

Welcome



Sean McCarthy

Acting Director
Illinois Department of Commerce



Illinois Department of Commerce & Economic Opportunity
Bruce Rauner, Governor

1 Rapid Response Roundtable – Creating a Unified Message

Greeting



Patrick Campbell **Deb Waldrop**

Northern Regional Manager Central and Southern Regional Manager

Office of Employment and Training
Illinois Department of Commerce



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Julio Rodriguez


Deputy Director
Office of Employment and Training
Illinois Department of Commerce



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Vision Statement

Illinois thrives when businesses have qualified workers and workers have self-sustaining jobs.

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Mission Statement

The Office of Employment and Training advances the priorities of the Illinois Workforce Innovation Board, the Governor, and the Department of Commerce by providing resources, policy, oversight, and technical assistance to support the workforce system in developing qualified workers that fulfill the needs of businesses.

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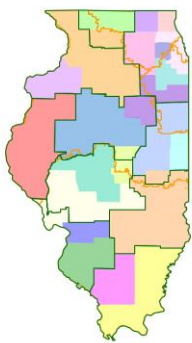


Theme of Today's Event

Creating a unified message.

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Jim McDonough

Chief of Staff
Illinois Department of Employment
Security



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Julie Courtney
 President
 Illinois Workforce Partnership



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Victor Narusis
 Director
 Office of Business Development
 Illinois Department of Commerce




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Marketing Consultants Recommendations




Deb Waldrop
 Central and Southern Regional Manager
 Office of Employment and Training
 Illinois Department of Commerce




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Policies and Procedures



Lisa Jones
 Policy Manager
 Office of Employment and Training
 Illinois Department of Commerce



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WIOA vs. WIA

What are the changes in WIOA?

- Layoff aversion is a required Rapid Response activity
- Successful Rapid Response includes comprehensive business engagement
- Rapid Response funds may be used to pay for incumbent worker training if it is part of a broader layoff aversion strategy

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Rapid Response Policy/Procedures

Where is the State in developing new RR Policies and Procedures?

- A policy work group on RR has been formed that represents State and local Rapid Response personnel from the core partners
- A background paper describing the current Rapid Response system in Illinois has been prepared and circulated
- The work group will review and incorporate the feedback into the draft that will go to the IWIB

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Rapid Response Team

Who is on the RR Team?

- Three main partners:
 - Local Workforce Innovation Areas
 - Department of Commerce, Office of Employment and Training
 - Department of Employment Security
- Others to be engaged dependent on DW needs

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Federal vs. State vs. Local RR Events

Definition of “Mass Layoff” triggering notice requirements

- Federal Events
 - Employers with 100 or more FT employees
 - ≥ 50 FT employees laid off if $\geq 1/3$ of all FT employees
 - 500 or more FT employees
- State Events
 - Employers with 75 or more FT employees
 - ≥ 25 FT employees laid off if $\geq 1/3$ of all FT employees
 - 250 or more FT employees
- Local Events
 - Employers with less than 75 FT employees
 - < 25 FT employees laid off

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Data Entry for Dislocation Events

When is data required to be entered in DETS?

- When a WARN Notice is forward to OET
- Following employer verification, data is entered
- Systems for data entry include:
 - Dislocation Event Tracking System (DETS)
 - Illinois workNet® (IwN)
 - Other Department of Commerce reporting systems

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Required Data

What data is required to be entered into DETS?

- Size and nature of specific dislocations
- Response of the Department of Commerce
- Participating and cooperating agencies
- Status of planning and implementation activities
- Systems also used for aggregating reports about the dislocation event and outcomes

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Dislocated Worker Survey

What policy and procedures exist for survey data?

- Survey required to gather information to determine services needed to assist each worker in finding new employment
- Sample survey is in IwN
- Can be customized to the particular event
- Ideally, completed prior to the RR Outreach Meeting
- Used to help the facilitator plan and arrange for appropriate service providers

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Justin Brissette

Office of Unemployment Insurance
Illinois Department of Employment
Security



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Count on Experience

- What was your first Rapid Response experience?
- How did you get involved?
- What was it like?
- Was it scary?
- What did you enjoy?
- What did you learn?

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Who represents IDES?

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What is IDES' Message?

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Contacts,
Communication,
and Expectations

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Thank You!



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Julie Courtney

President of Illinois Workforce
Partnership



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Illinois Workforce Partnership


The Illinois Workforce Partnership (IWP) network of 22 local workforce innovation areas is at the forefront of WIOA implementation and has been a catalyst for business led workforce and economic development solutions throughout Illinois.

Our local networks have established partnerships with businesses, education and training systems, economic development and community organizations that allow us to deliver a high quality workforce system that supports economic development in the State.

IWP is committed to growing and enhancing these partnerships and working collaboratively at the local, regional and state level to implement the goals outlined in WIOA.

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Who We Are

2015-2016 IWP Officers

President
Julie Courtney, LWA 2


Past-President
Kathy Lively, LWA 25

Vice President
Gary Gibson, LWA 1

Secretary
Anne Schneider, LWA 20


Treasurer
Steve Martin, LWA 16

Members at Large
Kathy Day, LWA 4
Pat Fera, LWA 10
Dave Stoecklin, LWA 22
Kevin Pierce, LWA 23



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What We Have Done

Economic Impact for Adult and Dislocated Worker Services*	
Adult Services	Dislocated Worker Services
Total Wages Earned: \$62,227,340	Total Wages Earned: \$130,506,744
Total Allocations: \$31,556,824	Total Allocations: \$56,375,395
Return on every dollar invested: \$1.97	Return on every dollar invested: \$2.31

*Statistics for Program Year 2014

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IWP: Making a Difference!

