



- POST Exit Follow-Up for customers who exit from the WIOA program:Follow-Up is REQUIRED for all Youth.
- Follow-Up is required for Adults and Dislocated Workers who exited with the reason "Entered Unsubsidized Employment".
- In WIOA, there are performance outcomes that are based on accomplishments like, education and training and employment and earnings that take place AFTER, or "POST Exit".
- These "other" outcomes need to be manually recorded in IWDS in order to get credit for them for performance outcomes.

IWDS: Post-Exit Outcomes



POST Exit Follow-Up for customers who exited the program:

- After exit, there may be circumstances where one of the exclusionary reasons apply to a customer. Exclusionary outcomes will remove a customer from performance measures.
- These outcomes are the same as the exclusionary exit reasons: Deceased, institutionalized/incarcerated, health/medical, or reserved forces called to active duty.
- When we find that one of these situations applies to our customer(s) POST exit, the outcome is recorded and then we will not be "on-thehook" for that customers performance outcomes.



- **POST Exit Follow-Up**
- **Presentation Objectives:**
- Explain how "Other-Post Exit Outcomes" may lead to positive performance outcomes for WIOA customers after they exit.
- Explain when and how "Other-Post Exit Outcomes" are entered in IWDS;

POST Exit Follow-Up

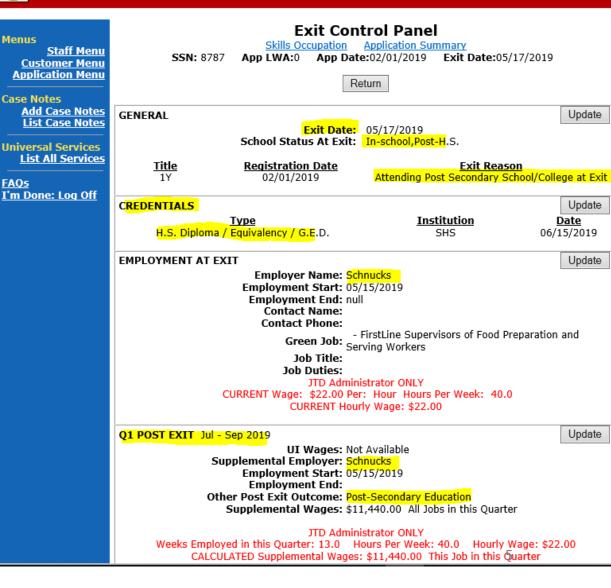
Development System Case Planagement

How will follow-up will lead to positive performance outcomes?

Receiving information and documenting education status, employment, credentials, plans, etc. is the only way to attain positive performance outcomes and achievements when they take place after exit – POST EXIT OUTCOMES.

POST-Exit PERFORMANCE MEASURES:

- Credential Attainment Rate for Adults, Dislocated Worker and Youth.
- YOUTH Employment AND Education Rates 2nd and 4th Quarters POST EXIT
- Adult & Dislocated Worker- Employment Rate 2nd and 4th Quarter POST EXIT





How will follow-up after Exit lead to positive performance outcomes?

CREDENTIAL ATTAINMENT RATE:

Percentage of exiters who earned an Industry Recognized Credential during participation in the program or within one year (365 Days) after they exit.

- A High School Diploma *alone* does NOT count as a success for the credential attainment measure.
- If a customer received only a HS Diploma, he/she needs to be in a post-secondary/advanced training OR Employment within on year after exit to count (in the numerator) as a positive in the Credential Attainment measure.

