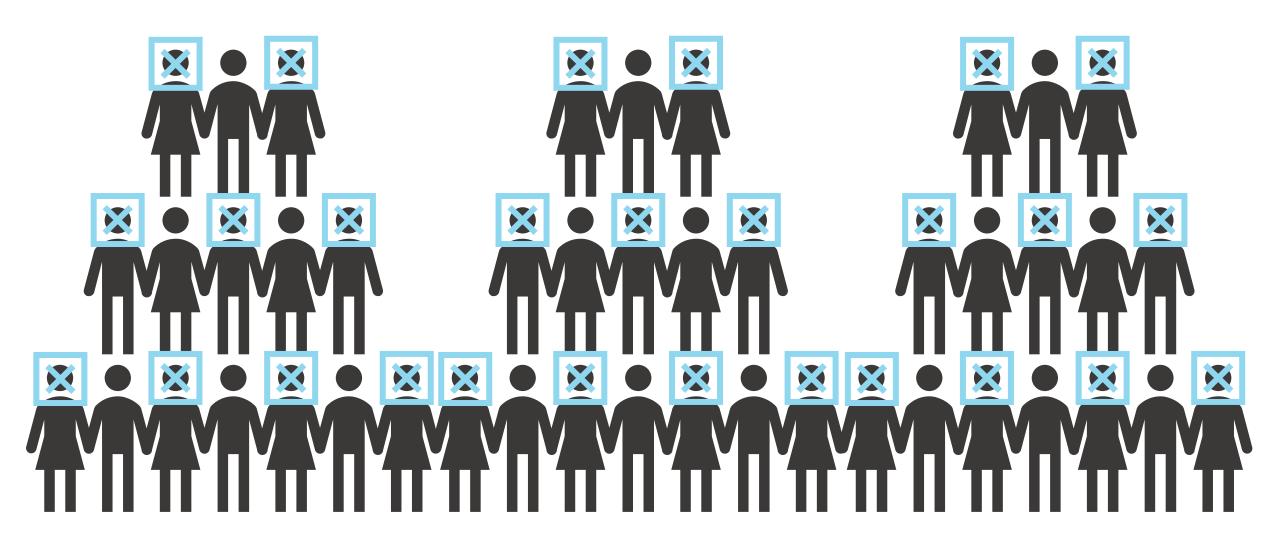
Disability is Diverse

It comes in different forms:

- Permanent
- Temporary
- Situational
- Episodic

Why Accessibility Matters

- Marketing Impact
- Legality and Compliance
- Disability Affects Everyone
- Compassion for Others



Los Angeles Times

POLITICS







Supreme Court allows blind people to sue retailers if their websites are not accessible



Election Results

President | Senate | House

California | L.A. County

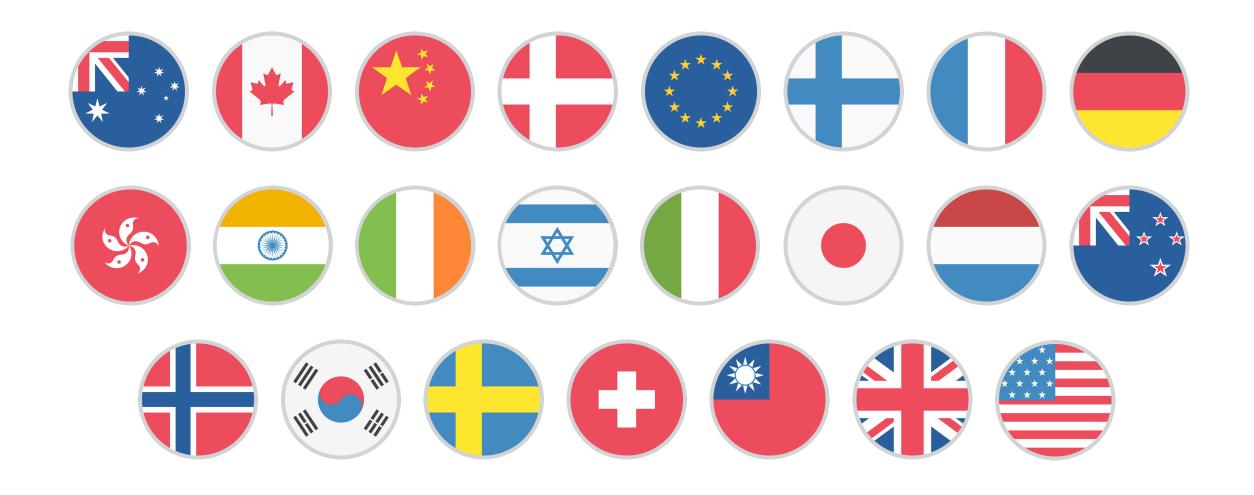
Orange | Ventura

CORONAVIRUS AND PANDEMIC >

California hits 1 million coronavirus cases as L.A. County urges travel quarantine

Thanksgiving travel will be light, with most Southern Californians driving

Super-spreading wedding party demonstrates



Web Content Accessibility Guidelines (WCAG)

www.w3.org

Your Message



How do you create an accessible experience on social media?



instead of this: #octopiareawesome

write hashtags like this: #OctopiAreAwesome

#CamelCase

is easier for literally everyone to read



9:24AM · Nov 4, 2021

...

Instagram: "Today we're introducing face filters"

Snapchat: "tODAy wE'rE iNTrODuciNG fAcE FiLteR5"



