

# Accessing the Illinois Performance Accountability and Transparency System (IPATS)

# Table of Contents

Purpose	1
Users	1
Requesting Access to IPATS	2
Accessing IPATS	2

## Purpose

Illinois is committed to using a clear set of metrics in ensuring a customer-centered, transparent data-driven workforce system that meets the diverse needs of businesses and jobseekers. The Illinois Performance and Accountability System (IPATS) is the foundation for informing aligned and integrated service delivery approaches that focus on continuous improvement and innovation. By syncing with the Illinois Workforce Development System (IWDS) data, IPATS will ensure data validation across WIOA programs highlighting WIOA's 5 key indicators that are reported to DOL each year, as well as additional indicators regarding customer engagement. All data showing in the reports below comes from IWDS, if you have questions or concerns regarding your data you will need to make updates in the IWDS system.

The tool offers three data systems for review:

- Performance Tools
- Local Workforce Investment Area (LWIA) Comparison Tools
- Dashboard Tools

### Users

- <u>State Level Admin</u> Statewide staff see statewide info and use a dropdown menu to see specific LWIA information.
- <u>LWIA Administrators</u> Staff can access performance numbers and dashboard counts for customers for their LWIA. (LWIA System Administrators in IWDS)
- <u>Career Planner</u> Staff can access performance numbers and dashboard counts for customers they worked with. (Career Planner role granted by LWIA System Administrators in IWDS)



#### **Requesting Access to IPATS**

IPATS access is granted via a two-step authentication process. To gain access to IPATS users must have:

- 1. An Active Illinois workNet Account
  - a. Users can sign up for an Illinois workNet account here: https://www.illinoisworknet.com/Pages/Register.aspx?ReturnUrl=/
- 2. An Active Illinois Workforce Development System (IWDS) Account
  - a. Users should work with their Local System Administrator to set up an IWDS account.
  - b. Note: State level users will not need an IWDS account.

The level of access that is granted is based off of your IWDS access. You will only be able to see data in IPATS that you have access to in IWDS.

Once an individual has both accounts created and activated a Help Request should be sent through the <u>Help</u> <u>Desk</u>.

#### Your Help Request must include in the Description box provided:

- A request to be granted access to IPATS
- Your Illinois workNet Username

#### Your Help Request must include in the CC box provided:

• Your Local System Administrator's email address

Once your request is received your account information with be added to the authorization group and passed to IWDS to hook up your IWDS accounts with your Illinois workNet accounts. It will take 1 - 3 businesses days for access to be granted. Once access has been granted you will receive an email with a link to the IPATS system and IPATS Guide.

#### Accessing IPATS

After access has been granted you will follow the steps below to access the IAPTS Tools.

- 1. Go to www.illinoisworknet.com
- 2. Log into your Illinois workNet account
- 3. Select 'My Dashboard'
- Under Partner Tools, select 'Illinois Performance Accountability & Transparency System (IPATS)'
- 5. You will then be directed into IPATS



The IPATS System can also be accessed through this link: <u>https://apps.illinoisworknet.com/ipats/</u>



The IPATS Guide can be access through this link: <u>https://www.illinoisworknet.com/ipatsguide</u>

• The Illinois workNet IPATS Guide has quick start guides, instructions, training resources, and contact information for questions and technical assistance.