Development System Case Management

Menus Staff Menu		Skills Occupation	trol Panel Application Summary			
Customer Menu Application Menu	SSN: 8787 App	LWA:0 App Dat	e:02/01/2019 Exit Date:05/	17/2019		
		R	eturn			
Case Notes Add Case Notes List Case Notes	GENERAL			Update		
Universal Services	Scho		05/17/2019 In-school,Post-H.S.			
List All Services		stration Date	Exit Rease Attending Post Secondary So			
<u>FAQs</u> I'm Done: Log Off	11 0	12/01/2019	Attending Post Secondary St			
	CREDENTIALS		T	Update		
	H.S. Diploma / Equivale	ency / G.E.D.	<u>Institution</u> SHS	<u>Date</u> 06/15/2019		
	EMPLOYMENT AT EXIT			Update		
	En	nployer Name: <mark>Sc</mark>		opuuto		
	Em	loyment Start: 05 ployment End: nu				
		Contact Name: Contact Phone:				
	Green Job: - FirstLine Supervisors of Food Preparation and Serving Workers					
	Job Title:					
	Job Duties: JTD Administrator ONLY					
	CURRENT Wage: \$22.00 Per: Hour Hours Per Week: 40.0 CURRENT Hourly Wage: \$22.00					
	Q1 POST EXIT Jul - Sep 2019 Update					
	UI Wages: Not Available Supplemental Employer: Schnucks					
	Employment Start: 05/15/2019 Employment End:					
	Other Post Exit Outcome: Post-Secondary Education Supplemental Wages: \$11,440.00 All Jobs in this Quarter					
	JTD Administrator ONLY Weeks Employed in this Quarter: 13.0 Hours Per Week: 40.0 Hourly Wage: \$22.00 CALCULATED Supplemental Wages: \$11,440.00 This Job in this Quarter					
	CALCULATED SU	apprennentar wages	. arr, 40.00 mills op in this Q	uarter		



How will follow-up after Exit result in positive outcomes?

CREDENTIAL ATTAINMENT RATE

Example:

- > This customer is exited from the program.
- Based on his/her exit reason, we know he/she was in College (Post-Secondary) and employed at time of exit.
- The only credential this customer earned during participation in the program was a High School Diploma which, alone, does not count as a positive for the Credential Attainment Rate measure.
- Since we document this customers employment and post-secondary education status after they exited, along with the High School Diploma, this customer will count as a positive in the Credential measure.

Development System Case Management

Menus <u>Staff Menu</u> <u>Customer Menu</u> <u>Application Menu</u> Case Notes	SSN: 8787	Skills Occupation App LWA:0 App Date	trol Panel Application Summary 2:02/01/2019 Exit Date:05/1 turn	7/2019	
Add Case Notes List Case Notes Universal Services List All Services	GENERAL Update Exit Date: 05/17/2019 School Status At Exit: In-school,Post-H.S.				
FAQs I'm Done: Log Off	Title 1Y	Registration Date 02/01/2019	<u>Exit Reasor</u> Attending Post Secondary Sch		
	H.S. Diploma / E	Type Equivalency / G.E.D.	<u>Institution</u> SHS	Date 06/15/2019	
	EMPLOYMENT AT EXIT Update Employer Name: Schnucks Employment Start: 05/15/2019 Employment End: null Contact Name: Contact Phone: Green Job: - FirstLine Supervisors of Food Preparation and Job Title: Job Duties: Job Duties: JTD Administrator ONLY CURRENT Wage: \$22.00 Per: Hour Hours Per Week: 40.0 CURRENT Hourly Wage: \$22.00				
	Supp	UI Wages: Not plemental Employer: Sch Employment Start: 05/ Employment End: r Post Exit Outcome: Pos	nucks 15/2019		
	JTD Administrator ONLY Weeks Employed in this Quarter: 13.0 Hours Per Week: 40.0 Hourly Wage: \$22.00 CALCULATED Supplemental Wages: \$11,440.00 This Job in this Quarter				

How follow-up will result in positive outcomes?

YOUTH Employment <u>or Education</u> Rate in 2nd and 4th Quarters POST Exit:

- The percentage of Youth who exit and are in employment OR education during the 2nd and/or 4thQuarter after exit.
- For Youth, two ways to be a positive! Employment AND education status count towards a successful outcome!
- In other words, if a Youth customer is not working, but in college, he will count as a positive for the Employment/Education Rate measure.
- ONLY IF this education or training is recorded in IWDS in the POST Exit quarter!