4:42 PM · May 17, 2017 · TweetDeck





Abandoned House Old House Haunted House Derelict House



raised hand



raised hand: light skin tone



raised hand: medium-light skin tone



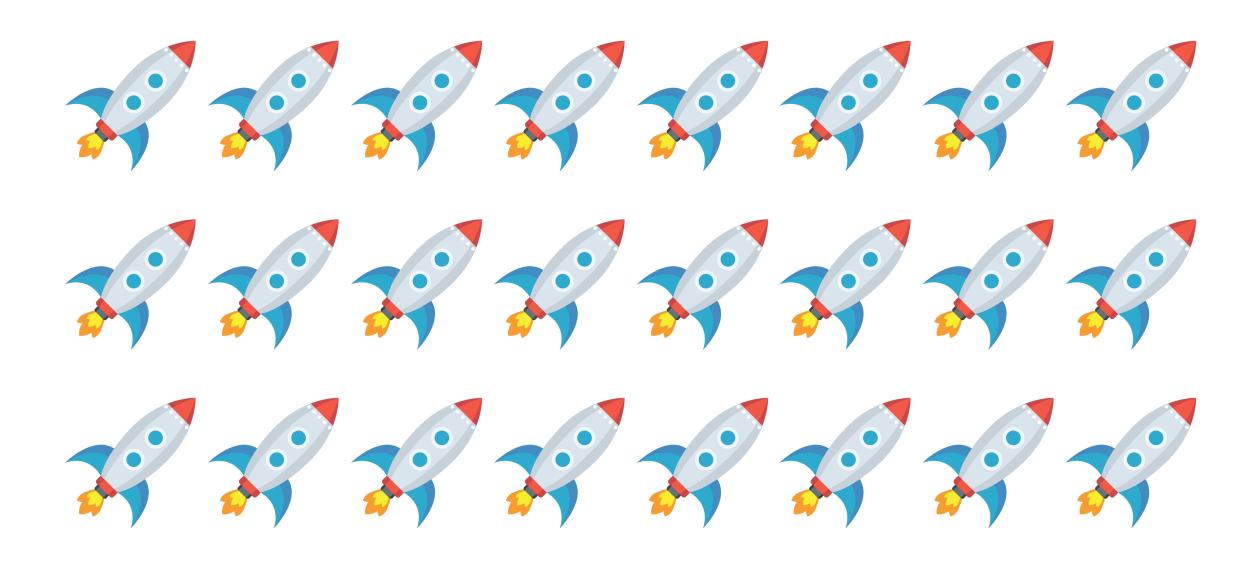
raised hand: medium skin tone



raised hand: medium-dark skin tone



raised hand: dark skin tone





Having a great time on vacation in Colorado (a) gonna get some prime skiing in tomorrow (b) before ending the day with hot cocoa (b) by the fire with my BFF

11:28 AM · Mar 17, 2022 · Twitter for iPhone



Keys to a great keynote speech:

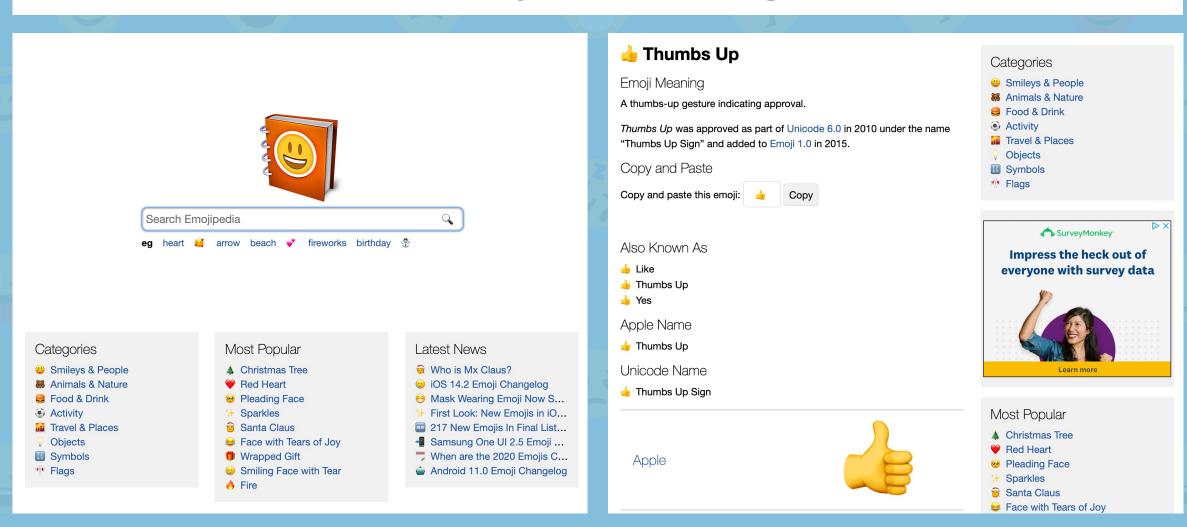






11:26 AM · Mar 17, 2022 · Twitter for iPhone

emojipedia.org



Best Practices for Emoji

- Use them in moderation
- Double-check their description before using them
- Place them at the end of posts and tweets to avoid clarity issues
- Try to resist changing the color on customizable emoji unless a specific skin tone is necessary for context



that's REIGNING FIBA WORLD CUP MVP Ricky Rubio to you...



Ricky Off The Glass



Been waitin' for this one

Turn it up 🎇

tickets on sale: bit.ly/2UU9tPA





Eustom fonts are so fun! They give your content extra pizzazz! And you can even bold your text.

Unfortunately, not all assistive devices can read these alternative characters, making them inaccessible.



- some on icode character sets don'ot get skipped over but
- instead come out as
- COMP | lete 90bb | ledy 900k



Alexa Heinrich (she/her)

@HashtagHeyAlexa

Ignore this tweet. I'm testing something.

