

VOLUNTEER SERVICES IMPACTING WORKFORCE DEVELOPMENT

Wednesday, August 5, 2015

The Illinois 2015 Year of the Volunteer designated August as the month to recognize volunteers who impact workforce development.

This webinar will look at examples of businesses and not-for-profit organizations that support those volunteers.

We will explore how volunteer service compliments one's business, professional and technical skills and expands social networks.

Thank you to Illinois workNet for this opportunity!



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Presenter



Peggy Luce, CAE
Luce Consulting Services

Luce Consultant Services helps businesses, trade associations, individual membership societies and voluntary organizations to build relationships that expand their targeted workforce pipelines. The focus is on decision making and setting priorities for employer engagement in workforce development.

Peggy Luce is a Certified Association Executive. She was formerly Vice President and Director of Education and Workforce Development for Chicagoland Chamber of Commerce. She was responsible for developing and implementing programs and services providing value to Chamber member businesses, with special focus on education, workforce and workplace initiatives.

She is a volunteer for Generations Serving Generations (GSG) promoting 2015: Illinois Year of the Volunteer. She is the work group leader for the Year of the Volunteer August theme of Business & Workforce Volunteers.

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What is 2015 Year of the Volunteer?

- “The Year of the Volunteer” is a time to celebrate the accomplishments of the 2.6 million volunteers in Illinois.
- It is a time to tell the stories about ways volunteers enrich our state throughout all 102 counties and in our cities.
- It is a time to strengthen the ways volunteer programs are organized, managed and connected.

How did Year of the Volunteer come about?

- Nonpartisan Illinois Senate resolution, SR 1002, in April 2014
- The Senate agreed that it is important to retain current volunteers.
- The current retention rate is about 64%.
- Goal: Events and publicity about volunteers will result in individuals who aren't serving as a volunteer knowing they are welcome.
- Potential increase: roughly 64 % of all Illinoisans are not yet volunteers, or 7 million people.

Why Is Year of the Volunteer So Important?

Imagine Illinois without our volunteers!

- Overall, in Illinois in 2013: 27% of residents volunteered. Illinois ranked 26th among the 50 states
- 2.6 million volunteers perform about 320 million hours of service. About 120 hours per year by each volunteer
- That's \$7.2 billion dollars worth of service.
- The 2015 state budget was about \$66 billion. So, volunteer services are adding value equivalent to 11% of the total state budget.

You are the difference!

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Where do people volunteer?

Volunteer organizations	Percent
Religious	34.7
Educational	25.5
Social Service	15.9
Health	8.9
Civic	4.9
Sport / Arts	3.2
Other	3.4

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Year of the Volunteer Kick-off and Conclusion

- **January Kick-off** - Gov. Bruce Rauner joined City Year members, Chicago Mayor Rahm Emanuel and Scott McFarland of the Serve Illinois Commission for the National Day of Service and the launch of the Year of the Volunteer.
- **December-Infrastructure of Volunteers** - A grand celebration of the Year of the Volunteer will be held during the Governor's Conference on Aging.

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Faith-based and Religious Organizations - the largest number of volunteers in Illinois

- **Jewish Vocational Service (JVS)**, <http://jvschicago.org/volunteer-at-jvs/>
- **The Jobs Partnership Peoria**, <http://jobspartnershippeoria.org/>
- **Lutheran Social Services of Illinois: "Prisoner & Family Ministry,"** <http://www.lssi.org/services-prisoner-family.php>
- **Diocesan Employment Resource Center**, <http://www.dioceseofjoliet.org/derc/>

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Diocesan Employment Resource Center, aka DERC, Job Search Networks

- ST. JOAN OF ARC PARISH IN LISLE, ILLINOIS
- ST. MARY IMMACULATE PARISH IN PLAINFIELD, ILLINOIS
- ST. MICHAEL IN WHEATON, ILLINOIS
- OUR LADY OF MERCY IN AURORA, ILLINOIS
- ST. ISIDORE CATHOLIC CHURCH IN BLOOMINGDALE, ILLINOIS
- St. Thomas the Apostle in Naperville, Illinois
- St. Raphael Catholic Church in Naperville, Illinois
- St. Elizabeth Seton Catholic Church in Naperville, Illinois
- St. Joseph the Worker Employment Ministry in Glen Ellyn, Illinois
- Holy Trinity Catholic Church – Westmont, Illinois
- St. Mary of Gostyn in Downers Grove, Illinois

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Education organizations attract the 2nd highest number of volunteers, 26.4 %

- Illinois Mentoring Partnership, <http://ilmentoring.org/>
- Tutor/Mentor Connection, <http://www.tutormentorconnection.org>
- Chicago Lights, <http://www.chicagolights.org>
- Chicago Scholars, <http://www.chicagoscholars.org/>

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Story of Volunteer Experience leading to Employment

- **Authentic career professional**
- **Faith-based volunteer service**
- **Plunge into unemployment**
- **Volunteer at a faith-based institution of higher education**
- **Career talents & faith sharing work environment**

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Leveraging Citizen Service

- **April-Mayors and Municipalities:** Corporation for National and Community Service, the National League of Cities, the Cities of Service and Serve Illinois.
- **May-Older Americans:** 50th Anniversary of the Older Americans Act (OAA) of 1965

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Volunteers improve the Health of our communities in many ways

- Catholic Charities Diocese of Springfield,
<http://www.diospringfield.org/charities/index.html>
- Blue Cross Blue Shield of Illinois Volunteering Event,
<http://www.bcbsil.com/company-info/community-involvement/volunteerism>
- American Dental Association - Give Back Locally,
<http://www.ada.org/en/member-center/volunteer-opportunities/>

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Story of Volunteer Experience leading to skill retention and new capabilities

- **20+ years of career advancement**
- **Family caregiving decision & plunge into unemployment**
- **Fast track job search. Take on-line courses**
- **Volunteer at an adult day center**
- **Temporary employment placements**

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Democracy: Volunteers serve on boards, committees, task forces & commissions

- CIVIL IMMUNITIES (745 ILCS 49/) Good Samaritan Act
- <http://appointments.illinois.gov/appointmentsListing.cfm>
- Corporation for National and Community Service

Business and the Workforce Volunteers

- Pro bona & skill based volunteers, <http://www.abillionpluschange.org/>
- Accenture Corporate Citizenship - Skills to Succeed, <https://www.accenture.com/us-en/company-skills-succeed.aspx>
- Comcast Cares Day, <http://corporate.comcast.com/news-information/news-feed/comcast-cares-day-2015>

The Months Ahead

- September: Emergencies and Disasters
- October: History and Heritage
- November: Veterans & National Service

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How Service-Learning Impacts Students

- Attitudes toward self
- Attitudes toward school and learning
- Civic engagement
- Social skills
- Academic performance

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How volunteer service impacts employees and people in transition

- Unsolicited stories
- Employee Benefit VTO: Volunteer Time-off
- Corporate Citizenship & Social Responsibility
- <http://www.volunteermatch.org/volunteers/stories/index.jsp>

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Updates and Contacts for 2015 Year of the Volunteer

- <https://www.facebook.com/Yearofthevolunteer>
- <http://www2.illinois.gov/serve/>
- https://www2.illinoisworknet.com/DownloadPrint/CCE_Volunteers_Final.pdf

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