_		R	eturn				
5 5 -	GENERAL	Exit Date: School Status At Exit:	05/17/2019 In-school,Post-H.S.	Update			
<u>-</u>	<u>Title</u> 1Y	Registration Date 02/01/2019	<u>Exit Reas</u> Attending Post Secondary S				
	CREDENTIALS H.S. Diploma	<u>Type</u> a / Equivalency / G.E.D.	<u>Institution</u> SHS	Update Date 06/15/2019			
	EMPLOYMENT AT I	EXIT Employer Name: So Employment Start: 05 Employment End: nu Contact Name: Contact Phone:	/15/2019	Update			
	- FirstLine Supervisors of Food Preparation and Green Job: Serving Workers Job Title: Job Duties: JTD Administrator ONLY CURRENT Wage: \$22.00 Per: Hour Hours Per Week: 40.0 CURRENT Hourly Wage: \$22.00						
	Q1 POST EXIT Jul - Sep 2019 UI Wages: Not Available Supplemental Employer: NONE Employment Start: Employment End: Other Post Exit Outcome: Post-Secondary Education						
	Q2 POST EXIT Oct	UI Wages: No	t Available 2 Information Specifed	Update			
	Q3 POST EXIT Jan	UI Wages: No	t Available 3 Information Specifed				
	Q4 POST EXIT Apr	- Jun 2020 UI Wages: No	t Available				

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How follow-up will result in positive outcomes?

YOUTH Employment <u>or Education</u> Rate in 2nd and 4th Quarters POST Exit:

Example:

On October 20th, 2019 (2nd POST Exit Quarter) we speak with this Youth customer and he tells us he is not employed but he has enrolled in a course to become a welder (occupational skills training). He will provide a document to verify his enrollment in the training.

- We must update the post-exit Quarter information in IWDS.
- Click on Update

	R	eturn				
GENERAL			Update			
	Exit Date: School Status At Exit:	05/17/2019 In-school,Post-H.S.				
Title	Registration Date	Exit Rea	50n			
1Y	02/01/2019	Attending Post Secondary S				
CREDENTIALS			Update			
H.S. Diplom	<u>Type</u> a / Equivalency / G.E.D.	<u>Institution</u> SHS	Date 06/15/2019			
EMPLOYMENT AT	EXIT		Update			
Employment Start: 05/15/2019 Employment End: null Contact Name: Contact Phone: - FirstLine Supervisors of Food Preparation and						
- FirstLine Supervisors of Food Preparation and Serving Workers Job Title: Job Duties: JTD Administrator ONLY CURRENT Wage: \$22.00 Per: Hour Hours Per Week: 40.0						
	CURRENT Hou	rly Wage: \$22.00				
Q1 POST EXIT Jul		h. h !! . h. ! .	Update			
	UI Wages: No Supplemental Employer: NC					
	Employment Start: Employment End:					
Other Post Exit Outcome: Post-Secondary Education						
Q2 POST EXIT OC	t - Dec 2019		Update			
	UI Wages: No No Supplemental Q	t Available 2 Information Specifed				
Q3 POST EXIT Jar						
	UI Wages: No No Supplemental Q	t Available 3 Information Specifed				
Q4 POST EXIT Ap						
	UI Wages: No	t Available				

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YOUTH Employment <u>or Education</u> Rate in 2nd and 4th Quarters POST Exit:

Example:

This customer exited on May 17th, 2019 = Exit Quarter

So, his "POST-EXIT" Quarters are as follows:

July – September 2019 = 1st POST EXIT QUARTER

October-December 2019= 2nd POST Exit Quarter

January – March 2020 = 3rd POST Exit Quarter

April – June 2020 = <mark>4th POST Exit Quarter</mark>

	GENERAL	Evit Date:	05/17/2019	Update			
		School Status At Exit:					
	Title 1Y	Registration Date 02/01/2019	<u>Exit Reas</u> Attending Post Secondary S				
	CREDENTIALS	-		Update			
	H.S. Diploma	<u>Type</u> a / Equivalency / G.E.D.	<u>Institution</u> SHS	<u>Date</u> 06/15/2019			
	EMPLOYMENT AT I	XIT		Update			
	Employer Name: Schnucks Employment Start: 05/15/2019 Employment End: null Contact Name: Contact Phone: Green Job: - FirstLine Supervisors of Food Preparation and Serving Workers						
	Job Title: Job Duties: JTD Administrator ONLY CURRENT Wage: \$22.00 Per: Hour Hours Per Week: 40.0 CURRENT Hourly Wage: \$22.00						
Q1 POST EXIT Jul - Sep 2019 Update							
	UI Wages: Not Available Supplemental Employer: NONE Employment Start: Employment End: Other Post Exit Outcome: Post-Secondary Education						
	Q2 POST EXIT Oct - Dec 2019 UI Wages: Not Available No Supplemental Q2 Information Specifed						
	Q3 POST EXIT Jan	UI Wages: No	ot Available 3 Information Specifed				
	Q4 POST EXIT Apr - Jun 2020 UI Wages: Not Available No Supplemental Q4 Information Specified						

Return

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How follow-up will result in positive outcomes?

