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Overview

Purpose:

The Dashboard provides real-time data showing where customers are in the intake process all the way up through program completion. Partners can use the data in the Dashboard to access filtered lists of customers for easy access to customer program information. It also includes pass/loss rate data for sections/components of the program.

Who Uses This Dashboard:

Provider Staff can view an overview of their customers and access a filtered list of their customers.

Access the Dashboard:

1. Log into www.illinoisworknet.com.
2. Select **My Dashboard**.
3. Select **Partner Tools**.
4. Select **Customer Support Center**.
5. Select **Groups** in the top menu.
6. Select **Youth Career Pathways**.
7. Select the **Dashboard** from the top menu.

Shortcut Tip:


Go to www.illinoisworknet.com/ycppartners.

Select the link for **Youth Career Pathways Partner Tools**.

Section and Definitions

The dashboard has a table view and graph view. Both include sections/components of the program implementation.

The following features may be incorporated in both views:

- The  icon provides a definition for the item in the section.
- [Next Steps](#) opens in a modal window and includes next steps and related instructions and procedures.
- Color-coding is used to identity customers who need action (or are in-process), successfully completed the section, or did not complete/does not move to the next section. The definitions are listed in the sample below.

Customers in the white, yellow, and red lines are not included when calculating the pass/loss rate columns.

Count column: Clicking the number in these links provides access to individual customer information; the column count links are available for the Super User and Career Planner/Case Worker roles.

Section and Defintions	Count	%	Loss Rate	Pass Rate
1. Topic				
<u>White Color Code</u> = FYI only. No action is needed. These numbers are not included in the loss/pass rates. ⓘ	2	20%		
<u>Yellow Color Code</u> = Action is needed. These numbers are not included in the loss/pass rates. ⓘ	2	20%		
<u>Red Color Code</u> = Red flag - Immediate action is needed. These numbers are not included in the loss/pass rates. ⓘ Next Steps	2	20%		
<u>Green Color Code</u> = This step is complete or meets a program requirement. ⓘ	4	40%		67%
<u>Grey Color Code</u> = This person is either not able to participate or quit participating in the program. ⓘ	2	20%	33%	
Total	10			

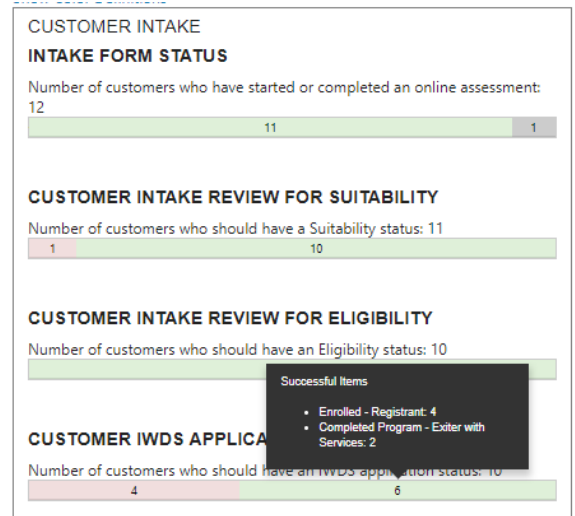
Graph View

The graph view consists of a combination of graphs that provide a visual status of the overall group. It uses the information from the dashboard table and combines the yellow, red, green, and grey areas to proportionately show the number of customers who require action compared to those who meet the requirement for that section. Hover over the graph sections to see the dashboard areas that are included in that section. The graphs include information about intake status, enrolled customer career plan and services, 30-day review, and a summary of outcomes.