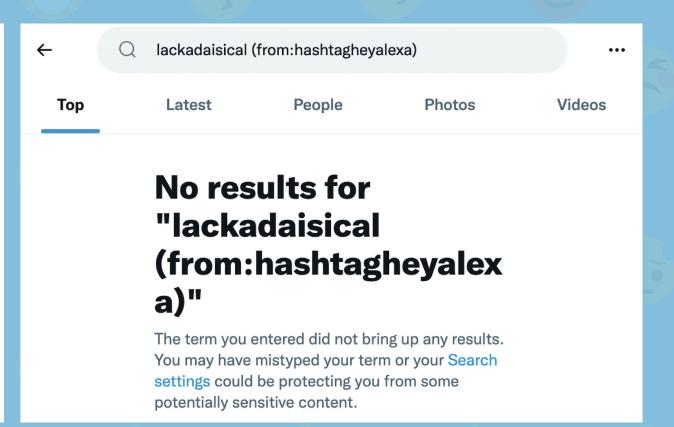
Lackadaisical

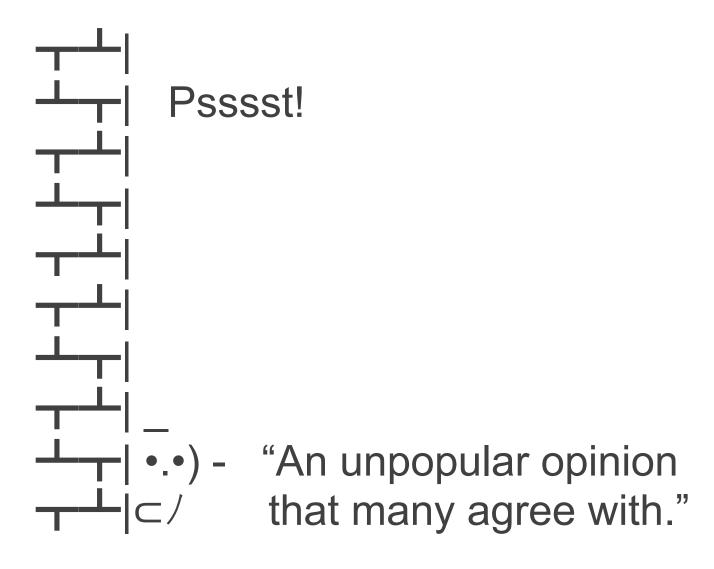
lackadaisical

lackadaisical

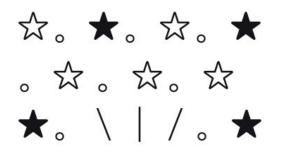
lackadaisical

7:46 PM · Sep 23, 2021 · TweetDeck







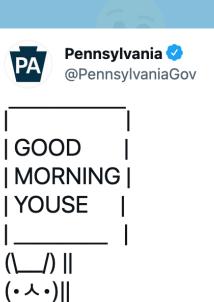


#Happy4thOfJuly



Try saying, "Alexa, play 'Fireworks'" today.

9:30 AM · 7/4/21 · Sprinklr





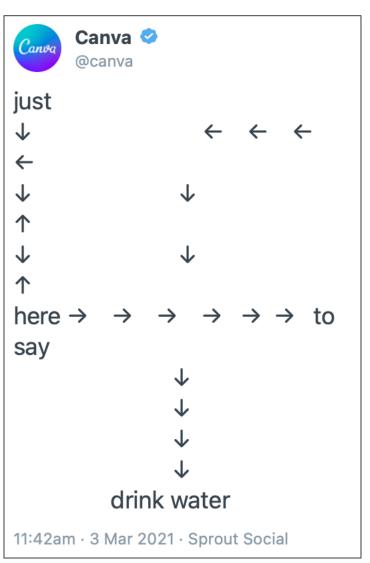
Happy #PennsylvaniaDay

9:13 AM · Jul 20, 2021 · Twitter Web App

Desktop Twitter



TweetDeck



Images and Visuals







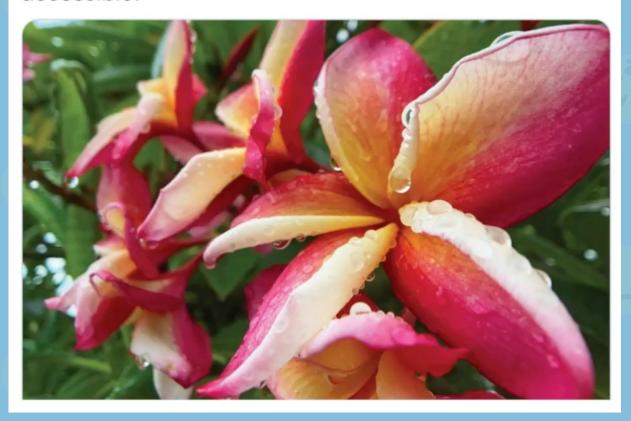
Hand holding up a small fuzzy orange kitten with amber-colored eyes and a pink nose.

Woman in a denim jacket holding a baby in a yellow sweater above her head. They are both smiling and joyful.

White Ferris Wheel with multicolored cars under a clear blue sky on a sunny day.



Alt text is incredibly important to making images accessible.



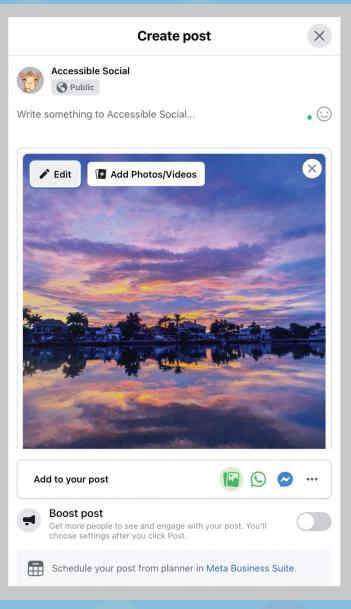


Alt text is incredibly important to making images accessible.



















Rotate



Tag photo



Alternative text

Use generated alt text for this photo or add custom alt text:

May be an image of body of water, twilight, palm trees, sky and nature



Custom alt text

A brilliant purple, pink, gold, and orange sunset reflected in the water of a calm canal bordered by palm trees and waterside houses.



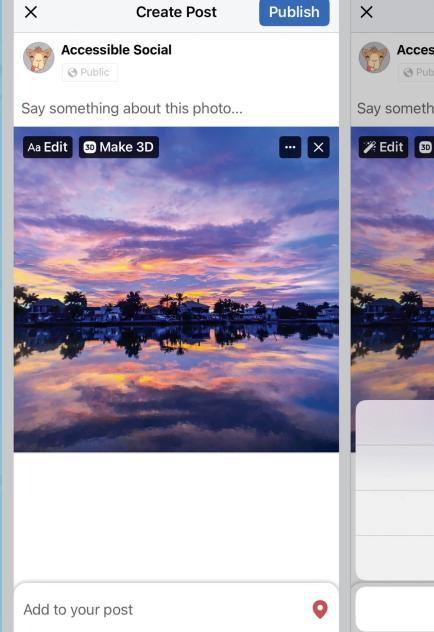
Save

Cancel

Photo detail









X Change Alt Text



Add alternative text that describes the contents of the photo for people with visual impairments.

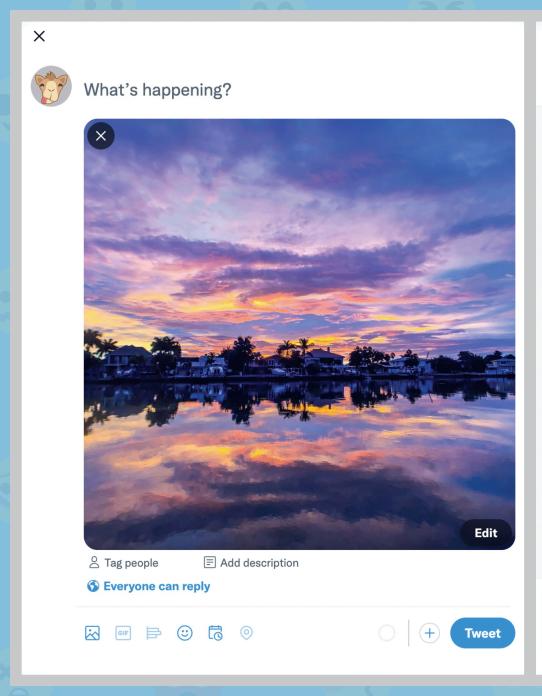
A brilliant purple, pink, gold, and orange sunset reflected in the water of a calm canal bordered by palm trees

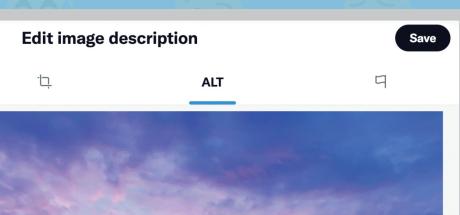
Done



Alt text is usually less than 100 characters.







