

Purpose:

The outcomes page provides customer level summary of the following items that are either started, completed, or earned:

- Services
- Goals
- Measurable Skills Gains
- Credentials

Who Enters/Maintains Data

- **Grantee/Provider staff** edit the Illinois workNet information in Illinois workNet (i.e., career plan updates, goals, and additional credential details). IWDS information such as started/completed services, basic credential information, measurable skills gains, and performance outcomes come from IWDS.

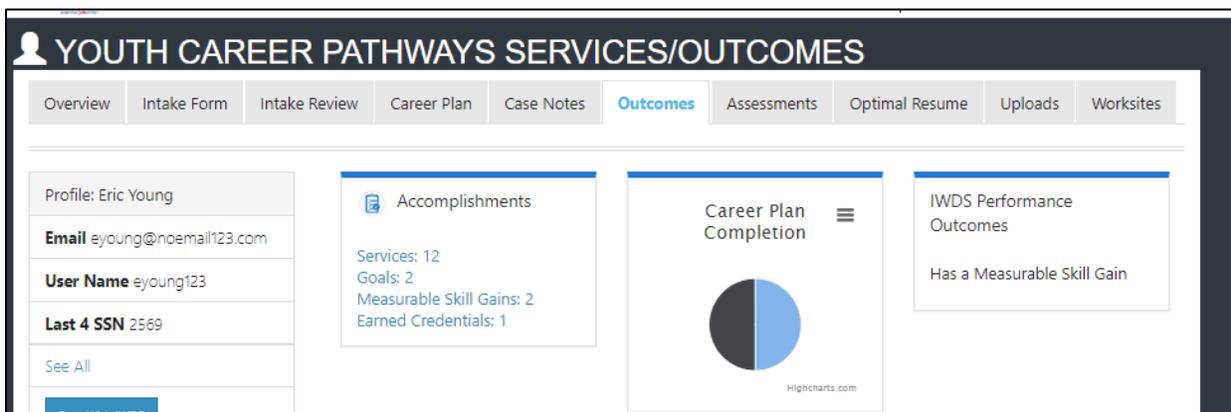
Access Customer Outcomes Page

1. Log into www.illinoisworknet.com.
2. Select **My Dashboard**.
3. Select **Partner Tools**.
4. Select **Customer Support Center**.
5. Select **Groups** in the top menu.
6. Select **a group**.
7. Select the **customer**.
8. Select **Outcomes**.

Summary Features

This view offers a summary of the following:

- Accomplishments provides a summary of accomplishments that direct you to the related information on the page.
- Career Plan Completion graph is based on the completion status of the services that have been entered.
- IWDS Performance Outcomes shows combination of services and accomplishments that impact the overall positive performance outcomes.



Detail Areas

Services that have been started or completed populate this section.

- Illinois workNet services in the Career Plan sync with services that come from IWDS if they have the same IWDS activity type/name and start date. This crosswalk is available to export in the customer’s career plan.
- If a service comes in from IWDS and is not in the career plan or not synced, select the item to manually sync it with an Illinois workNet service.

Services						
Service Start Date		Service End Date				
<input type="text"/>		<input type="text"/>				
Filter		Search: <input type="text"/>				
Show <input type="text" value="10"/> entries						
Service Name	Provider	Start Date	End Date	Status	Credential Earned	Source
null	N/A	8/28/2018	8/28/2018	Successful Completion	N/A	IWDS
null	N/A	8/28/2018	8/28/2018	Successful Completion	N/A	IWDS
Complete a training program where you can earn CTE/college credit.	Youth Build McLean County	8/27/2018	Not Complete	Started/Open	N/A	IWDS
Complete on-the-job (paid) training.	Youth Build McLean County	8/27/2018	Not Complete	Started/Open	N/A	IWDS
Complete on-the-job (paid) training.	N/A	8/27/2018	Not Complete	Started/Open	N/A	IWDS

Goals are populated by the Career Plan. They can be update from either the Career Plan screen or Outcomes screen.

Goals			
Show <input type="text" value="10"/> entries		Search: <input type="text"/>	
Goal Statement	Category	Short/Long Term	Status
get a labor job with a local farmer	Career Plan	Short Term	Not Started
Get training and certification for large equipment repair technician	Education/Training Plan	Long Term	Not Started

Showing 1 to 2 of 2 entries

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Measurable Skills Gains are populated by IWDS.

Measurable Skill Gains			
Show 10 entries		Search: <input type="text"/>	
Skill Type	Date Attained	Comments	Source
Educational Functional Level	9/11/2018	Reading TABE 9-10 EFL:6	IWDS
Skills Progression/Diploma	9/10/2018	testing for IL workNet dashboard - customer received an a on classroom exam.	IWDS

Showing 1 to 2 of 2 entries

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Earned Credentials are populated by IWDS and should be updated in Illinois workNet to include the additional information that is collected in the system.

Select the credential name to either:

1. Connect it to a credential that is already associated with the program (entered with the training program and approved); or
2. Update the credential with the additional required information.

Earned Credentials						
Show 10 entries		Search: <input type="text"/>				
Name	Credential Type	Credential Source	Date Attained	Institution	Description	Source
null	H.S. Diploma/Equivalency/G.E.D.	Copy of Certificate	9/11/2018	SHS	GED	IWDS

Showing 1 to 1 of 1 entries

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The Illinois workNet Center System, an American Job Center, is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers may be reached by persons using TTY/TDD equipment by calling TTY (800) 526-0844 or 711.

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For more information please refer to the footer at the bottom of any webpage at illinoisworknet.com.