Customer Intake

Use the intake section to see how many customers:

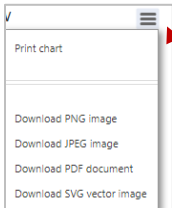
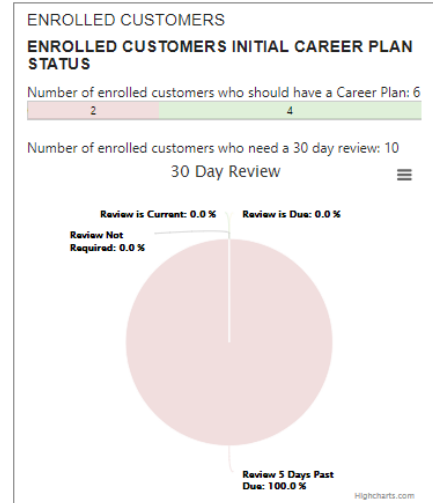
- Have completed the intake form vs how many are in process.
 - Only those who have submitted their intake form are included intake/suitability section.
- Need to have intake review for suitability completed vs those are completed this step
 - Only those who select a training program are included in the intake/eligibility section.
- Need to have intake review for eligibility completed vs those are complete this step
 - Only those who have their eligibility documentation collected and their information submitted to IWDS will be included in the IWDS application status section.
- Need to have their IWDS application certified.
 - Once they have a certified IWDS application (applicant/registrant/exiter) they are considered enrolled in the program.



Enrolled Customer

This section provides an overview of the number of customers who have:

- A basic Illinois workNet Career Plan vs. the number of customers who need a career plan. A basic Illinois workNet Career Plan consists of an assessment summary, at least one goal, and at least one planned, started or completed service.
- A current 30-day review, who needs to have their review completed, and who no longer requires a review.

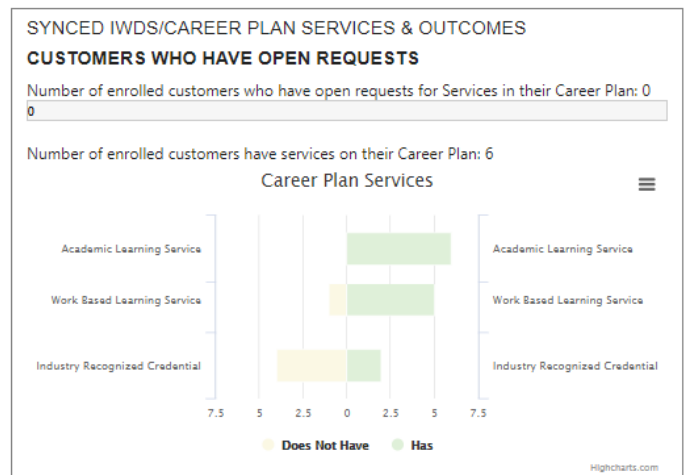


Tip: Select the icon next to graphs to download an image of the graph.

Synced IWDS/Career Plan Services & Outcomes

This section provides an overview of the number of customers who have:

- An open request for services to be entered into IWDS.
- Number of customers who have vs those who do not have academic learning services in IWDS.
- Number of customers who have vs those who do not have work-based learning services in IWDS.
- Number of customers who have vs those who do not have an industry recognized credential in IWDS.



IWDS Outcomes

This section provides a pie chart of customers who are:

- Are exited from IWDS for less than one year and did not earn at least one successful outcome.
- Exited from IWDS and earned at least one successful outcome.
- Exited from IWDS for more than one year and did not earned at least one successful outcome.

A bar graph shows the number of exited customers who:

- Earned an industry recognized credential.
- Are enrolled in post-secondary education or training at exit.
- Are placed in unsubsidized employment at exit.
- Earned a measurable skill gain.
- Are in training or employment 2nd quarter post-exit.
- Are in training or employment 4th quarter post-exit.