Record Youth Employment <u>or Education</u> Rates in 2nd and 4th Quarters POST Exit: On the Q2 Post Exit Screen –

Click on Other Post Exit Outcome:

Select Occupational Skills Training.

Add a Documentation/Verify Date: Date within this quarter that proves his/her status.

Documentation Source = Written Documentation

Click SAVE.

IWDS Illinois Workforce Development System Case Management

Menus <u>Staff Menu</u> <u>Customer Menu</u> <u>Application Menu</u>	SSN: 8787 App LWA:0	Q2 Post Exit Oct - Dec 2019 Application Summary App Date:02/01/2019 Exit Date:05/17/2019
Case Notes Add Case Notes List Case Notes Universal Services List All Services		
FAQs I'm Done: Log Off	POST EXIT OUTCOME Other Post Exit Outcome: Documentation/Verify Date: Documentation Source:	Post-Secondary Education Advanced Training Military Service/Employment Registered Apprenticeship
POST EXIT EMPLOYMENT UI Wages: Supplemental Employer: Employment Start: Employment End: Source:		Unsubsidized Employment Health/Medical Deceased Reserve Forces Called to Active Duty Institutionalized/Incarcerated
	Supplemental Wages:	Supplemental Employment Save Cancel

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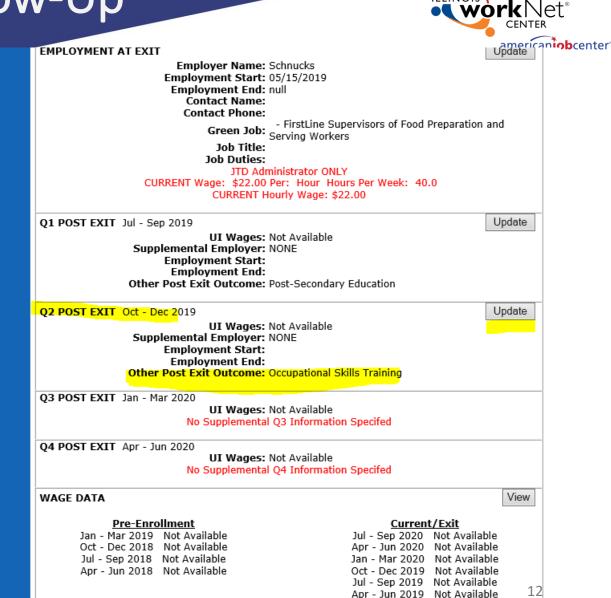
How follow-up will result in positive outcomes?

YOUTH Employment and/<u>or Education</u> Rate in 2nd and 4th Quarters POST Exit: YEER2 and YEER4 Example:

This Youth customer's "Other Post Exit Outcome" has been updated and the system will calculate a *positive performance outcome* for the Youth

Employment/Education Rate in the 2nd POST Exit Quarter. Employment vs. Education:

- When wages are uploaded into IWDS, the client's employment outcome is automatically calculated for that quarter.
- However, the system does not upload "education status".
- We need to make sure we record all of these. These Post Exit Outcomes require a "human touch" in order for outcomes to be reported.



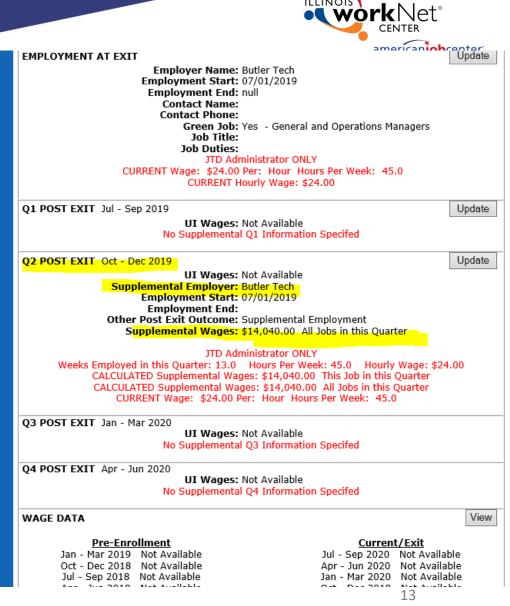
How will follow-up lead to positive outcomes?

