Bob Fakeman

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**IT Network Engineer**

Network Engineer with strong analytical abilities and 12 years of IT experience. Successful in engineering and implementing LAN/WAN networks while supporting users, providing desktop support, and troubleshooting networks.

* Proficient in technical and non-technical communication, both in oral and written
* Extensive knowledge of Network System Engineering methods
* Good leadership skills and has the ability to provide technical direction and supervision for a given project
* Excellent problem solving, analytical and logical thinking skills

**SKILLS AND ABILITIES**

Excellent Communication Skills User Interface Design Strong Cisco Skills

Knowledge of Protocols Network Security Business Analysis

Network Administration Multitasking Data/Server Management

**CERTIFICATIONS AND TECHNICAL SKILLS**

Certifications: CompTIA A+, CompTIA Network+, CCNA

Operating Systems: Mac OS X, Windows XP/Windows 7/Windows 8, Windows Server 2008/2012

Networking: FTP, TCP/IP, HTTPs, POP, NTP, FDDI

Languages: Java, C#, PHP, Python, Ruby, JavaScript, SQL

**WORK EXPERIENCE**

**XYZ Computer Services – Chicago, IL** 2003 – Present

Manufacturer of computer parts. The company is growing quickly, and is referenced on the Fortune 1000 list.

**Network and Security Engineer**

Configures, supports, and maintains routers, switches, network appliances, firewalls, concentrators, and other communication devices. Participates in team meetings to create and maintain a disaster recovery plan. Recommends upgrades, patches, and new applications and equipment. Evaluates project fit and design, utilizing best practices and vendor comparison techniques to provide customer with best business solution.

Accomplishments:

* Engineered the plan for deploying Windows 2008 Server
* Set up a Cisco 1721 router that provides Internet connectivity at remote facilities and secured the network
* Acknowledged for the expansion of business relationships, providing exemplary customer service
* Presented with the “Above and Beyond” employee award for 6 consecutive years

**EDUCATION**

Roosevelt University – Chicago, IL 1999 – 2003

**Bachelor of Science in Business Administration**

National Able – Chicago, IL 2009

**CompTIA A+, CompTIA Network+, Cisco Certified Network Associate (CCNA)**