

Illinois workNet Universal Referral System

A shared, statewide tool that simplifies referrals and connects customers to the right services across partners.

What does it do?

- Tracks referral activity
- Sends referrals and coordinates with other programs in seconds
- Reduces intake and paperwork
- Improves coordination between partners

Why it matters?

- Faster connection to services
- Less confusion for customers
- Better teamwork across programs
- Consistent experience across Illinois

Who should use it?

Partners listed in the Illinois workNet Service Finder, including:

- American Job Centers
- Community Organizations
- Workforce Providers
- WIOA Partners



One system. Better connections. Stronger outcomes.



How to access

1. Available as a standalone partner tool or [Referral System](#)
2. Integrated into IWDS 2.0 for Title I adult, dislocated worker, and youth programs



Next steps:

1. Review [Referral System Partner Guide](#) for Resources and Training
2. Update your [Service Finder](#) profile
3. Access the [Universal Referral System](#)
4. Utilize the [IWDS Referral Relationship Guide](#)
5. Start sending and receiving referrals
6. Complete referrals and track results

The Illinois workNet® Center System, an American Job Center, is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers may be reached by persons using TTY/TDD equipment by calling TTY (800) 526-0844 or 711. This workforce product was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. For more information please refer to the footer at the bottom of any webpage at illinoisworknet.com.

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