ADULT and Dislocated Worker Employment Rates-2nd and 4th Quarters POST Exit:

Define:

The percentage of adults and dislocated workers who have exited and are in employment during the 2nd and 4th quarters after exit.

- Supplemental Employment/Wages Count!
- > This applies to Youth as well.
- But, enrollment in training/education does not count for Adults and Dislocated Workers.
- When UI wages are uploaded into IWDS, the client's employment outcome is automatically calculated for that quarter.
- However, when someone is in supplemental employment, not reported, the job and wages need to be entered into IWDS.
- This is done by adding the supplemental job record to the POST Exit Quarter.





How will follow-up lead to positive performance outcomes? Supplemental Employment -ADULT and Dislocated Worker (and Youth) Employment Rates-2nd and 4th Quarters POST Exit:

- How do I enter supplemental wages?
- In IWDS, this is done by updating the POST Exit quarter job record.
- Click Update on the Quarter the customer has reported Supplement Employment/Earnings.

WDS Development System Case Management

Menus <u>Staff Menu</u>	Exit Control Panel Tristan Stewart Application Summary SSN: 9822 App LWA:0 App Date:02/01/2019 Exit Date:06/30/2019
Customer Menu Application Menu	
Case Notes	Return
Add Case Notes List Case Notes	GENERAL Update
	Exit Date: 06/30/2019 School Status At Exit: In-school,Post-H.S.
Universal Services List All Services	·
	Title Registration Date Exit Reason 1Y 02/01/2019 Entered Unsubsidized Employment
F <u>AQs</u> I'm Done: Log Off	
	CREDENTIALS
	Enter Credentials Attained
	EMPLOYMENT AT EXIT
	Employer Name: Butler Tech Employment Start: 07/01/2019
	Employment End: null
	Contact Name: Contact Phone:
	Green Job: Yes - General and Operations Managers
	Job Title: Job Duties:
	JTD Administrator ONLY
	CURRENT Wage: \$24.00 Per: Hour Hours Per Week: 45.0 CURRENT Hourly Wage: \$24.00
	Q1 POST EXIT Jul - Sep 2019 UI Wages: Not Available
	No Supplemental Q1 Information Specifed
	Q2 POST EXIT Oct - Dec 2019 UI Wages: Not Available
	No Supplemental Q2 Information Specifed
	O3 POST EXIT Jan - Mar 2020 14
	UI Wages: Not Available
	No Supplemental Q3 Information Specifed



How will follow-up lead to positive performance outcomes? Supplemental Employment -ADULT and Dislocated Worker (and Youth) Employment Rates-2nd and 4th Quarters POST Exit:

- Update the "Other Post Exit Outcome" fields.
- Click on Pick Job to add the supplemental employment.

Menus <u>Staff Menu</u> <u>Customer Menu</u> <u>Application Menu</u>	Q2 Post Exit Oct - Dec 2019 <u>Tristan Stewart</u> <u>Application Summary</u> SSN: 9822 App LWA:0 App Date:02/01/2019 Exit Date:06/30/2019
Case Notes Add Case Notes	GENERAL Exit Date: 06/30/2019
List Case Notes	School Status At Exit: In-school,Post-H.S.
Universal Services List All Services	TitleRegistration DateExit Reason1Y02/01/2019Entered Unsubsidized Employment
<u>FAQs</u> I'm Done: Log Off	POST EXIT OUTCOME Other Post Exit Outcome:
	Documentation/Verify Date:
	Documentation Source:
	POST EXIT EMPLOYMENT
	UI Wages: Not Available Supplemental Employer: Employment Start: Employment End:
	Source:
	Related to Training? ✓ Supplemental Wages: \$0.00 All Jobs in this Quarter
	Save Cancel
	Copyright 2004 by the State of Illinois. Using this web site indicates acceptance of DCEO User Agreement and

IWDS Privacy Notice



How will follow-up lead to positive performance outcomes? Supplemental Employment -ADULT and Dislocated Worker (and Youth) Employment Rates-2nd and 4th Quarters POST Exit:

- Click on Pick to select the Butler Tech job.
- Since this is a "supplemental" employment, the wages are entered on the job record.