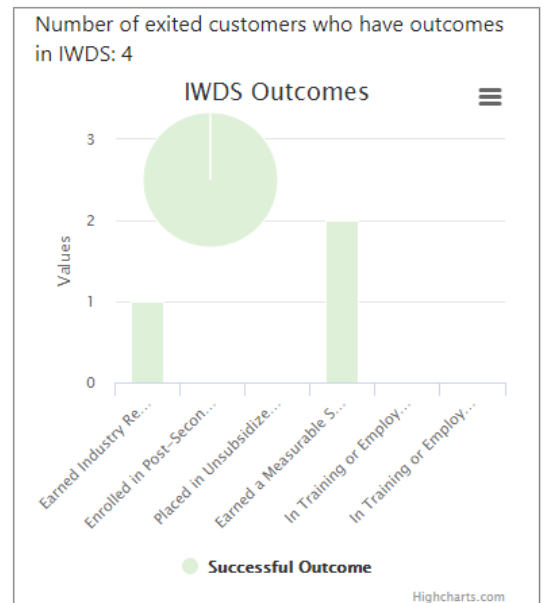


Table View

Section	#	%	L R	P R	Information bubbles
Initial Form Status					
Intake form not complete					This is an unduplicated count of customers who have not completed their intake form in Illinois workNet.
Get Recommendations Started And Not Complete	5				These customers: <ul style="list-style-type: none"> Started the Get Recommendations section of the Intake form
Has not completed the Get Recommendations within 5 days Next Steps					Next Steps: Contact the customer and ask them to complete the intake form. You can send a message/email using the case note tool to document your attempt to contact the customer. Customer Instructions: Intake Form Instructions for Customers (PDF) Partner Instructions: Case Note Tool (PDF)
Get Recommendations Complete and About You Is Not Started	2				These customers: <ul style="list-style-type: none"> Started the Get Recommendations section of the intake form and the About You is not started.
Has Completed the Get Recommendations and Not Started the About You Within 5 Days Next Steps					Next Steps: Contact the customer and ask them to complete the intake form. You can send a message/email using the case note tool to document your attempt to contact the customer. Customer Instructions: Intake Form Instructions for Customers (PDF) Partner Instructions: Case Note Tool (PDF)
Get Recommendations Complete and About You Started	2				These customers: <ul style="list-style-type: none"> Completed the Get Recommendations section and started the About You section but they have not submitted their intake form.
Has Completed the Get Recommendations, Started About You and Not Completed Within 5 Days Next Steps					Next Steps: Contact the customer and ask them to complete the intake form. You can send a message/email using the case note tool to document your attempt to contact the customer. Customer Instructions: Intake Form Instructions for Customers (PDF) Partner Instructions: Case Note Tool (PDF)
Online Intake form Completed/Submitted	10				These customers: <ul style="list-style-type: none"> Completed and submitted the Intake form in Illinois workNet.
Online Intake Form Results Indicate Customer Will Not Participate					This is an unduplicated count of customers not participating. Customers were identified as not eligible

Section	#	%	L R	P R	Information bubbles
					or declined to participate during the initial online intake process.
Not Eligible					These customers: <ul style="list-style-type: none"> Were not eligible based on the pre-screening questions.
Declined To Participate In The Intake Form	<u>0</u>				These customers: <ul style="list-style-type: none"> Declined to participate within the intake form.
Total	<u>17</u>				
Customer Intake Review for Suitability Review - Only includes customers who submitted their intake form and would like to participate.					
Need Suitability Review	<u>0</u>				The suitability review is completed in Illinois workNet. These customers: <ul style="list-style-type: none"> Do not have a training program selected and/or Their recommendation status has not been updated on the customer's Intake Review page.
Has Not Completed Suitability Review Within 5 Days Next Steps					Next Steps: Go to the customer's intake review to complete the suitability review. Set the recommendation as Program Selected, Declined to Participate, or Does Not Meet Program Requirements. Instructions: Intake Review Page Instructions for Partners (PDF)
Customer Interested in Participating and Program Selected					These customers: <ul style="list-style-type: none"> Selected a recommended training program and Have a recommendation status of Selected Program.
Customers Who Are Not Going to Participate					The suitability review is completed in Illinois workNet. This is an unduplicated count of customers who are not going to participate in the program based on their suitability review.
Does Not Meet Program Requirements	<u>0</u>				These customers: <ul style="list-style-type: none"> Have 'Does Not Meet Program Requirements' as the recommendation status on the customer's Intake Review page.
Declined to Participate	<u>0</u>				These customers: <ul style="list-style-type: none"> Have 'Declined To Participate' as the recommendation status on the customer's Intake Review page.
Total	<u>0</u>				
Customer Intake Review for Eligibility - Only includes customers who selected a program and would like to participate.					