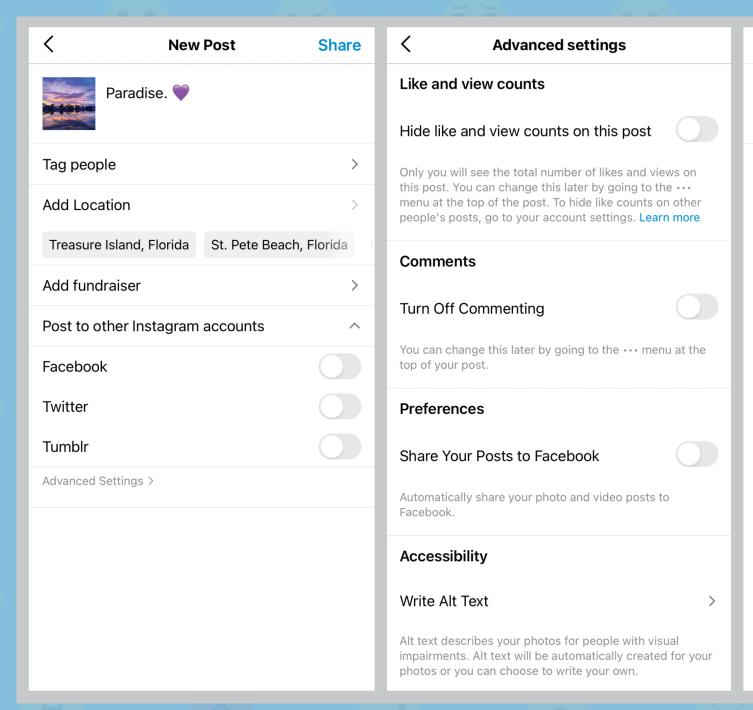


Description

A brilliant purple, pink, gold, and orange sunset reflected in the water of a calm canal bordered by palm trees and waterside houses.

What is alt text?





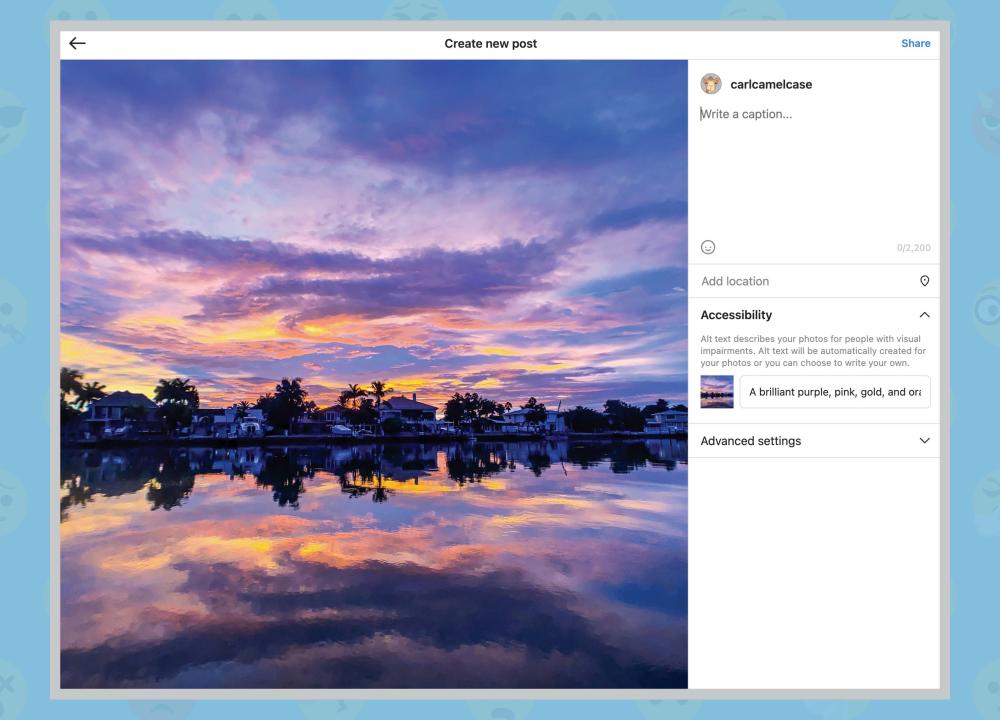
Cancel Alt Text



A brilliant purple, pink, gold, and orange sunset reflected in the water of a calm canal bordered by palm trees and waterside houses.

Done







Advanced settings

Comments

Turn off commenting

You can turn comments on and off for this post.

Accessibility (i)

Write alt text

Describe your photos for people with visual impairments. Alt text can be automatically created, or you can write your own. The best alt text is short, descriptive and limits keywords.



A brilliant purple, pink, gold, and orange sunset reflected in the water of a calm canal bordered by palm trees and waterside houses.