Development System Case Franciscement

Menus <u>Staff Menu</u> <u>Customer Menu</u> <u>Application Menu</u> Case Notes <u>Add Case Notes</u> List Case Notes	List Work History <u>Tristan Stewart</u> <u>Application Summary</u> SSN: 9822 App LWA:0 App Date:02/01/2019 Exit Date:06/30/2019 Add Job Return				
	1 found		Page 1 of 1		
Universal Services		Employer Name	Employment Dates	Dislocation Job?	
List All Services	Pick	<mark>Butler Tech</mark>	07/01/2019 -		
FAQs	Page 1 of 1				
I'm Done: Log Off					
	Add Job Return				
	Copyright 2004 by the State of Illinois. Using this web site indicates acceptance of <u>DCEO User Agreement</u> and <u>IWDS Privacy Notice</u> .				

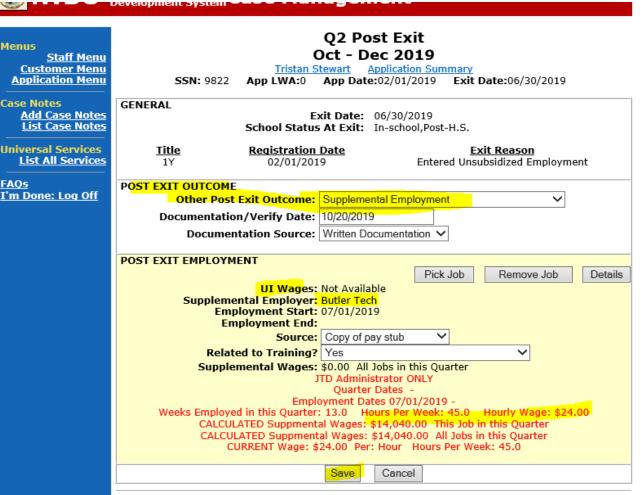
FAQs



How will follow-up lead to positive performance outcomes? **Supplemental Employment -ADULT and Dislocated Worker (and Youth) Employment Rates-2nd and 4th Quarters POST Exit:**

- Click on Pick to select the Butler Tech Job record.
- Since this is a "supplemental" employment, the wages were entered on the job record.

Click Save

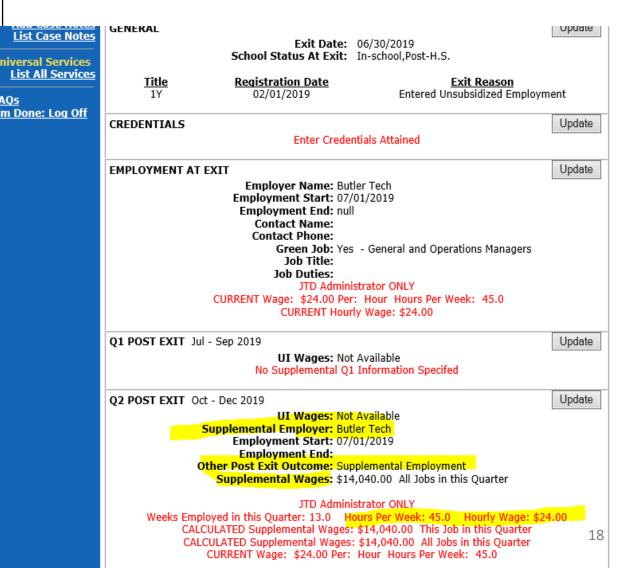


<u>\Qs</u>



How will follow-up lead to positive performance outcomes? **Supplemental Employment -ADULT and Dislocated Worker (and Youth) Employment Rates-2nd and 4th Quarters POST Exit:**

- Now, the supplemental job is added to the exit screen.
- IWDS will calculate these wages and this customer will be a positive for Employment Rate 2nd Quarter.
- If any customer has both supplemental wages and UI wages in the system, the UI wages will ALWAYS "override" the supplemental employment that was entered.
- Either way, this is a positive performance outcome.





QUESTIONS?

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