



Illinois Workforce Innovation Board

Bruce Rauner, Governor

John Rico, Co-Chair
Sean McCarthy, Co-Chair

TDL Task Force Meeting
December 15th, 2016
10:00 to 11:30 a.m.

Present: Grailing Jones, Eric Gallien, Don Schaefer, Pat Stendbeck, Debbie Halvorsen, Megan Younkin, Rick Dickens, Ron Payne, Todd Lowery, Kendall Marks, Lavon Nelson, John Jones, Susan Bence, Dave Gallagher, Adrian Esquivel, Trina Whatley, Maria Viteri Hart, Cheryl Freeman, Robert Carlborg, Mike Baker, Hannah Temeyer

The four TDL Task Force Teams continue to refine and test model solutions. Over the next month, groups will further develop their models, raise awareness of the industry and potential solutions, and find viable companies to test model solutions. The following items were discussed during the December 15th conference call:

PROMOTE MANAGER SOFT SKILL TRAINING

- **Enhance company buy-in** by expressing training benefits including increased profitability, retention, and engagement of driver workforce.
- **Utilize Cost of a Hire ROI Turnover Calculator:** Follow the link (<http://www.costofahire.com>) to access a web-based calculator that allows businesses to see the negative financial impact of employee turnover specific to their company. This should be tested by businesses within the task force before recommending it to other companies.
- **Promote awareness by telling the story** (i.e. business testimonials), not just stating statistics. After a trial run of soft skills training, results can be distributed similar to the Tackling Driver Turnover example.
- **Promote opportunities for all workers** to better understand the truck driver's perspective and driver regulations, including training for fleet managers and dispatchers. Additional training, specifically for truck drivers, can include how to deal with dispatchers, managers, etc.
- **Share adaptable templates** with businesses and training schools regarding company and applicant/employee work expectations.

INCREASE FLEET AWARENESS OF TRAINING OPPORTUNITIES

- **Incumbent Worker Training (IWT)** is for workers that employers believe are worthy to invest in. Local Workforce Innovation Areas (LWIAs) assist in the administration of this training and can fund up to 50 percent of the cost of training, without having to worry about WIOA eligibility. Companies work with LWIAs to utilize this funding. See attached flyer or click [here](#) for more information on IWT and other forms of WIOA-funded work-based training.
- **Apprenticeship funding** is also available to fund applicable trainings.

- **Laid off workers** are good candidates to steer toward the trucking industry, especially if they have driving experience.

PREPARE FOR GRADUATED CDL MEETING

- **Timeline** – Susan Bence
- **Data** for Team 4’s Model Solution 1
- **Talking points** to succinctly address the problem, solution, solution concerns and solution benefits

AMERICAN TRANSPORTATION RESEARCH INSTITUTE DATA – (<http://atri-online.org/>)
2016 Top Critical Issues in the Trucking Industry

	Industry Issues	Commercial Drivers	Motor Carriers
1	Electronic Logging Device (ELD) Mandate	Electronic Logging Device (ELD) Mandate	Driver Shortage
2	Hours-of-Service (HOS)	Hours-of-Service (HOS)	Electronic Logging Device (ELD) Mandate
3	Cumulative Economic Impacts of Trucking Regulations on the Industry	Truck Parking	Cumulative Economic Impacts of Trucking Regulations on the Industry
4	Truck Parking	Cumulative Economic Impacts of Trucking Regulations on the Industry	Economy
5	Economy	Economy	Hours-of-Service (HOS)
6	Compliance, Safety, Accountability (CSA)	Compliance, Safety, Accountability (CSA)	Driver Retention
7	Driver Shortage	Driver Retention	Compliance, Safety, Accountability (CSA)
8	Driver Retention	Sleep Apnea Rulemaking	Transportation Infrastructure/ Congestion / Funding
9	Transportation Infrastructure / Congestion / Funding	FMCSA Mission	Federal Preemption of State Regulation of Interstate Trucking (also known as F4A)
10	Driver Distraction	Driver Health and Wellness	Driver Distraction

BEST PRACTICE

Grailing suggests Ken Marks’ following statement become a best practice:

“If there is such a problem with dispatchers communicating / relating / appreciating drivers why not promote drivers to be dispatchers or hire retired drivers to be dispatchers so they have dispatchers who ‘Have Been There’ and have an understanding and appreciation for what the drivers experience on the road?”

NEXT STEPS TIMELINE

January

- 1/5/2017 – Model Solution Team Conference Calls – Strategies and updates
(Time to be determined by individual teams)
- 1/17 – Full Task Force Conference Call – 15-minute updates from each team
(Time will be announced shortly)
- 1/31 – Full Task Force Meeting at Rockford, IL Workforce Office – Presentation of model solutions

February

- 2/15 – Full Task Force Conference Call – Final review of solutions

June

Presentation at the IWIB 2017 Meeting: Each group will deliver model solutions and share recommendations. All Task Force members will be invited to attend.