IWDS 2.0 Release Notes

Illinois Workforce Development System | Release Date: October 22, 2026

Below are recent IWDS 2.0 updates. Please share these with the appropriate staff in your local area.

Career Planners and LWIA Staff

- Updated the system to allow follow-up to be closed for former participants who cannot be reached after at least 90 days in follow-up and three documented unsuccessful contact attempts.
- On the Dashboard, the Career Planner filter no longer lists anyone twice, and it narrows to the planners in the office you select.
- Career Planners can now add a previously completed goal again, whether it ended in Successful or Unsuccessful Completion, once the previous round is closed. Each round maintains its own services and episodes, keeping the history separate and organized. New services can only be linked to active Goals and Steps.
- Automated emails now greet applicants by the preferred name they gave on their application.
- Searching for customers in the Measurable Skill Gains (MSG) view now returns to page 1 automatically, so results show on the first try.
- Dashboard Office and Career Planner filters now work like the ones on the Customer List, including the “active” checkboxes.

Customer

- The customer profile now shows the customer’s local workforce area (LWIA).
- Customers are no longer being incorrectly flagged as English Language Learners.
- In Program Updates, the disability status now aligns with the information recorded in the customer’s profile. If the answer is “Yes,” users can select one or more disability types.
- Youth customer profiles now show whether the youth is In-School (ISY) or Out-of-School (OSY).

Career Plan

- When a Career Plan service is discontinued, such as when closing an application, the associated dates now clear correctly and are no longer locked with the previous values.
- Once Out-of-School Youth eligibility is certified, the eligibility bar now advances past the Application step. Existing records have also been corrected to reflect this update.

Training Programs, Providers, & ETPL Coordinators

- In the Eligible Training Provider List (ETPL), you can now click on a provider’s name in the training program search results to view all programs offered by that provider.
- On a provider’s Training Programs tab, searches by program name, description or ID now include a Status Details column showing each program’s current status, along with improved filtering and sorting options.
- Exports from Entity Management and Eligible Training Program Review now match your current search and include more fields, such as Program ID, Start Date, Review Type, and LWIB Review Date.
- Training Programs without a website now populate with the provider’s website.
- Programs with no outcome name, or with the placeholder “Migrated Data”, now display “Other” as the outcome name.
- Active programs no longer appear as duplicates in the public training search while their reapplication is pending.
- The Eligible Training Program Review page has been redesigned to make reviewing programs easier and more efficient. Updates include:
  - Program ID column

    - Separate Review Type and Status columns
    - Optional Start Date and LWIB Review Date columns.
    - Each row can be expanded to display additional details, including the program description, relevant dates, the last person to update the record, and a summary of the specific changes made.
- A training program that was deactivated by mistake has been restored.
- Program approval emails are sending again.
- ETPL Coordinators can now edit an existing program outcome. Significant change goes through review automatically.

Reports

- The Participants by Grant (with/without Services) report is now available. Columns carried over from IWDS 1.0 (SSN, Last 4, workNet ID's, Relationship #, Activity) have been removed.
- Federal PIRL reporting (the participant record sent to the U.S. Department of Labor):
    - Elements 903–905 now count only participants who are certified and have a first service opened in that program
    - Element 1401 reports "1" only for Youth
    - The ETPL PIRL now uses IWDS 2.0 data for WIOA information instead of the all-student upload.
- Youth Exit Participants without Follow Up report no longer lists customers who do have a follow-up.
- Exit Participants with Employment without Follow Up now lists only Adult and Dislocated Worker participants. Youth and Trade (TAA) have their own reports.
- On the Training Programs by Status report, the Status filter now works correctly, and users can also filter results by Review Type.
- The "Active Participant Assigned to Inactive Career Planner" and "Active Participants with No Career Planner" reports have been combined into a single report titled, "Active Participants With No Active Career Planner".
- On the Target Population Summary report:
    - Retired rows have been removed
    - "Registrants" and "Exiters" have been relabeled as "Participants" and "Exits"
    - The month field is now required.
- Customers on the Participants without Selective Service Report are only listed once.

Youth Supportive Services: Policy and System Updates

- The Career Planning and Customer-Centered System Design (CCSD) Principles policy has been revised, including the Youth Supportive Services row in the WIOA Services Matrix.
- Related IWDS 2.0 updates are scheduled for Friday.
- Any questions should be sent to CEO.OET.performancereporting@Illinois.gov

As a reminder, the release updates have been posted on the IWDS Transition & Training page in the System Updates chart, located in the bottom-left corner.