The Illinois Workforce Partnership (IWP) is making a difference in workforce development throughout the state of Illinois. IWP statewide statistics and successes are represented within this summary of our results for Program Year 2014:

- 37 job seekers, 14 youth and 13 businesses and workforce leaders were honored at our IWP Award Ceremony
- 22 business-led Workforce Boards
- 322 business leaders, 42 economic developments entities and 50 labor organizations serving as workforce board members
- 8,949 adults are enrolled in workforce programs
- 10,341 dislocated workers are enrolled in workforce programs
- 8,026 youth are enrolled in workforce programs
- 125,892 job seeker customers received 989,777 services at our workNet Centers

www.illinoisworkforce.net

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Agnes Masnik

Operations Manager
Business Development
Illinois Department of Commerce



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OFFICE OF BUSINESS DEVELOPMENT
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Marketing Consultants Recommendations



Patrick Campbell

Northern Regional Manager
Office of Employment and Training
Illinois Department of Commerce



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Department of Commerce
(Economic Opportunity)
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WARN & Trade Notification of Rapid Response



Thom Durr

Labor Conciliator
Illinois Department of Labor



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WARN & Trade Notification of Rapid Response



The Illinois WARN Act

What is the WARN Act?

The Illinois WARN Act requires employers with 75 or more full-time employees to give workers and state and local government officials 60 days advance notice of a plant closing or mass layoff.

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WARN & Trade Notification of Rapid Response



Consequences for Non-compliance

An employer that fails to provide notice as required by law is liable to each affected employee for back pay and benefits for the period of the violation, up to a maximum of 60 days. The employer may also be subject to a civil penalty of up to \$500 for each day of the notice violation.

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WARN & Trade Notification of Rapid Response

Filing a Complaint

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Who May File

An employee, representative of employees, the Department of Commerce and Economic Opportunity, or the chief elected official of each municipal and county government within which the mass layoff or plant closing occurs may file a complaint, including the Illinois Department of Labor in cases initiated by the Illinois Department of Labor.

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How To File

All complaints shall be delivered, by U.S. mail or personal delivery, to the Department's Springfield office within six months after the alleged violation of the Act occurs. The complaint shall be deemed filed as of the date it is postmarked on the envelope or date stamped as received by the Department.

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Thank You!

On behalf of the management and staff of the Illinois Department of Labor.

Hugo Chaviano, Director
Paul Kersey, Con/med Division Manager

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WARN & Trade Notification of Rapid Response



John Ray
 WARN Processing Coordinator
 Office of Employment and Training
 Illinois Department of Commerce



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Susan Boggs
 Trade Adjustment Assistance
 Coordinator
 Office of Employment and Training
 Illinois Department of Commerce



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John Ferry
 Special Programs Manager
 Illinois Department of Employment
 Security



IDES
 ILLINOIS DEPARTMENT OF
 EMPLOYMENT SECURITY

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WARN & Trade Notification of Rapid Response



Agnes Masnik
 Operations Manager
 Business Development
 Illinois Department of Commerce



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WARN / Trade Notifications Business Development and TEAM RED Coordination

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Guidelines for Business Development/TEAM RED

Internal Protocol once WARN Notice has been received

1. Each member of the RED/BD TEAM should review the list on a weekly basis.
2. Compare the WARN Notice to any existing Business Development Agreements.
Is it necessary to recapture any assistance provided to the company?
3. Coordinate Meeting
4. Exit Interview – Why did this event happen? / What can be done different?
5. Use metrics to predict future events.

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WARN & Trade Notification of Rapid Response



Deb Waldrop


Central and Southern Regional Manager
Office of Employment and Training
Illinois Department of Commerce



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Jim Nelson

Vice President of External Affairs
Illinois Manufacturers Association



Advocate • Promote • Strengthen

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Trina Whatley

Business Relations Specialist
Chicago Cook Workforce Partnership



CHICAGO COOK
WORKFORCE PARTNERSHIP

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Grailing Jones

Director of Employment Network
Development
Schneider National



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Evelina Tainer Loescher

Labor Market Information Director
Economic Information & Analysis Division
Illinois Department of Employment and
Security



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Go to Employment Projections: Industry

- This will provide long term employment projections for the construction industry
- Looking at the long term here, but option of viewing short term projections as well

North American Industrial Classification System (NAICS)		Base Year Employment	Projected Year Employment	Change	Annual Compound Growth Rate
Code	Title	2014	2024	2014-2024	
00000	TOTAL, ALL INDUSTRIES	6,263,919	6,635,512	371,593	0.58
100000	Self Employed Workers	282,241	283,299	1,058	0.04
110000	Agricultural Production, Total	73,358	70,148	-3,210	-0.45
120000	Total Nonfarm	5,908,320	6,282,065	373,745	0.62
210000	Natural Resources and Mining	9,833	9,381	-452	-0.47
230000	Construction	201,672	226,721	25,049	1.18
236000	Construction of Buildings	40,904	43,786	2,882	0.68
237000	Heavy and Civil Engineering Construction	26,360	29,871	3,491	1.25
238000	Specialty Trade Contractors	134,368	153,064	18,676	1.31

Is there any demand for construction jobs?

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Go to Employment Projections: Occupation

- Provides long term projections for Occupations in construction
- Option of viewing short term projections also