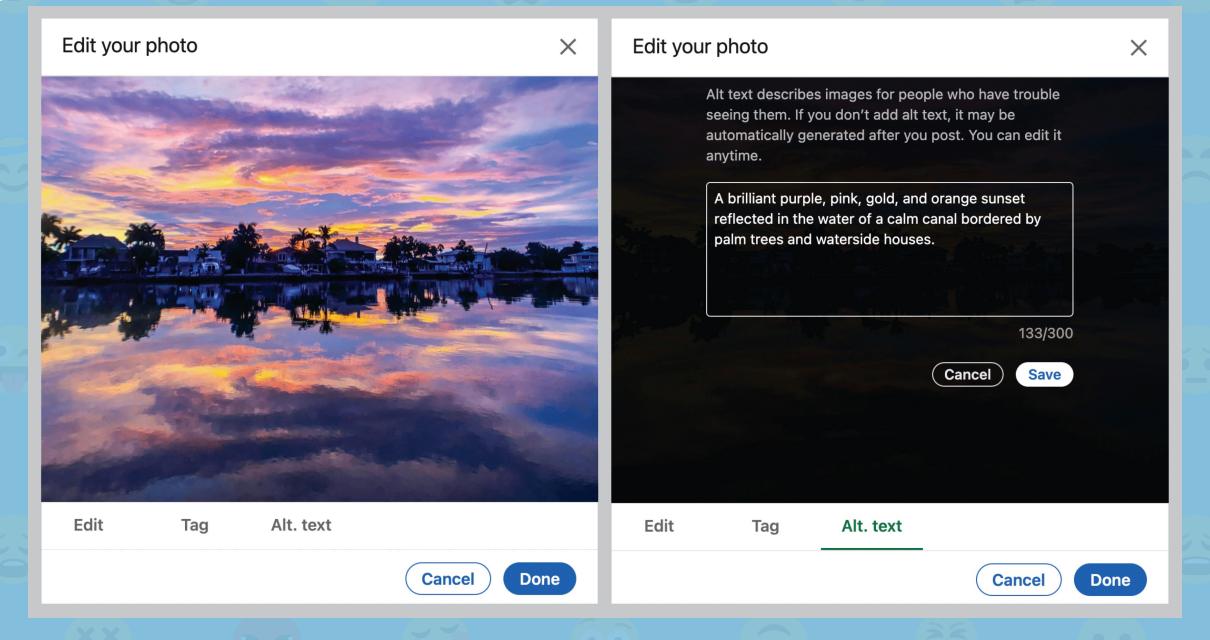
Post info

Add the information needed to create your post.

Advanced settings

Advanced settings for comments, branded content, and more.

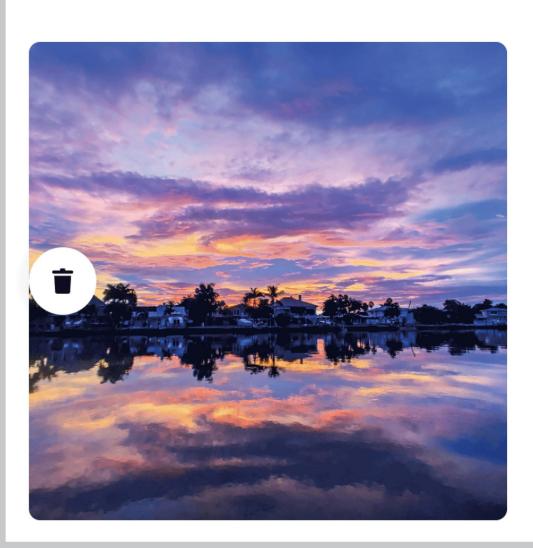




Beautiful Places 🔻



Save



Add your title



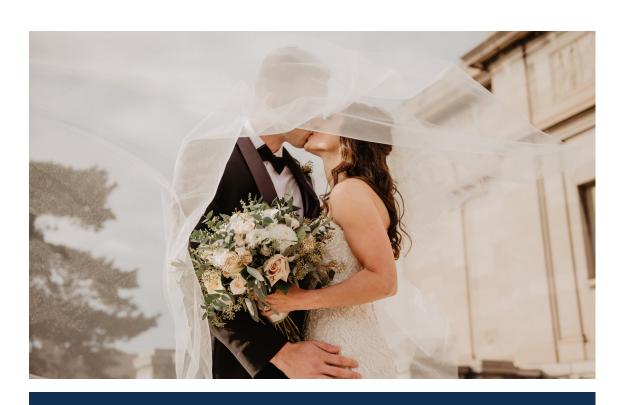
Accessible Social 42,069 followers

Tell everyone what your Pin is about

Add alt text

Management Platforms	f	9	©	fin	p
Agorapulse	X	X		X	
Buffer		X			
Emplifi	X	X		X	
Facebook Creator Studio	X		X		
Falcon	X	X		X	
Hootsuite	X	X		X	
Publer	X	X		X	
Sked Social	X	X	X	X	X
Sprinklr		X			
Sprout Social	X	X		X	

Write in plain language



Example Alt Text:

A man and woman kiss. The man wears a tuxedo, and the woman wears a white wedding dress and veil that swirls around them.

Focus on accuracy, not length



Example Alt Text:

Ferris Wheel lit up under a starry night sky at a carnival crowded with people.

Consider positional information



Example Alt Text:

Upward view of ten palm trees swaying in the wind.

Exclude writing "image of" or "photo of"



Example Alt Text:

Colorful illustration of five different doctors working on and researching an over-sized kidney model.

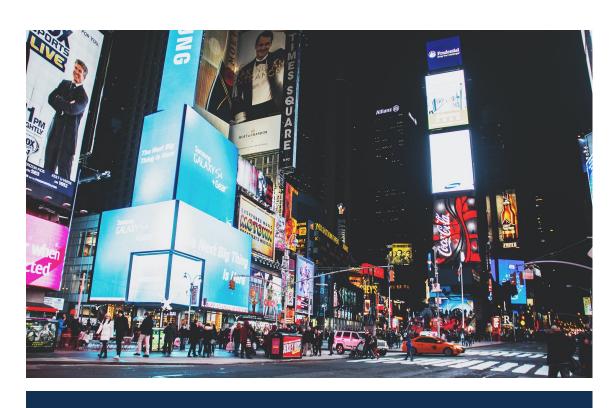
Use proper nouns and names



Example Alt Text:

Mount Rushmore is shown under a hazy blue sky. The cliffside in front of it is dotted with evergreen trees.

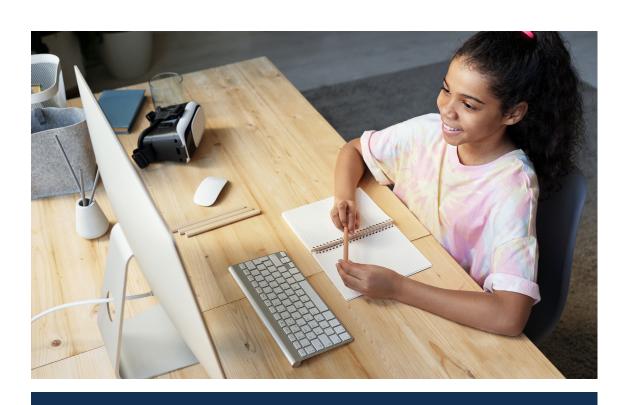
Don't describe every single detail



Example Alt Text:

Times Square in New York City is bustling with cars and people at night. Bright digital billboards cover the buildings.

Use personal identifiers when needed



Example Alt Text:

Young Black girl with long curly hair sits in front of a large desktop computer while learning about different careers in technology.