Section	#	%	L R	P R	Information bubbles
Eligibility Review Not Complete	0				<p>The eligibility review is completed for customers who are interested in participating in the youth career pathways program.</p> <p>These customers:</p> <ul style="list-style-type: none"> Do not have an eligibility status selected.
Eligibility Review Not Complete Within 5 Days Next Steps					<p>Next Steps: Go the customers suitability page to complete the eligibility review and set the Eligibility Status as Collected Eligibility Documentation – Submit IWDS Application, Collected Eligibility Documentation – Grantee is not able to serve at this time or, Not Able to Collect Documentation.</p> <p>Instructions: Intake Review Page Instructions for Partners (PDF)</p>
Eligible & Submitted to IWDS	0				<p>The eligibility review is completed in Illinois workNet on the Intake Review page.</p> <p>These customers:</p> <ul style="list-style-type: none"> Have been verified eligible and their information was submitted to IWDS.
Not Submitted to IWDS					<p>This is an unduplicated count of customers who are not able to participate at this time. Their information has not been sent to IWDS.</p> <p>These customers:</p> <ul style="list-style-type: none"> Have been identified as the grantee is not able to serve them at this time, or staff was not able to collect eligibility documentation.
Grantee Is Not Able to Serve New Customer at This Time	0				<p>The eligibility review is completed in Illinois workNet on the Intake Review page.</p> <p>These customers:</p> <ul style="list-style-type: none"> Have been verified eligible but the grantee is not able to serve them at this time.
Not Able to Collect Documentation					<p>The eligibility review is completed in Illinois workNet on the Intake Review page.</p> <p>These customers:</p> <ul style="list-style-type: none"> Have been identified by staff as not able to collect documentation.
Total	0				
Customer IWDS Application Status - Only includes customers who were submitted to IWDS for certification.					
Need to have IWDS service					<p>This is an unduplicated count of customers who do not have IWDS services synced with Illinois workNet.</p>

Section	#	%	L R	P R	Information bubbles
Not Enrolled – Not Synced/No IWDS Application Status Next Steps					<p>Next Steps:</p> <p>Go to the customer's profile and select the sync button. If the customer does not sync, make sure the last four of the customer's Social Security Number are correct.</p> <p>If the application does not sync, contact info@illinoisworknet.com</p>
Not Enrolled - Inquirant IWDS Application Status					<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application that has been not been certified in IWDS. Their IWDS application status has been synced with Illinois workNet.
Not Enrolled - Inquirant IWDS Application Status for more than 5 days Next Steps					<p>Next Steps:</p> <p>Provide the LWIA career planner with the required eligibility documentation so the customer's IWDS application can be completed and certified.</p> <p>Use the Schedule Tool: The schedule tool allows LWIA career planners to enter available appointment times into the Illinois workNet system. Then you can select an appointment time for the customer to meet with the career planner to complete/certify their IWDS application.</p> <p>Use the Case Note Tool: Create a case note/send an email to the LWIA Career Planner to find out if additional information is needed to move this customer to applicant status.</p> <p>Partner Instructions:</p> <ul style="list-style-type: none"> • Schedule Customers with LWIA Career Planners (PDF) • Case Note Tool (PDF)
Enrolled - Applicant IWDS Application Status					<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application that has been certified in IWDS, but they do not have services entered into IWDS. Their IWDS application status has been synced with Illinois workNet.
Enrolled - Applicant Application Status for more than 5 days Next Steps					<p>Next Steps:</p> <p>Enter the initial plan of activities/services into the customer's Illinois workNet Career Plan. The customer will be able to view the plan in their Illinois workNet account.</p>