Standard Occupational Classification (SOC)	Title	Base Year Employment	Projected Employment		Employment Change	Average Annual Job Openings		Annual Compound Growth	
			2014	2024		Number	Percent		
00-0000	Total, All Occupations	6,263,919	6,635,512	371,593	5.83	42,732	147,453	100,185	0.58
47-0000	Construction & Extraction Occupations	210,850	228,537	18,687	8.86	1,995	3,359	5,252	0.86
47-1000	Supervisors, Construction & Extraction	12,514	13,585	1,071	8.56	107	99	206	0.82
47-1011	1st-Line Spurs Mgrs Const/Extraction	12,514	13,585	1,071	8.56	107	99	206	0.82
47-2000	Construction Trades Workers	174,473	196,395	21,923	9.46	1,955	2,733	4,388	0.91
47-2011	Boilermakers	1,042	1,112	70	6.72	7	16	23	0.65
47-2021	Brickmasons & Blockmasons	3,878	4,704	725	18.25	73	33	166	1.69
47-2022	Stonemasons	269	307	38	14.13	4	2	6	1.33
47-2031	Carpenters	31,683	33,223	1,560	4.93	156	364	520	0.48
47-2041	Carpenters/Installers	2,292	2,193	-41	-1.85	9	31	31	-0.19
47-2042	Floor Layers, Ex. Carpet/Wood/Hard Tiles	497	560	63	12.88	6	7	13	1.20
47-2043	Floor Sanders & Finishers	232	244	12	5.17	1	3	4	0.51
47-2044	Tile & Marble Setters	1,570	1,665	95	6.05	10	22	32	0.59
47-2051	Cement Masons & Concrete Finishers	5,313	5,833	520	11.87	42	65	127	1.11
47-2061	Construction Laborers	44,197	45,411	4,304	9.76	430	850	1,310	0.94
47-2071	Painting/Structural/Temp Equip Operator	1,483	1,554	91	6.22	9	38	44	0.61
47-2072	Operating Engineers/Const Equip Operators	9,895	10,562	667	6.84	69	165	224	0.67
47-2081	Drywall & Ceiling Tile Installers	2,004	2,110	106	5.29	11	12	23	0.52
47-2082	Plumbers	520	548	28	5.38	3	3	6	0.53
47-2111	Electricians	24,421	26,089	3,668	15.02	367	373	740	1.41

Which occupations are in demand for construction?

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At Employment Projections: Scroll down to Local Workforce Investment Area (LWIA) long term

- This section provides forecast by local area: Springfield is in LWIA 20

Standard Occupational Classification (SOC)	Title	Base Year Employment	Projected Employment		Employment Change	Average Annual Job Openings		Annual Compound Growth	
			2012	2022		Number	Percent		
00-0000	Total, All Occupations	151,319	159,071	7,752	5.12	937	3,544	4,481	0.50
47-0000	Construction & Extraction Occupations	6,029	6,649	620	10.28	62	103	165	0.98
47-1000	Supervisors, Construction & Extraction	285	318	33	11.58	3	3	6	1.10
47-1011	1st-Line Spurs Mgrs Const/Extraction	285	318	33	11.58	3	3	6	1.10
47-2000	Construction Trades Workers	4,456	4,970	515	11.56	52	77	129	1.10
47-2011	Boilermakers	26	19	-7	-26.00	0	1	1	-0.25
47-2021	Brickmasons & Blockmasons	73	88	15	20.55	2	1	3	1.89
47-2031	Carpenters	918	1,032	114	12.42	11	11	22	1.15
47-2041	Carpenter Installers	52	53	1	1.92	0	1	1	0.19
47-2042	Floor Layers, Ex. Carpet/Wood/Hard Tiles	9	10	1	11.11	0	0	0	1.86
47-2043	Floor Sanders & Finishers	7	7	0	0.00	0	0	0	0.00
47-2044	Tile & Marble Setters	22	22	0	0.00	0	0	0	0.00
47-2051	Cement Masons & Concrete Finishers	1,627	1,868	241	14.87	2	2	4	1.19
47-2061	Construction Laborers	1,244	1,432	188	15.11	19	27	46	1.42
47-2071	Painting/Structural/Temp Equip Operator	32	35	3	9.38	0	0	0	0.93
47-2072	Operating Engineers/Const Equip Operators	278	301	23	8.27	2	6	8	0.80
47-2081	Drywall & Ceiling Tile Installers	60	61	1	1.67	0	1	1	0.17
47-2082	Plumbers	12	12	0	0.00	0	0	0	0.00
47-2111	Electricians	566	621	55	9.72	6	11	17	0.93
47-2121	Chillers	27	28	1	3.70	0	1	1	0.36

Construction occupations growth weaker in LWIA 20 than for Illinois overall.

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Occupational Employment Statistics (OES): Wage Information

Wage data for occupations is collected in the Occupational Employment Statistics (OES) program. Information on entry level, median, and experienced hourly (and annual) wages is available for Illinois, the Metropolitan Statistical Area (MSA), Economic Development Regions (EDRs), counties and the Local Workforce Development Areas (LWDAs) in both Excel and Adobe Acrobat formats.

Statewide
Current data is for 2015 Annual.
Format: PDF
[Get File]

MSA Occupational Wages (PDF & Excel)
Current data is for 2013 Annual.
Metropolitan Statistical Area: Bloomington-Normal MSA
Format: PDF
[Get File]

All MSA Occupational Wages (ZIP)
Format: PDF (zip) [Get File]

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Scroll along this Page to see Wages by Geography