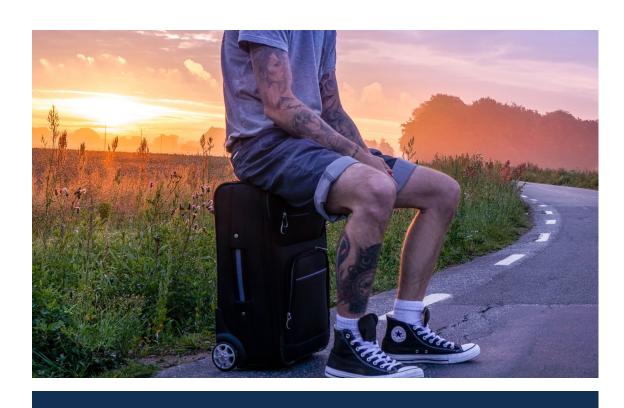
Avoid abbreviations whenever possible



Example Alt Text:

A group of about twenty people sit in rows of chairs at a session for the 2021 Higher Education Social Media (H.E.S.M.) Conference.

Add keywords for improved SEO



Example Alt Text:

Partial view of a man wearing black Chuck Taylor high-top shoes, denim shorts, and a gray t-shirt sitting on his luggage on the side of a country road while the sun sets behind him.

Avoid excessive flattened copy



Example Alt Text:

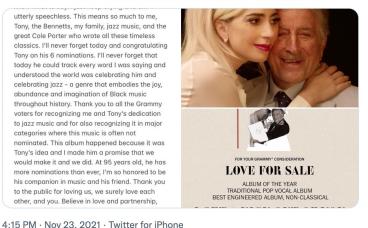
View of a man from behind. He stands atop a hill with his arms outstretched, looking over a green valley under a cloudy blue sky. Text over him reads freedom.

What to Avoid in Your Alt Text

- Emoji Icons
- Links
- Hashtags
- Additional Symbols
- Nonessential Info

Thank you @RecordingAcad @itstonybennett

utterly speechless. This means so much to me, Tony, the Bennetts, my family, jazz music, and the great Cole Porter who wrote all these timeless classics. I'll never forget today and congratulating Tony on his 6 nominations. I'll never forget that today he could track every word I was saying and understood the world was celebrating him and celebrating jazz - a genre that embodies the joy, abundance and imagination of Black music throughout history. Thank you to all the Grammy voters for recognizing me and Tony's dedication to jazz music and for also recognizing it in major categories where this music is often not nominated. This album happened because it was Tony's idea and I made him a promise that we would make it and we did. At 95 years old, he has more nominations than ever. I'm so honored to be his companion in music and his friend. Thank you to the public for loving us, we surely love each other, and you. Believe in love and partnership,







shared and will use it as a lens for evaluating future campaigns.

7:37 PM · Dec 15, 2020 · Twitter Web App

Chick-fil-A, Inc. O

We invite you to read our CEO Dan Cathy's thoughts and personal reflections: spr.ly/6187G1AvZ

Words are not enough, and they sometimes aren't the right words. but we want to say something. Racism should have no place in society. Not now, not ever. It cannot be tolerated.

Our hearts are breaking, for our Black Team Members, Operators and Staff and all those in the Black community who are suffering and who have suffered for too long because of racism. At Chick-fil-A°, we know we have a role in moving all of us forward.

> We will listen. We will be intentional. We will share.

We will act to build bridges - to spread care and hope into our world today and always.





Just introduced resolution condemning the Russian Federation, Vladimir Putin, & Russian military commanders for committing flagrant acts of aggression & atrocities rising to the level of war crimes against humanity & crimes against the Ukrainian people.

Igraham.senate.gov/public/_cache/...



1:17 PM · Mar 3, 2022 · Twitter for iPhone

185 Retweets 45 Quote Tweets 810 Likes



My playing career has been such a thrilling ride, and far beyond my imagination, and full of ups and downs. When you're in it every day, you really don't think about any kind of ending. As I sit here now, however, I think of all the great players and coaches I was privileged to play with and against the competition was fierce and deep, JUST HOW WE LIKE IT. But the friendships and relationships are just as fierce and deep. I will remember and cherish these memories and re-visit them often. I feel like the luckiest person in the world.

9:41 AM · Feb 1, 2022 · Twitter Web App



Yankees and local partners to team up with the Red Cross to launch preparedness program in the Bronx:



11:56 AM - Feb 16 2022 - Twitter Web Ann

68 Retweets 4 Quote Tweets 638 Likes



It's #FloridaBikeMonth and we want to help keep bicyclists safe by offering some tips. Today's tip proper helmet fit. Approximately 40% of bicyclist fatalities in Florida are related to traumatic brain injuries. It's always safest to wear a properly fitted helmet when biking.



9:26 AM · Mar 16, 2022 · Twitter Web App



Climate change is a code red for our nation — and we have no time to waste. That's why today, my Administration is announcing new actions that will reduce emissions across the industrial sector and create good-paying, union jobs.



whitehouse.gov

Fact Sheet: Biden-Harris Administration Advances Cleaner Industrial Sector to ... New Pro-Climate, Pro-Worker Actions Create Jobs and Harness the Bipartisan Infrastructure Law, Federal Purchasing Power, and Trade Policy Today, the

1:58 PM · Feb 15, 2022 · The White House

1,376 Retweets **180** Quote Tweets **6,443** Likes



Fact Sheet: Biden-Harris Administration Advances Cleaner Industrial Sector to Reduce Emissions and Reinvigorate American Manufacturing

FEBRUARY 15, 2022 • STATEMENTS AND RELEASES

New Pro-Climate, Pro-Worker Actions Create Jobs and Harness the Bipartisan
Infrastructure Law, Federal Purchasing Power, and Trade Policy

Today, the Biden-Harris Administration is announcing new actions across agencies to support American leadership on clean manufacturing—including low-carbon production of the steel and aluminum we need for electric vehicles, wind turbines, and solar panels, and the clean concrete we need to upgrade our transportation infrastructure. These actions will create more good-paying jobs and follow on a historic comeback for American factories, with 367,000 ↗ manufacturing jobs added during President Biden's first year in office, the most in nearly 30 years. Further strengthening our industrial base will revitalize local economies, lower prices for consumers, provide more pathways to the middle class through union jobs, and boost American competitiveness in global markets.

The industrial sector is also central to tackling the climate crisis, as it is currently responsible for nearly a third of domestic greenhouse gas emissions. By helping manufacturers use clean energy, efficiency upgrades, and other innovative technologies to reduce emissions, the Administration is supporting cleaner industry that can produce the next generation of products and

Please stop using this tactic of you export your graphic as a readers. This tactic is not acconversations. Plus, let's be not of stop and read your long as graphic. You really think that text? Yeah, okay.

