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## Illinois SNAP Employment & Training System

You are receiving this message because you have been designated as a user for ISETS - Illinois SNAP Employment & Training System.

### **Getting Logged In:**

ISETS is powered by Illinois workNet. This means that you will go to [www.illinoisworknet.com](http://www.illinoisworknet.com) and login to your Illinois workNet account. We suggest using Chrome or Edge. Internet Explorer is no longer supported.

**Your ISETS/Illinois workNet account username is: {{username}}**

If you do not know or remember your password, click the Forgot Username/Password hyperlink under the Sign-In button as shown in the image below. You can recover your password via email. If you do not receive the information, look for an email in your junk folder. If you have any issues, please contact [dreinhardt@illinoisworknet.com](mailto:dreinhardt@illinoisworknet.com)



## Login to your account

**User name**

**Password**

Remember me

**Sign-In**

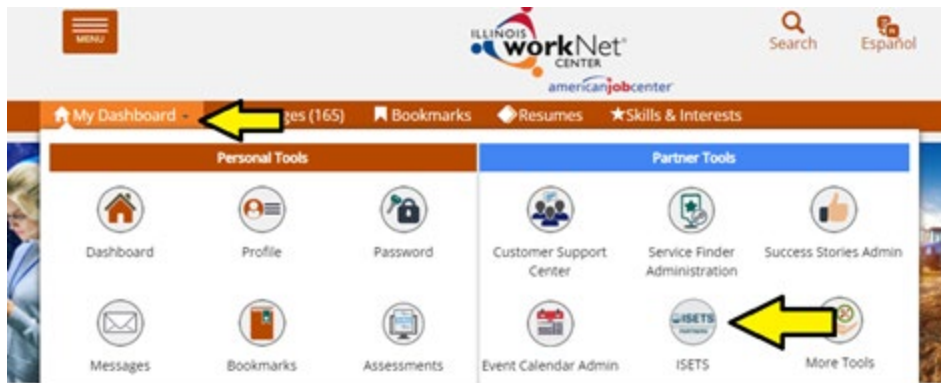
- [Forgot Username/Password](#)
- [Create Account](#)
- [Learn More](#)

### Accessing ISETS Tools:

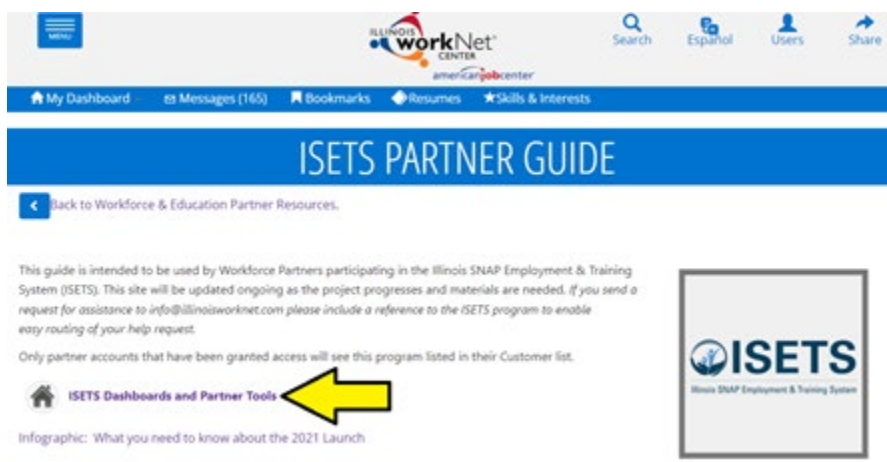
Once you are logged in, you can access the ISETS Dashboard and partner tools. Here are 3 options for navigating to the tools:

**Option 1** – Use the direct link. If you use this option, you may want to bookmark the link - <https://apps.illinoisworknet.com/SiteAdministration/IDHSET/Admin/Index/>

**Option 2** – Click the ISETS logo that is available in your Illinois workNet Dashboard Partner Tools.



**Option 3** – Use the link listed on the partner guide (<https://www.illinoisworknet.com/isetspartners>).



### Additional Instructions and Technical Assistance:

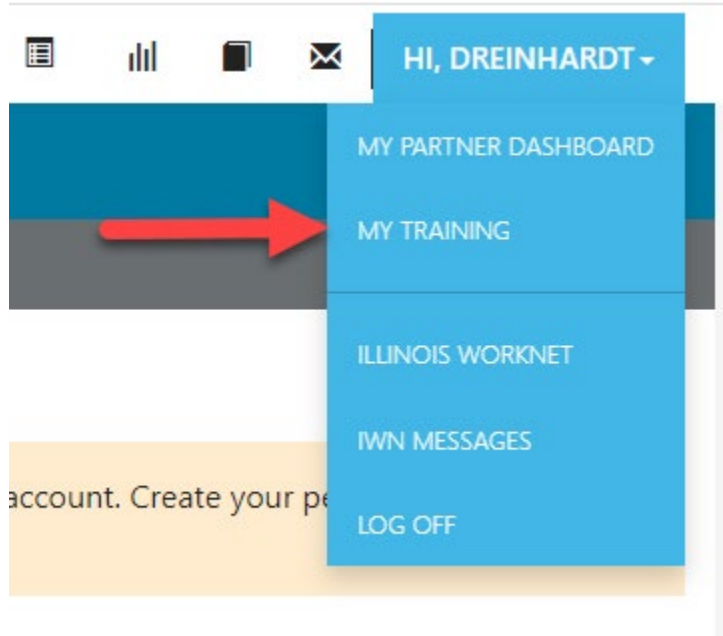
Instructions for customer Intake and Review:

- [ISETS for a provider agency](#)
- [ISETS for a DHS staff person](#)

Additional training information, instructions and how-to videos are available on the partner page here:

<https://www.illinoisworknet.com/isetspartners>

There are also training videos inside ISETS by clicking the My Training link shown in this image:



We hold an online technical assistance session on Tuesdays at 3PM to answer your questions. Go to the Upcoming Events list on the partner page <https://www.illinoisworknet.com/isetspartners> to join the session. If you are unable to attend the technical assistance sessions, we post the recording by the end of the following day.

If you are experiencing technical difficulties with ISETS, you may email [info@illinoisworknet.com](mailto:info@illinoisworknet.com). Other program questions may be directed to [Andrea Grabemeyer](#). If you are experiencing technical difficulties with IES, you may submit a ticket to DOIT.