- This section provides Wage information by Occupation for LWIA 20

SOC Code	SOC Occupational Title	Hourly	Annual	Median Wage	Hourly	Annual	Experienced Wage	Hourly	Annual
00-0000	Total all occupations	\$10.05	\$20,894	\$17.79	\$37,009	\$28.64	\$59,264		
47-0000	Construction and Extraction Occupations	\$13.41	\$27,891	\$25.08	\$52,162	\$31.70	\$65,928		
47-1011	First-Line Supervisors of Construction Trades and Extraction Work	\$22.14	\$46,046	\$33.69	\$70,074	\$38.56	\$80,214		
47-2021	Blockmasons and Blockmasons	\$23.45	\$48,785	\$33.22	\$69,106	\$38.22	\$75,247		
47-2031	Carpenters	\$12.30	\$25,576	\$20.83	\$43,318	\$27.03	\$56,215		
47-2041	Carpent Installers	\$10.76	\$22,396	\$15.79	\$32,826	\$22.84	\$47,503		
47-2051	Cement Masons and Concrete Finishers	\$10.45	\$21,728	\$13.11	\$27,274	\$16.82	\$34,983		
47-2061	Construction Laborers	\$11.43	\$23,779	\$17.54	\$36,479	\$24.34	\$50,619		
47-2073	Operating Engineers and Other Construction Equipment Operators	\$26.54	\$55,204	\$37.70	\$78,407	\$40.45	\$84,136		
47-2081	Drywall and Ceiling Taping Installers	\$10.37	\$21,576	\$20.44	\$42,519	\$21.26	\$44,228		
47-2111	Electricians	\$20.50	\$42,632	\$32.89	\$68,421	\$37.60	\$78,206		
47-2121	Glaziers	\$16.76	\$34,838	\$24.93	\$51,652	\$30.60	\$63,643		
47-2131	Insulation Workers, Floor, Ceiling, and Wall	\$29.49	\$61,347	\$38.40	\$79,868	\$40.22	\$83,651		
47-2141	Painters, Construction and Maintenance	\$13.94	\$28,993	\$23.49	\$48,855	\$29.21	\$60,765		
47-2152	Plumbers, Pipefitters, and Steamfitters	\$18.76	\$39,028	\$34.06	\$70,841	\$39.75	\$82,681		
47-2181	Roofters	\$13.09	\$27,235	\$16.87	\$35,080	\$22.01	\$46,781		
47-2211	Sheet Metal Workers	\$14.61	\$30,708	\$28.18	\$58,616	\$31.57	\$66,665		
47-2221	Structural Iron and Steel Workers	\$17.92	\$37,264	\$22.84	\$47,497	\$28.14	\$60,616		
47-2232	Helpers-Carpenters	\$15.64	\$32,521	\$24.19	\$50,209	\$29.03	\$60,263		
47-4011	Construction and Building Inspectors	\$15.22	\$31,659	\$28.98	\$60,276	\$32.91	\$68,456		
47-4041	Hazardous Materials Removal Workers	\$25.87	\$53,800	\$32.36	\$67,219	\$33.88	\$70,473		
47-4051	Highway Maintenance Workers	\$15.53	\$32,286	\$25.69	\$53,442	\$28.05	\$58,282		

Construction occupations in LWIA 20 have higher wages than the average for all occupations in this LWIA.

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Help Wanted Online (HWOL)

The Economic Information and Analysis Division collects, compiles, analyzes, publishes and distributes a variety of workforce, career resource and labor market information including this Illinois-specific Help Wanted Online monthly snapshot.

The data source, The Conference Board Help Wanted Online® Data Series uses web spidering technology to scan, identify and index job ads from among many resources including: online job boards, newspapers, niche, free and local sources and aggregator sites. EISA reviews and analyzes the data then compiles this four page monthly snapshot report.

PLEASE NOTE: The Conference Board has revised HWOL data with the release of February 2014 data to adjust for the removal of a job board that was reclassified as out-of-scope. The Conference Board has done a historical revision of the prior three years of data. This data will be in updated reports beginning with January 2014. HWOL data users should note that HWOL data reports for 2013 should not be compared to the data in reports for 2014 and later.

Monthly Snapshot (PDF Report)
Month/Year: September 2016
[Get File]

Economic Development Regions (PDF Report)
EDR: Central - EDR 1
Month/Date: September 2016
[Get File]

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Go to Help Wanted Online Reports

- Go to Economic Development Region: top jobs and largest employers (EDR 1)

Top 20 Employers with Online Job All Openings	Online Job Ads	Job Opportunities by Major Occupational Group	Online Job Ads
Hospital Sisters Health System	156	Transportation and Material Moving Occupations	995
Abraham Lincoln Memorial Hospital	166	Healthcare Practitioners and Technical Occupations	967
State of Illinois	159	Sales and Related Occupations	700
CRST Dedicated Services	145	Office and Administrative Support Occupations	583
Anchor Care's Midland	89	Management Occupations	397
Decatur Public Schools District 61	67	Computer and Mathematical Occupations	378
RehabCare	65	Food Preparation and Serving Related Occupations	290
American Signers	59	Installation, Maintenance, and Repair Occupations	249
Grants Services Inc	55	Business and Financial Operations Occupations	232
Heritage Enterprises	55	Education, Training, and Library Occupations	181
Aramark Corporation	52	Healthcare Support Occupations	166
Pizza Hut	50	Production Occupations	137
Lutheran Senior Services	45	Building and Grounds Cleaning and Maintenance Occupations	137
Army National Guard	43	Community and Social Services Occupations	134
Wally Services	42	Architecture and Engineering Occupations	126
Randstad	40	Arts, Design, Entertainment, Sports, and Media Occupations	112
Levi, Ray & Shoup, Inc.	40	Construction and Extraction Occupations	110
Compass Group	38	Personal Care and Service Occupations	88
OSU School of Medicine	37	Life, Physical, and Social Science Occupations	65
Advantage Solutions, Inc.	34	Protective Service Occupations	54
Source: The Conference Board Help Wanted Online® Data Series, provided by the Illinois Department of Employment Security. For more information, see Business Chicago.		Farming, Fishing, and Forestry Occupations	29
		Legal Occupations	16

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Illinois Career Information System

IDES offers all Illinois residents a variety of comprehensive, free-of-charge career exploration tools to help learn about the world of work, choose a career path and explore education and training.

CIS Job Seeker (Recommended for career explorers and career changers)

CIS Job Seeker is for the worker preparing for a career change or who wants to get back into the workforce after a layoff or retirement. It features job search resources, retraining options, and offers career planning guidance. Use Jobseeker Success Stories Training to help successful learners to reemployment and find your new career direction (found in the Employment tab).

CIS (Recommended for high school students, college students, and adults)

Learn about occupations, higher education requirements, financial and employment options. Create a personal My CIS profile to organize your career research and objectives, and save assessment results and resumes. Use Reality Check, a budgeting tool that helps everyone, regardless of age, make the connection between what you want in life and what it will take to get there.

CIS Employer (Recommended for middle and junior high school students, grades 9-11)

Peek into the world of work. Take the Career Cluster Inventory, a fun survey that matches your interests to hundreds of occupations like scientist, video game designer, and professional athlete. Explore questions like: What are my strengths, interests, and talents? How do I make decisions and plan? How do my school and community activities help me reach my goals?