Any graphics you make for so have limited space, time, and a graphic filled with excessive that on your graphic. Then in description of whatever your statement is available in a fo

Most importantly, even if you that all of the flattened copy the graphic accessible for any low vision.

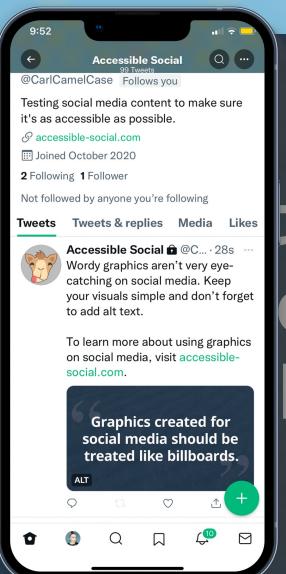


gets flattened when
it unreadable for screen
udes people from important
ong on social media is going
shrunk down to fit on this
on their phone to read all this

ated like billboards: you ge across. Instead of making short quote or title and use or tweet you can give a brief our website where your full creen readers.

ou still need to make sure of the image. Alt text makes someone who is blind or has

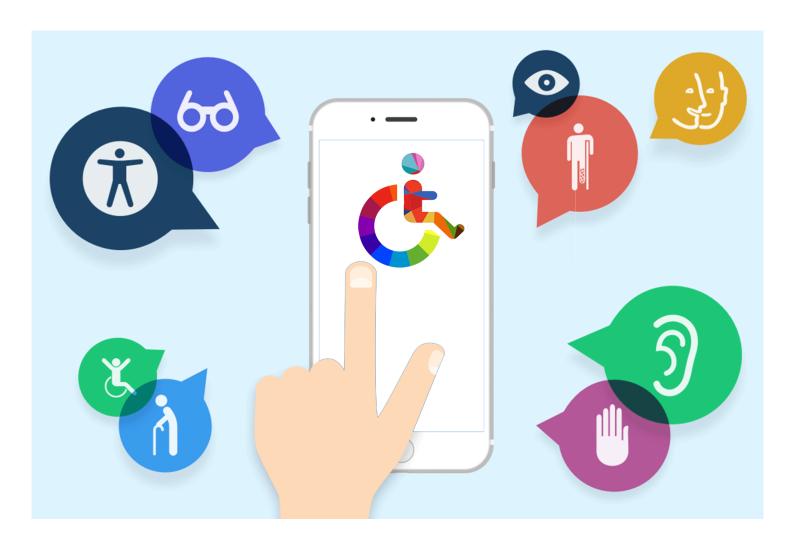




ed for ould be boards.







- Set GIFs to stop playing after 5 seconds
- Give users a way to pause or stop GIFs
- Write descriptive alt text for GIFs
- Avoid GIFs that contain rapid blinking or flashing
- Make sure any text in a GIF has appropriate contrast with the background

BACKGROUND COLOR

		Red	Orange	Yellow	Green	Blue	Violet	Black	White	Gray
TEXT COLOR	Red		Poor	Good	Poor	Poor	Poor	Good	Good	Poor
	Orange	Poor		Poor	Poor	Poor	Poor	Good	Poor	Poor
	Yellow	Good	Good		Poor	Good	Poor	Good	Poor	Good
	Green	Poor	Poor	Poor		Good	Poor	Good	Poor	Good
	Blue	Poor	Poor	Good	Good		Poor	Poor	Good	Poor
	Violet	Poor	Poor	Good	Poor	Poor		Good	Good	Poor
	Black	Poor	Good	Good	Good	Poor	Good		Good	Poor
	White	Good	Good		Poor	Good	Good	Good		Good
	Gray	Poor	Poor	Good	Good	Poor	Poor	Poor	Good	

color.adobe.com



Contrast Ratio ?

7.37 : 1 ⊗

Preview

Regular Text

A high color contrast makes anything easier to read

Large Text

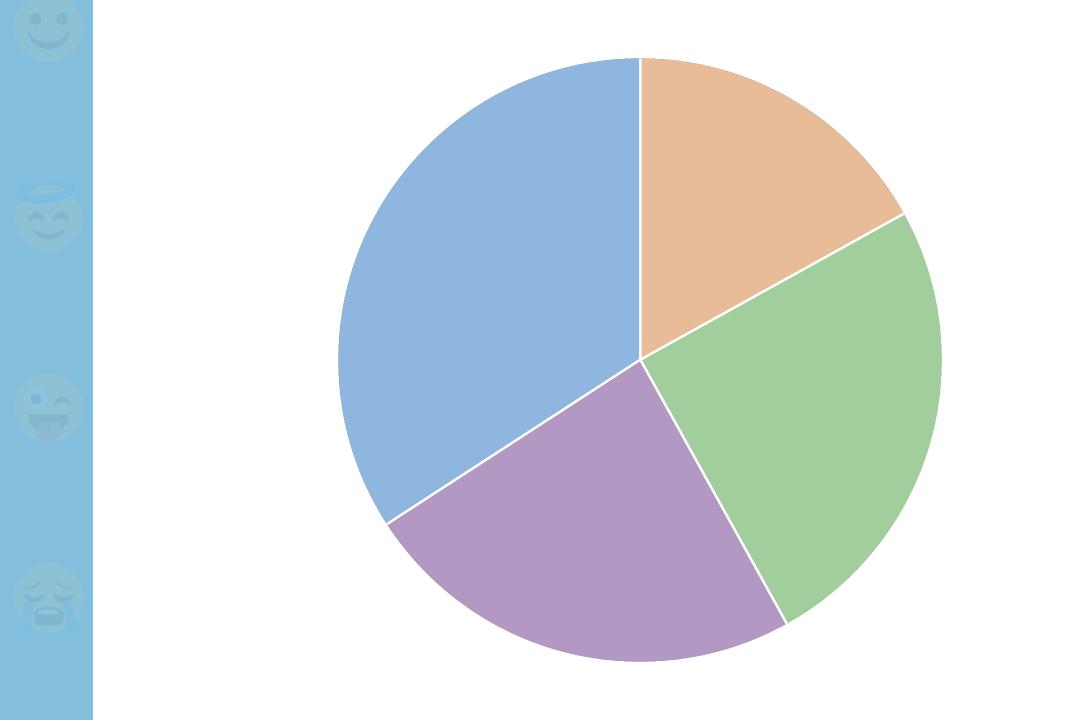
A high color contrast makes anything easier to read

Graphic Components

Pass for 17pt and below

Pass for 18pt and above / 14pt bold and above

Pass for icons and actionable graphics





Audio Descriptions

An audio description is a form of narration used to provide info surrounding key visual elements in videos for blind and low vision consumers.