Section	#	%	L R	P R	Information bubbles
					<p>Once a service has been provider, either:</p> <ul style="list-style-type: none"> • Enter the service into IWDS (use the same service and start date that is in the initial plan), OR • Update the service status in Illinois workNet. This will submit a request to the LWIA career planner to enter the service into IWDS. (NOTE: The LWIA Career Planner must be identified as one of the integrated resource team contacts associated with the customer.) <p>Once the service is in IWDS, the IWDS application will change to Registrant. Also, the IWDS services sync with Illinois workNet and populate the customer's record.</p> <p>Use the Case Note Tool: If the customer does not have services, create a case note/send an email to the LWIA Career Planner to find out if additional information is needed in order to add the services.</p> <p>Partner Instructions:</p> <ul style="list-style-type: none"> • Document Customer Plans and Progress (PDF)
Customers Who Were Enrolled and Received At Least One Service in IWDS					This is an unduplicated count of customers who have at least one IWDS service and their IWDS application status is synced with Illinois workNet.
Enrolled - Registrant IWDS Application Status					<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application that has been certified in IWDS, they have at least one services entered into IWDS. Their IWDS application status has been synced with Illinois workNet.
Completed Program – Exited IWDS Application Status with services					<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application that has been certified in IWDS and • Their status has been changed to exited. • Their IWDS application status has been synced with Illinois workNet.
Completed Program - Exited IWDS Application Status Without Services					<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application that has been certified in IWDS, but they did not have services entered into IWDS for 45 days and their status changed from applicant to exited OR exiter . Their application status has been synced with Illinois workNet.
Total	0				

Section	#	%	L R	P R	Information bubbles
Show/Hide Customer Type					
Customer Type Is Not Synced Next Steps	0				<p>Next Steps:</p> <p>This status is based on the certified IWDS application.</p> <p>Go to the customers profile and select the sync button. If the application does not sync, contact info@illinoiworkNet.com.</p>
Co-Enrolled					This is an unduplicated count of customers who are enrolled in the WRAP program as either in-school youth or out-of-school youth and they are co-enrolled in a WIOA program.
WRAP In-School Youth & WIOA Youth					<p>These customers:</p> <ul style="list-style-type: none"> Are enrolled in the WRAP program as in-school youth and they are also co-enrolled in a WIOA Youth program.
WRAP Out-of-School Youth & WIOA Youth					<p>These customers:</p> <ul style="list-style-type: none"> Are enrolled in the WRAP program as out-of-school youth and they are also co-enrolled in a WIOA Youth program.
WRAP Out-of-School Youth & WIOA Adult					<p>These customers:</p> <ul style="list-style-type: none"> Are enrolled in the WRAP program as out-of-school youth and they are also co-enrolled in a WIOA Adult program.
Not Co-Enrolled					This is an unduplicated count of customers who are enrolled in the WRAP program as either in-school youth or out-of-school youth and they are not co-enrolled in a WIOA program.
WRAP In-School Youth	0				<p>These customers:</p> <ul style="list-style-type: none"> Are enrolled in the WRAP program as in-school youth.
WRAP Out-of-School Youth	0				<p>These customers:</p> <ul style="list-style-type: none"> Are enrolled in the WRAP program as out-of-school youth.
Total	0				
30 Day Review Status					
Review is Due	0				<p>The 30-Day review is completed in the overview page.</p> <p>These customers:</p> <ul style="list-style-type: none"> Have an IWDS application status of inquirer, applicant, or registrant. OR