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Illinois Career Information System

- CIS translates labor market data into user-friendly information for education and employment planning.
- Job seekers need to figure out which occupations offer the best fit and the best prospects. They can begin with self-assessments to understand their interests, skills, values, and preferences. CIS then shows the best matches from nearly 600 careers: what's required, where to get training if needed, and how to pay for school.
- CIS has reliable, annually-updated information on wages, job outlook, and the number of people employed in each occupation. Users can discover which occupations use their transferable skills, broadening the job titles they search for in IllinoisJobLink (which is featured on the CIS home page).

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Don Ryan

IllinoisJobLink.com Statewide Trainer
Illinois Department of Employment
and Security

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What is IllinoisJobLink.com?

Labor Exchange System where:

- Job Seekers find jobs
- Employers find candidates
- Staff assist both the Job Seekers and Employers

All activities reported to DOL via Performance Reports

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Job Seekers Find Jobs!



Over 80,000 opportunities posted directly in IllinoisJobLink.com

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Job Seekers Find Jobs!



And an additional 92,000 plus opportunities via Real-time Interface with "Indeed"

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Employers Find Job Seekers!



Employers have access to over 62,000 active resumes in IllinoisJobLink.com

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Why is IllinoisJobLink.com Required?

Unemployment Insurance benefits will not be paid until your registration is complete.



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What is important to tell the Rapid Response Team about IllinoisJobLink.com?

When an individual files for unemployment an IllinoisJobLink.com registration is automatically created.

Claimant should not create a new registration

Claimants **MUST** complete at least one resume for their registration to be considered complete.

Unemployment Insurance benefits will not be paid until registration is complete

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What is important to tell the Laid Off Workers about IllinoisJobLink.com?

After completing their Unemployment Insurance claim, the claimant will receive their IllinoisJobLink.com username.

- If filing online, claimant will receive IllinoisJobLink.com username before completing application.
- If filing in person or on the phone, claimant will receive IllinoisJobLink.com username in the mail.

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Laid Off Worker Information Continued

Claimants **MUST** complete at least one resume for their registration to be considered complete.

Unemployment Insurance benefits will not be paid until registration is complete.

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Laid Off Worker Information Continued

Claimant files for Unemployment

IllinoisJobLink.com registration is created



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Laid Off Worker Information Continued

Claimants New Resume page

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Laid Off Worker Information Continued

Claimants My Resume page

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Laid Off Worker Information Continued

After filing for Unemployment, log into IllinoisJobLink.com with their provided IllinoisJobLink.com username.

Create and complete at least one resume.

Claimant has up until 5:00pm the day before their first Certification Date to complete their resume.

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Laid Off Worker Information Continued

Job Search

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Questions?

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 IllinoisJobLink.com Statewide Trainer
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 (309) 671-3140

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Patti Schnoor


Technology and Performance Manager
 Office of Employment and Training
 Illinois Department of Commerce



Illinois Department of Commerce
 A Economic Opportunity
 OFFICE OF EMPLOYMENT & TRAINING
 Bruce Rauner, Governor


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Illinois Workforce & Business Assistance Services

Layoff Prevention and Aversion




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Executive Summary



- o U.S. Department of Labor requires the coordination of the workforce, education and economic development systems through a mandated Federal program known as "Rapid Response".
- o The Illinois Department of Commerce and Economic Opportunity, Office of Employment and Training act as the lead for the implementation and coordination of the interagency Rapid Response Teams.
- o It is the state goal to have one unified system that facilitates Business Development, Economic Development, and Workforce Development specialists to assist businesses in preventing layoff, averting layoff, and guiding laid off employees to education and training opportunities, to ensure Illinois citizens are employed in long-term fulfilling and self-sustaining jobs.

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Illinois workNet – Tools for Individuals and Employers

Components	Description
Company Layoff Search	Provides laid off workers with customized information regarding their layoff. In addition, they have access to statewide resources (Illinois JobLink, Unemployment Insurance, Health Insurance, etc.), the Dislocated Worker Survey, and their local Illinois workNet Center(s) info.
Layoff Assistance Step Guide	For laid off workers that do not have a company layoff page, the step guide covers: <ul style="list-style-type: none"> • Connecting to Benefits and Services, • Exploring Skills and Career Options, and • Preparing and Searching for a Career.
Rapid Response, WARN, and Trade Layoff Reporting & Services	These pages provide an overview of each type of layoff, any Illinois or federal contacts, and related resources.
WARN Reports – Current and Archived	All current and archived WARN reports are available for download.
Layoff Assistance Videos	Videos covering the Dislocated Worker Program that were filmed using local area staff and state agency staff.

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Illinois workNet – Connecting and Informing Individuals

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Illinois workNet – Serving and Assisting Employers

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Illinois workNet – Tools for Workforce and Education Partners

Components	Description
Business Layoffs & Closings Dashboard	This dashboard pulls in all layoffs from DETS and allows for the creation of public Company Layoff pages for laid off workers.
Partner Dashboard	This dashboard allows for the customization of public Company Layoff pages with messages, local docs, and customizable questions to the Dislocated Worker Survey. In addition, this dashboard is how Partners manage these public pages with the ability to activate, expire, and re-activate pages.
Reporting Dashboard	This dashboard allows Partners to view and export Dislocated Worker Survey results. In addition, they can access the contact info for workers that indicated they would like someone to follow-up with them.
Marketing Materials	Download and customize different marketing materials that can be used at workshops and in local Illinois workNet Centers.
Trade Program	Find Illinois Trade program guidance and forms.

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Illinois workNet – Informational Guides and Materials for Partners

ACCESS THE BUSINESS LAWSYTS & GUIDING DASHBOARD

1. Click the "Partner Resources" link from the bottom of any Illinois workNet page.
2. Find the page you wish to view.
3. Click "Business Laws & Guides" in the top left corner of the page.

WORKER SURVEY

Use the data process to create both the business-specific and company-wide survey.

1. Locate your type of surveying tooling by:
 - a. Date
 - b. Company Name
 - c. ZIP
 - d. DMA
 - e. Total Allowed
2. Once you have located your tool, click "Create a New Survey" in the top right corner of the page.
3. If the tool has a "New" tab, the tool will have a "New" tab.