Audio		Subtitles	
English [Original]		Off	✓
English - Audio Description	✓	English [CC]	

- Typically adds an additional audio track to a video that can be toggled on and off
- You cannot add multiple audio tracks to one video on YouTube, Vimeo, or most social media platforms
 - Create two versions of your video, one with an audio description integrated with the rest of your video's audio and one without





Gucci Gift 2020

5,100,562 views • Nov 9, 2020











GUCCI

GUCCI 💿 751K subscribers

SUBSCRIBE

The new campaign for Gucci Gift imagines a holiday party in an office with a retro 90s setting. When the clock strikes five, Gucci-clad co-workers transform into festive clubgoers. In between joining the conga line the colleagues unwrap gifts from the line-up, including wooly GG jacquard scarves and hats, and GG Marmont bags and the Gucci Tennis 1977 sneaker in multi-color metallic sequins.





Moiraine Damodred



The Wheel of Time - Moiraine

Golden Globe winner Rosamund Pike is Moiraine in The Wheel of Time, an upcoming Amazon Original series.

12:50 PM · Mar 17, 2021 · Twitter Media Studio



Replying to @TheWheelOfTime

Video Description (1/2): The video opens on darkness as we hear the sounds of a powerful energy in the background. A woman's voice says "Do not underestimate the women in this tower."

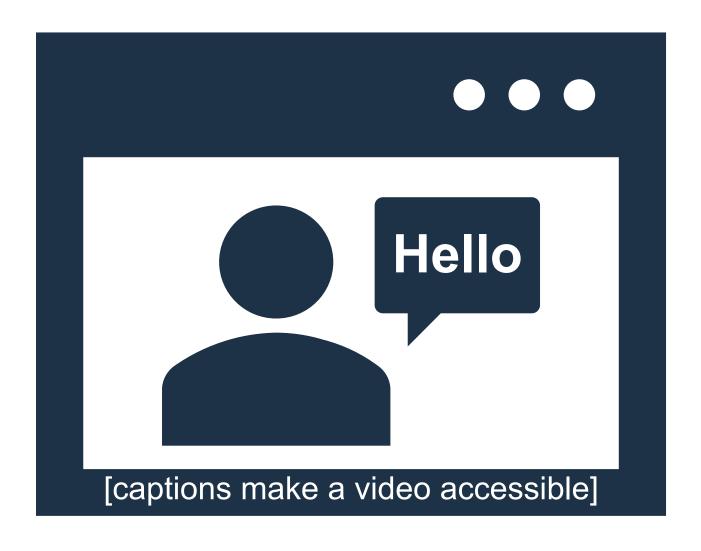
12:50 PM · Mar 17, 2021 · Twitter Web App



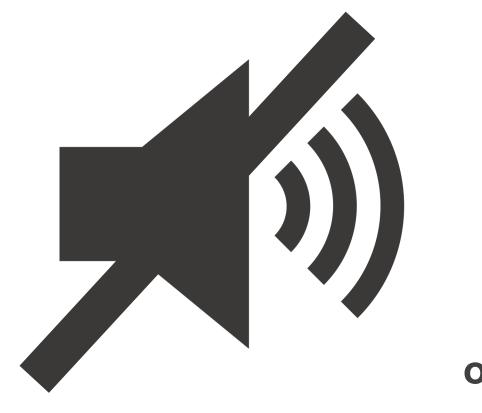
Replying to @TheWheelOfTime

Video Description (2/2): We then see Golden Globe winner Rosamund Pike emerge with her eyes closed. It's Moiraine, legendary Aes Sedai of the Blue Ajah. As she opens her eyes, light flows around her before the video ends with a bright flash.

12:50 PM · Mar 17, 2021 · Twitter Web App



Learning disability Attention deficit Autism Different language **Noisy environment** Poor audio Fast talker Speaker with an accent



92%

of U.S. consumers view videos with sound off on mobile



more likely to watch an entire video if it includes captions



850/0

of videos are watched without sound on Facebook



of videos are watched without sound on LinkedIn



400/0

of videos are watched without sound on Instagram



200/0

longer view time on Twitter video content that's captioned



[open captioning]

Closed Captions

- Can be toggled on and off
- Option on most video sharing and streaming platforms
- Can usually be moved and adjusted to adapt to different screen sizes and orientations

Open Captions

- Permanently burned onto a video and always visible
- Cannot be turned off, moved, or resized
- Normally used when closed captioning isn't available

Unlisted

None

Mar 18, 2021

Uploaded

70

Oh my gosh that was so type. 0:17

Settings

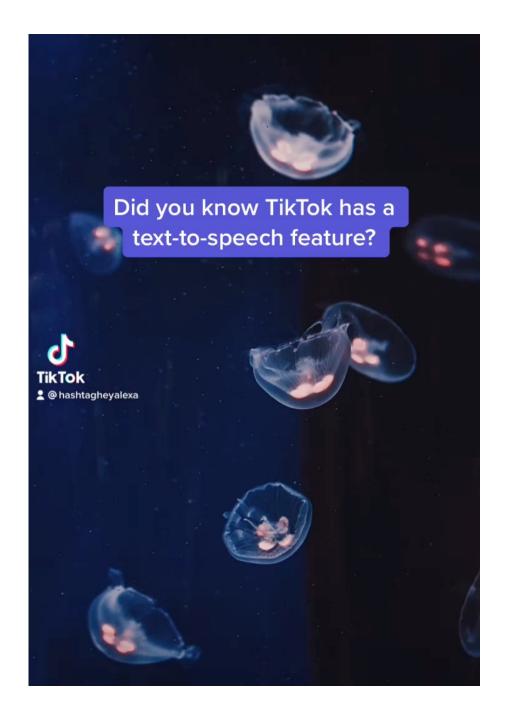
case of the letters is modulated between uppercase and lowercase for every other letter.

Creating accessible social media content shouldn't only be important to digital marketers. Your

How to Talk Accessibility with Leadership

Tips for Writing Captions

- Break your captions up at natural language breaks for easy reading
- Allow time to read your captions
- Include captions for any contextually important non-speaking audio like sound effects and music
- Identify when a new speaker starts talking, especially if they can't be seen on screen



Captioning Apps

- MixCaptions
- Clipomatic
- AutoCap
- Kapwing
- Clips

Live-Streaming Tips

- Consider using video services that have live-captioning capabilities like Zoom or Google Meet
- Provide a transcript or fully captioned video soon after your event ends
- Hire an on-camera interpreter for an additional level of accessibility









accessible-social.com



@HashtagHeyAlexa



hello@therealalexa.com