Section	#	%	L R	P R	Information bubbles
					<ul style="list-style-type: none"> Are exiters who have been exited from IWDS for less than one year, Their Overview Page has NOT been updated in more than 30 days.
Review is 5 days past due Next Steps	0				<p>Next Steps:</p> <ul style="list-style-type: none"> Go to the customers Overview Page. Review their information and make updates as needed. Check the box to confirm the information is current and accurate. <p>Partner Instructions: Document Customer Plans and Progress (PDF)</p>
Review Is Current	0				<p>The 30-Day review is completed in the overview page.</p> <p>These customers:</p> <ul style="list-style-type: none"> Have an IWDS application status of inquirer, applicant, or registrant. OR Are exiters who have been exited from IWDS for less than one year, Their Overview Page has been updated within the last 30 days.
Review Is Not Required	0				<p>Overview Page updates are not required for customers who:</p> <ul style="list-style-type: none"> Are exiters who have been exited from IWDS for more than one year.
Enrolled Customers Initial Career Plan Status - Only customers who have a certified IWDS application are included in this section.					
Customers who need basic Career Plan					<p>This is an unduplicated count of customers who need one or more of the following:</p> <ul style="list-style-type: none"> Initial assessment review At least one goal At least one planned/started or completed service
Customers Who Need Initial Assessment Summary	0				<p>These customers:</p> <ul style="list-style-type: none"> Have an IWDS application status of applicant, registrant OR Are exiters who were registrants that have been exited from IWDS for less than one year, AND Need at least one assessment summary in their Career Pathways Career Plan

Section	#	%	L R	P R	Information bubbles
Customers Who Need At Least One Goal					<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application status of applicant, registrant OR • Are exiters who were registrants that have been exited from IWDS for less than one year, AND • Need at least one goal in their Career Pathways Career Plan
Customers Who Need At Least One Planned/Started or Completed Service					<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application status of applicant, registrant OR • Are exiters who were registrants that have been exited from IWDS for less than one year, AND • Need at least one planned/started or completed service in their Career Pathways Career Plan
Customers who have not had an initial Career Plan for more than 5 days past their IWDS application certification date. Next Steps					<p>Next Steps:</p> <p>Go to their Career Plan and make sure they have all of the following elements included in their plan.</p> <ul style="list-style-type: none"> • Initial assessment review • At least one goal • At least one planned/started or completed service <p>Partner Instructions:</p> <ul style="list-style-type: none"> • Career Plan Rubric (PDF)
Customers Who Have A Basic Career Plan					<p>This is an unduplicated count of customers who have all of the following elements included in their Career Plan in Illinois workNet.</p> <ul style="list-style-type: none"> • Initial assessment review • At least one goal • At least one planned/started or completed service
Synced IWDS/Career Plan Service & Outcomes Status for Registrants & Exiters					
Customers Who Have An Open Request For IWDS Service/Credential Updates	-				<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application status of applicant, registrant OR

Section	#	%	L R	P R	Information bubbles
					<ul style="list-style-type: none"> • Are exiters who were registrants that have been exited from IWDS for less than one year, AND • Have services in the customer's Career Plan that show as an open request for an IWDS update. • The IWDS activity service type, name and start date must match to sync for the customer. • To get a list of IWDS activity service type, name and start date, export an IWDS Crosswalk from the Career Plan Overview page.
Customers Who Have An Open Request IWDS Service/Credential Updates For More Than 5 Days Next Steps					<p>Next Steps:</p> <p>Check the services area. Is there a duplicate service entry for the open request? If there is a duplicate entry for the service, you can delete the open request. This can happen if the start date entered into IWDS was not the same as the start date in the request.</p> <p>Use the case note tool in the customer Career Plan or case note page to send a message to the LWIA career planner. Find out if additional information is needed in order to enter the service.</p> <p>Partner Instructions:</p> <ul style="list-style-type: none"> • Career Plan Rubric (PDF)
Customers Who Do Not Have An Individual Service Strategy					<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application status of registrant or exiter. • Do not have an individual service strategy with a status of either started, open, or complete in IWDS.
Customers Who Have An Individual Service Strategy					<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application status of registrant or exiter. • Have an individual service strategy with a status of either started, open, or complete in IWDS.
Customers Who Do Not Have a Career Service/Activity					<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application status of registrant or exiter. • Do not have at least one career service with a status of either started, open, or complete.