Helping with recovery from a job layoff

These resources and guides are available to the public and available on the company tooling page. Each page contains benefits from the dashboard.

1. Locate the top of our dashboard and click "Tools" in the bottom navigation.
2. Click "Tools".

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Illinois workNet – Partner Tools

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Illinois workNet – Dashboards and Survey

Survey Reporting

- Filter with All Columns
- Number of Surveys Completed
- See Survey Access for Worker Follow-Up

Dislocated Worker Survey

Layoff & Change

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Illinois workNet – Reports

Layoff Recovery Dashboard

Monthly Report

Worker Info Covered for Privacy

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Next Steps to Technical Integration, Client Tracking, and Data Intelligence

- The IL Office of Employment and Training is in the process of re-engineering and redesigning the state’s approach to serving Illinois’ businesses and those employed by those businesses.
- OET is designing a new and innovative system solution that will leverage current data and system assets to better serve and facilitate businesses in risk of economic distress and the people that may be affected by the unfortunate circumstances of job dislocation and layoff.
- The management interface will be housed with Illinois workNet.

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Overview of System Components

Components	Description
Global D&B Business Data	Interface with D&B business database of 250 million companies worldwide.
D&B Predictive Analytics Tools	Viability Rating on Businesses.
Layoff Status Dashboard	Layoff at a glance complete with projected, planned, actual layoffs, timeline, and aversion tracking.
Timeline/ Layoff Notes	Track and view layoff activity.
Organizational Management	Module where business, location, worksites, and contacts are kept.
Layoff Management	Module where type, timing, occupations, and quantity of layoffs are inputted and tracked along with related events.
Dashboards, Reports, and Tracking Screens	All data is available for on screen visual and graphical views along with exporting to MS Office products.

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dun & bradstreet

In today’s digitally-driven world, how do you grow relationships with companies where your knowledge of their business is not fully understood, or limited at best?
The answer: Data.

- Data is a most valuable business commodity, but not all data is meaningful.
- Data that helps you uncover hidden associations with customers, partners and suppliers can be a true catalyst for business transformation and growth.
- Relation ship data allows us to have a 360 degree view of a particular region and sector and drill down to look at specific businesses within that “bubble.” Armed with this knowledge we can improved customer experiences, build business partnerships and uncover new opportunities to deter risk and promote growth.

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Predictive Analytics

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Preview – Illinois Layoff Dashboard

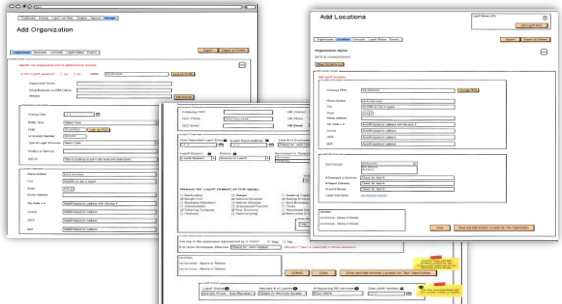


The dashboard provides a search option, filtering and drilldown to see layoff details. The views include a list, graph view, map view, and bubble chart view. All searches will be “smart” – results will start to narrow as you type in parameters.

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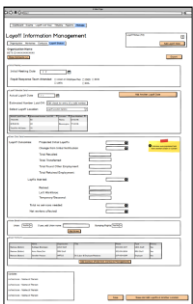
Preview – Illinois Layoff Input



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Preview – Illinois Layoff Management



This is the equivalent of the Rapid Response Coordination screen in DETS.

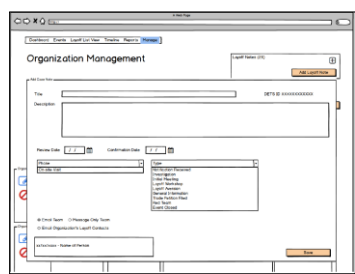
- Meeting Date
- Layoff Date
- Layoff Outcomes
- Union Employees
- Event Contacts

The Event Data Details adjusts for actual number effected.

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Preview – Illinois Layoff Management Case Notes




Add a layoff note from anywhere.

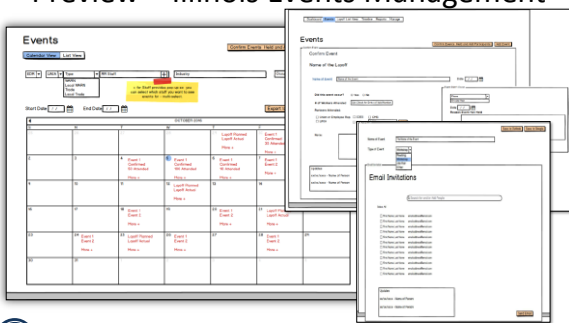
“Print” option for all case notes will be available and the Plus will open a view for all notes.

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Preview – Illinois Events Management



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 Bruce Rauner, Governor



ILLINOIS workNet CENTER
 americanjobcenter

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Jeanne Kitchens

Associate Director of the Southern Illinois University Carbondale Center for Workforce Development

SIU Southern Illinois University
 CARBONDALE

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Credential Engine

Improving Transparency through a Credential Registry



Credential Engine

Powered by



CE Registry



WORKIT

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Credential Engine

On September 19, 2016 Lumina Foundation and Business Roundtable announced the formation of the Credential Engine. Credential Engine is a 501(c)3 non-profit organization whose mission is to improve transparency in the credentialing marketplace and to take the system to scale. Credential Engine will pursue this mission by maintaining the open-licensed Credential Registry (CR) and Credential Transparency Description Language (CTDL) and promoting an open applications marketplace.

A major fall 2016* event debuted the registry's prototype credential search app to an audience of more than 800 business, higher education, and credentialing stakeholders – pinpointing the registry's value and broad applicability:
 97% of attendees responding to a survey see its value to employers and industry,
 96% see its value to higher education institutions, and
 89% see its value to the public and to state or local government.

**On the Road to Improving the Credentialing Ecosystem: Next Steps for the Credential Registry (9/19/16)*

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The Problem:

The Credentialing Marketplace is a Confusing Maze



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The Solution:

Transparency through Technology

<p>*Develop common terms (Credential Transparency Description Language - CTDL) for describing key features of:</p> <ul style="list-style-type: none"> • Credentials • Credentialing organizations • Quality assurance (QA) bodies 	<p>*Create and populate a voluntary, web-based credential registry with credential issuers and QA bodies.</p> <p>*Bring the registry to scale under non-profit governance</p>	<p>*Develop, test, and deploy a prototype credential search app to facilitate use of the registry by stakeholders.</p> <p>*Foster a competitive app marketplace</p>
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****The credential registry, descriptors, and applications are open-source.**

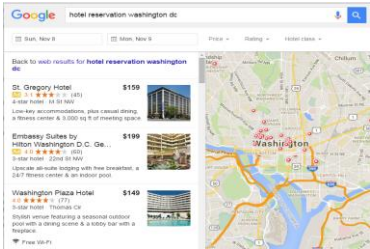
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Moving to a Web of Linked Data: Improving Your Web Formats

The World Wide Web is moving from a web of "linked documents" to a web of "linked data."

- Google, job and travel aggregators use common terminology (metadata) that has been accepted as a web standard (e.g., Schema.org).
- Using consistent metadata for key features of credentials, the registry enables job seekers, students, workers, and employers to search for and compare credentials, just as travel apps are used to compare flights, rental cars, and hotels.



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What's in the Credential Engine Registry?

The Registry will include all kinds of credentials.

- Apprenticeship
- Badge
- Certificate
- Certification
- Degree
- Diploma
- License
- Micro-Credential

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Credential Finder Prototype App

WORKIT is a prototype app for searching all types of credentials:

- Tests the CTDL and the Credential Engine (CE) Registry. The information found through the app is from the CE Registry.
- Means for getting partner and community feedback.
- Provides initial source code for other apps that can specialize in many different types of services.

* Currently the app is only available to participating pilot partners.
<http://credentialfinder.com>

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Examples of Types of Information

- Audience Level
- Competencies
- Cost
- Credential Connections
- Credential Type
- Industries
- Occupations
- Quality Assurance
- Subject Areas

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Examples of Credentials

Certificate in Information Technology Support
by Tech Community College of Indiana

Certified Health Data Analyst (CHDA)
American Health Information Management Association (AHIMA)

Bachelor of Science in Information Technology
Western Governors University

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Example Credential

Bachelor of Science in Information Technology
Southern University

About this Credential

Credential Type
Bachelor (Degree)

Quality Assurance
Organization Accredited By: WASC Senior College and University Commission (WSCUC)

Available At
Southern University
16555 Lupton Campus Road, Stone, CA 95759, United States

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Remaining Pilot-Period Timeline

- Nov 2016**: First official release of CTDL for external use on November 17, 2016. Webinar Series with partners to plan for long-term guidance and scaling.
- Nov – December 31 2016**: Pilot, add more participants, evaluate results & fine-tune prototype Registry & Credential Directory App, begin scale up effort. Work with 2-3 state partners to demonstrate state applications.
- Jan 1 2017 - June 2017**: Scale-up with registry participants, with assistance as needed.
- July 2017 - forward**: Operated by Credential Engine board & advisory groups; maintain/scale up.

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Remaining Pilot-Period Timeline

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Credential Transparency Initiative

workcred | **THE GEORGE WASHINGTON UNIVERSITY** | **SIU** | **Eastern Illinois University**

CTI Website
www.credentialtransparencyinitiative.org

CTI Technical Planning Microsite
www.credreg.net/

Social Media

- #CTIcred
- twitter.com/CTI_credential
- facebook.com/credtransparency

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Northern Regional Manager
Office of Employment and Training

Agnes Masnik

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Business Services

Victor Narusis

Director of Business Development
Illinois Department of Commerce



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CORE Coalition

Creating Opportunities for Retention and Expansion

New Statewide Initiative for Business Retention and Expansion







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Why is CORE Needed?

Over 20 states including Iowa and Wisconsin implement a state level BR&E program at a state level.

Yes, Illinois has many clusters of successful BR&E programs, but we have a missed opportunity to tell a statewide story.

Statewide implementation is an economic development best practice.

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Statewide Coordination

Goal
 Creation of a single, coordinated, statewide process designed to address the growth and development needs of existing businesses in Illinois.

Objectives

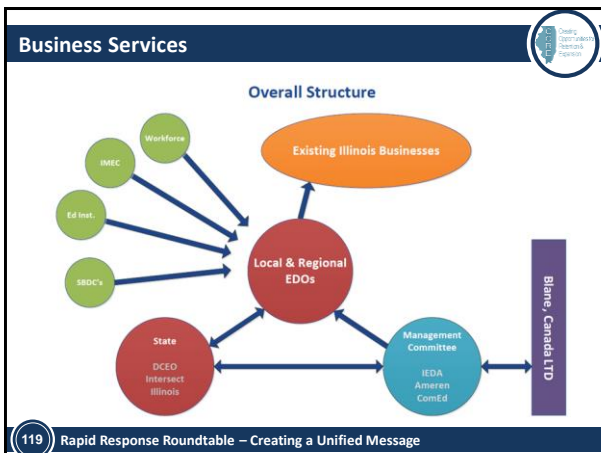
- Establish a common platform (Synchronist) and statewide data collection standard to assess the needs of local industry and key employers.
- Connect businesses to state and local resources to address threats and opportunities.
- Aggregate data to identify trends, conduct predictive comparative analysis, and advise leadership on competitive public policy and resources to support growth.