Section	#	%	L R	P R	Information bubbles
Customers Who Have a Career Service/Activity					<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application status of registrant or exiter. • For Adults - Have at least one career service with a status of either started, open, or complete in IWDS. • For Youth – Have at least one of these services that “qualify” a Youth for the MSG and Credential performance measures: Advanced Academic/Prerequisite Training, Apprenticeship, Basic Academic Training, Concurrent Conceptual Training, Cooperative Training, English Language Proficiency, Entrepreneurial Skills Training, Equivalency (GED), Occupational Classroom Training, Other Academic Training, Other Vocational Training, Remedial Training, Vocational Retraining
Customers Who Do Not Have an Academic Learning Service	<u>0</u>				<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application status of registrant or exiter. • Do not have at least one training service with a status of either started, open, or complete in IWDS.
Customers Who Have an Academic Learning Service	<u>0</u>				<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application status of registrant or exiter. • Have at least one training service with a status of either started, open, or complete in IWDS.
Customers Who Do Not Have A Work Based Learning Service	<u>0</u>				<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application status of registrant or exiter. • Do not have at least one work based learning service with a status of either started, open, or complete in IWDS.
Customers Who Have A Work Based Learning Service	<u>0</u>				<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application status of registrant or exiter. • Have at least one work based learning service with a status of either started, open, or complete in IWDS.

Section	#	%	L R	P R	Information bubbles
Customers Who Do Not Have A Measurable Skills Gain	<u>0</u>				<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application status of registrant or exiter. • Do not have at least one milestone entered into IWDS.
Customers Who Have A Measurable Skills Gain	<u>0</u>				<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application status of registrant or exiter. • Have at least one milestone entered into IWDS. <p>Time Frames for inclusion in the MSG indicator:</p> <ul style="list-style-type: none"> • The measurable skill gain indicator measure progress in a program year (PT); it is not exit based. • A program year is July 1st through June 30th. • NOTE: participants (who are in education and training) are included in the indicator regardless of how long they have participated in the program year. For example, if a participant is enrolled in June, they have until June 31st to achieve a gain. Programs should not delay enrollment if they believe a participant does not have significant time to achieve a skill gain. • Participants need to achieve at least one skill gain each year they participate in WIOA and are enrolled in education or training.
Customers Who Do Not Have Not Earned an Industry Recognized Credential	<u>0</u>				<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application status of registrant or exiter. • Have not earned at least one credential that has been entered into IWDS. This includes high school diploma, college degree, or stackable certification in the course of being enrolled.
Customers Who Have Earned an Industry Recognized Credential	<u>0</u>				<p>These customers:</p> <ul style="list-style-type: none"> • Have an IWDS application status of registrant or exiter. • Earned at least one credential that has been entered into IWDS. This includes high school diploma, college degree, or stackable certification in the course of being enrolled.

Section	#	%	L R	P R	Information bubbles
Customers Who Do Not Have a Follow-Up Service					<p>These customers:</p> <ul style="list-style-type: none"> Have an IWDS application status of registrant or exiter. Do not have at least one follow-up service with a status of either started, open, or complete in IWDS.
Customers Who Have a Follow-Up Service					<p>These customers:</p> <ul style="list-style-type: none"> Have an IWDS application status of registrant or exiter. Have at least one follow-up service with a status of either started, open, or complete.
Total	0				
IWDS Exiter Outcomes					
Unduplicated Count of Customers Who Are Exited From IWDS for Less Than One Year and Did Not Earn at Least One Successful Outcome	<u>0</u>				<p>These customers:</p> <ul style="list-style-type: none"> Have an IWDS application status of exiter for less than one year. Did not earn at least one successful outcome.
Unduplicated Count of Customers Who Are Exited from IWDS and Earned at Least One Successful Outcome					<p>These customers:</p> <ul style="list-style-type: none"> Have a WIOA application status of exiter Earned at least one successful outcome.
Show/Hide Outcome Details					
Customers Who Earned an Industry Recognized Credential					<p>These customers:</p> <ul style="list-style-type: none"> Have a WIOA application status of exiter At least one credential documented in IWDS. This includes high school diploma, college degree, or stackable certification in the course of being enrolled.
Customers Who Are Enrolled in Post-Secondary Education or Training at Exit					<p>These customers:</p> <ul style="list-style-type: none"> Have a WIOA application status of exiter Have postsecondary education or training enrollment documented in IWDS.
Customers Placed in Unsubsidized Employment at Exit					<p>These customers:</p> <ul style="list-style-type: none"> Have a WIOA application status of exiter Have an unsubsidized employment placement documented in IWDS.
Customers With A Measurable Skill Gain					<p>These customers:</p> <ul style="list-style-type: none"> Have a WIOA application status of exiter Have at least one milestone documented in IWDS <p>Time Frames for inclusion in the MSG indicator:</p>

Section	#	%	L R	P R	Information bubbles
					<ul style="list-style-type: none"> The measurable skill gain indicator measures progress in a program year (PY); it is not exit based. A program year is July 1st through June 30th. NOTE: Participants (who are in education and training) are included in the indicator regardless of how long they have participated in the program year. For example, if a participant is enrolled in June, they have until June 31st to achieve a gain. Programs should not delay enrollment if they believe a participant does not have significant time to achieve a skill gain. Participants need to achieve at least one skill gain each year they participate in WIOA and are enrolled in education or training.
Customers in Training or Employment 2nd Quarter Post-Exit					These customers: <ul style="list-style-type: none"> Have a WIOA application status of exiter Have a postsecondary education/training enrollment or unsubsidized employment document in IWDS for 2nd quarter post exit.
Customers in Training or Employment 4th Quarter Post-Exit					These customers: <ul style="list-style-type: none"> Have a WIOA application status of exiter Have a postsecondary education/training enrollment or unsubsidized employment document in IWDS for 4th quarter post exit.
Customers Who Are Exited From IWDS (Follow-Up). These Customers Can Still Have Documentation Entered into IWDS.					These customers: <ul style="list-style-type: none"> Have a WIOA application status of exiter for less than one year
Show/Hide Outcome Details					
Customers Who Earned an Industry Recognized Credential					These customers: <ul style="list-style-type: none"> Have a WIOA application status of exiter for less than one year Do not have at least one credential documented in IWDS. This includes high school diploma, college degree, or stackable certification in the course of being enrolled.
Customers Who Are Enrolled in Post- Secondary Education or Training at Exit					These customers: <ul style="list-style-type: none"> Have a WIOA application status of exiter for less than one year Do not have a postsecondary education/training enrollment documented in IWDS.
Customers Placed in Unsubsidized Employment at Exit					These customers: <ul style="list-style-type: none"> Have a WIOA application status of exiter for less than one year

Section	#	%	L R	P R	Information bubbles
					<ul style="list-style-type: none"> Do not have an unsubsidized employment placement documented in IWDS.
Customers With A Measurable Skill Gain					These customers: <ul style="list-style-type: none"> Have a WIOA application status of exiter for less than one year Do not have at least one milestone documented in IWDS
Customers in Training or Employment 2nd Quarter Post-Exit					These customers: <ul style="list-style-type: none"> Have a WIOA application status of exiter for less than one year Do not have a postsecondary education/training enrollment or unsubsidized employment document in IWDS for 2nd quarter post exit.
Customers in Training or Employment 4th Quarter Post-Exit					These customers: <ul style="list-style-type: none"> Have a WIOA application status of exiter for less than one year Do not have a postsecondary education/training enrollment or unsubsidized employment document in IWDS for 4th quarter post exit.
Unduplicated Count of Customers Who Are Exited from IWDS for More Than One Year and Did Not Earn at Least One Successful Outcome					These customers: <ul style="list-style-type: none"> Have a WIOA application status of exiter for more than one year Did not earn at least one successful outcome.
Total					

The Illinois workNet® Center System, an American Job Center, is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers may be reached by persons using TTY/TDD equipment by calling TTY (800) 526-0844 or 711. This workforce product was funded by a grant awarded by the U.S. Department of Labor’s Employment and Training Administration. For more information please refer to the footer at the bottom of any webpage at illinoisworknet.com.