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Program Overview

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Business Services

Management Committee Responsibilities

- Oversee and coordinate program
- Provide training
- Promote CORE
- Maintain Synchronist license
- Direct service requests to Blane, Canada LTD

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State (DCEO + Intersect Illinois) Responsibilities

- Develop & promote CORE brand
- Analyze trend data to help determine resource & policy needs
- Rapid response to needs/issues as requested by local teams
- State serve as a regional facilitator
 - Connection to state, local, federal resources
 - Assistance with government red tape issues
 - Potential financial support (EDGE, infrastructure, etc.)
- Coordinate local and regional strategies
- Support interviews/Team RED, LWIA's, Intersect Illinois
- Monthly follow-up
- Ensure set goals and metrics achieved

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Regional DCEO Contacts*

Region	Contact	Phone	Email
Northern Stalena	Carrie Zehring	217.771.8000	Carrie.zehring@illinois.gov
Northwest	Las Toller	309.596.0207	Las.toller@illinois.gov
Southwest	Ben Denny	217.254.4144	Ben.denny@illinois.gov
North Central	Andy Barton	217.254.4144	Andy.barton@illinois.gov
North	Andy Barton	217.254.4144	Andy.barton@illinois.gov
East Central	Ben Denny	217.254.4144	Ben.denny@illinois.gov
West Central	Ben Denny	217.254.4144	Ben.denny@illinois.gov
Central	Ben Denny	217.254.4144	Ben.denny@illinois.gov
South	Kim Watson	618.983.7153	Kim.watson@illinois.gov
Regional Contacts	John Hines	618.983.7153	John.hines@illinois.gov
	John Hines	618.983.7153	John.hines@illinois.gov
	John Hines	618.983.7153	John.hines@illinois.gov
	John Hines	618.983.7153	John.hines@illinois.gov

*Continuing to change

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Local/Regional Economic Development Responsibilities

- Develop & direct a local/regional strategy
- Serve as primary contact to local businesses
- Conduct assessment surveys & enter data
- Coordinate resource response to address business needs

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Third Party Support Administrator – Blane, Canada LTD

- Hold in escrow & manage Synchronist Master License
- Aggregate statewide data to protect confidentiality
- Provide training
- Support management committee

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Businesses Targeted for Visitation

Top Companies in your area

- Size
- Industry Leader

Companies that have received assistance from the State

Companies perceived to be at risk

Companies that are large but lack a strong relationship with the local EDOs

Companies with out-of-state operations

Companies with foreign operations

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Next Steps

Sign Up to Be a Core Community Partner- www.COREIllinois.org

New Users Select a License Option

Participate in Next Level Trainings – Webinar and In Person

Attend meetings / Coordinate with TEAM RED

- Review suggested list and compare with your recommendations
- Set visitation milestones

Share findings at the Annual IEDA Conference in June

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LocationOne (LOIS):
Illinois Department of Commerce Primary Vehicle for Site Identification

The leading online economic development site selection tool in the United States.
 Our goal is to focus on the marketing of sites, communities, regional and state assets

Why LOIS?

- Used by numerous states, utilities, regional organizations, counties, municipalities and chambers
- Data fields consistent with site selector’s RFI data requirements
- Site maps and ESRI demographic reports
- Facilitates timely and complete response to RFI requests.

For site selection success the emphasis should be on complete data input of property characteristics.

Department of Commerce Listing Criterion Benefits – effective December 2016

- Reflects property characteristics business clients predominantly seek
- Lessens communities data management responsibilities
- Helps focus on high priority sites for new development or reuse
- Advise Business Development of any sites that should be listed

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Sample LOIS RFI Site Profile Form

Project Alpha Request for Information

Site Information
 City Pekin
 County Lawrence
 Site Name Pekin Riverway Business Park

237 acres remains in the expanded light/industrial Riverway Business Park has currently two light manufacturing firms, a specialty machine shop, and a steel coating and tubing plant. The 237 acres is broken down into three tracts: a 10 acre Tract, 67 acre tract, and 155 acre tract. The property is within Pekin Area Enterprise Zone limits with incentives such as 100% 5-year tax abatement and building materials sales tax exemption. Property is adjacent to Illinois Rt. 29, and less than 10 miles from major interstates and airports. On Railroad service on-site, less than

Property and Area Description one mile off barge traffic on the Illinois River.
 Address of site: Rt. 29
 Site Size (ac) 237
 Divisible?
 Site Dimensions?
 Asking Price for site \$ 0.58 per sq. ft. (negotiable)

Does any part of the site contain flood plains, marsh lands, national park, or other protected area?N
 Please describe site topography:flat
 Adjacent land use(e.g. residential, industrial)
 Is site located in an Enhanced Enterprise Zone(EZZ)?
 Is site designated a Certified Site through the Certified Sites Program?N

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LocationOne: New Listing Criteria

<p>Buildings</p> <ul style="list-style-type: none"> • 20,000 SF or greater • Building type: <ul style="list-style-type: none"> ▪ Flex tech ▪ Industrial ▪ Office ▪ Research & Development ▪ Warehouse & Distribution • Year Built = 1966 or later • Property record updated in the last 18 months • Printable brochure - all fields complete <small>(fields denoted by an orange flag in the Administration Site data entry screens)</small> 	<p>Sites</p> <ul style="list-style-type: none"> • 15 acres or greater • Zoning: <ul style="list-style-type: none"> ▪ Industrial ▪ Industrial Heavy ▪ Industrial Light ▪ Planned Business Park ▪ Agriculture • Property record updated in the last 18 months • Printable brochure – all fields complete <small>(fields denoted by an orange flag in the Administration Site data entry screens)</small>
--	---

Illinois Department of Commerce web page with links to LOIS –
<https://www.illinois.gov/dceo/SmallBizAssistance/Pages/LocationsForYourBusiness.aspx>

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Questions & Comments?

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Business Services



Todd Lowery

IDES State Manager
 Business Services
 Illinois Department of Employment Security



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Business Services



Phaedra Leslie

Director of Business Relations and
 Economic Department
 Chicago Cook Workforce Partnership



CHICAGO COOK
 WORKFORCE PARTNERSHIP

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Business Services




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Illinois
Department of Commerce
(Economic Opportunity)
OFFICE OF EMPLOYMENT & TRAINING
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133 Rapid Response Roundtable – Creating a Unified Message


Wrap Up



Wrap Up

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Questions and Answers



Questions and Answers

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