Advanced Manufacturing | Construction | Energy | Healthcare | Information Technology | Transportation and Logistics |



Expanding Apprenticeship in America: Office of Apprenticeship

National Apprenticeship Week 2017 November 13-19, 2017.

Nationwide Events

www.dol.gov/apprenticeship/NAW





NAW 2016 BY THE NUMBERS

692
Total Number of Events
All 50 States Participating
Number of Attendees
More than
96,000

BY THE NUMBERS

More than
469,000

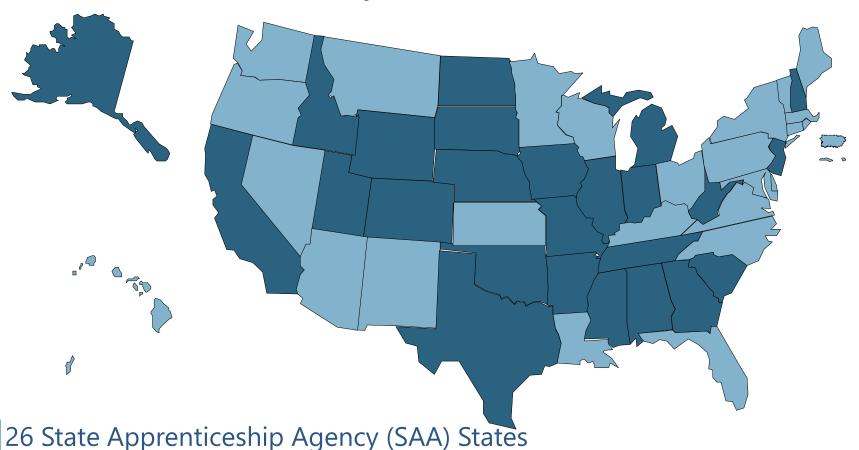
DOL followers on Twitter

97 Proclamations

41.4M
Social Media Impressions

The National Apprenticeship System: A Federal – State Partnership.

OA directly serves business and apprentices in nearly half the nation.

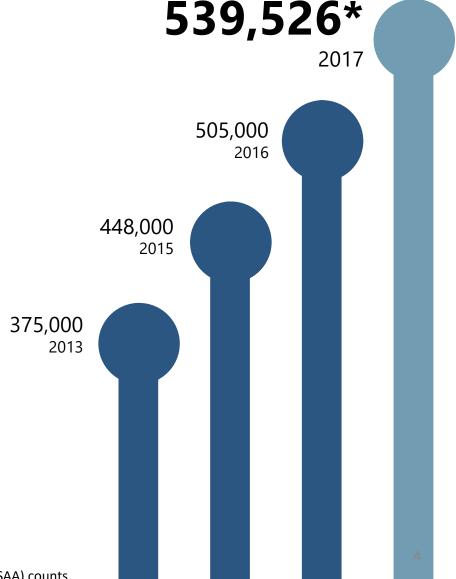


Our Apprenticeship Numbers Continued To Show Strong Growth in FY 2017



Key Facts

- The annual average of active apprentices for the last 20 years = 426,048.
- Our current number of active apprentices is 126% higher than the 20 year annual average (539,526/426,048).
- Over 150,000 completed an apprenticeship since 2013.
- Approximately 3,000 new apprenticeship programs created in last 3 years.



*Preliminary Result—includes FY2017 Quarter 3 State Apprenticeship Agency (SAA) counts.

Investments in Apprenticeship: Apprenticeship Grant and Contract Investments.



Targeted resource investments to strengthen and expand registered apprenticeship across all industries.



American Apprenticeship Initiative Grants \$175 Million 2015 Apprenticeship
State
Accelerator
Grants
\$9.5 Million
2016

Apprenticeship
State Expansion
Grants
\$50 Million
2016

Apprenticeship
Industry
Partnerships to
Scale
Apprenticeship,
Equity
Partnerships to
Enhance Diversity
- \$30 Million
2016

10
Contracts
Just
Renewed to
Provide
Additional
FY 2017
Funding

Registered Sponsors and Still Growing!





























M Dartmouth-Hitchcock































































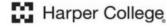


























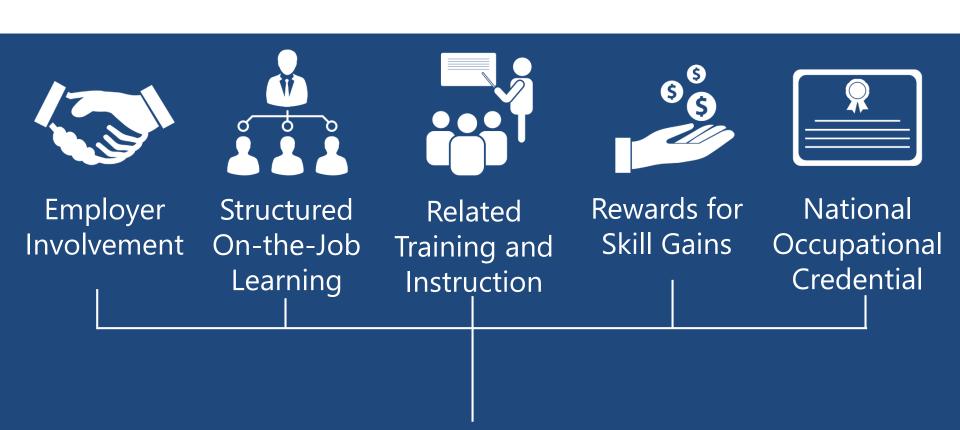






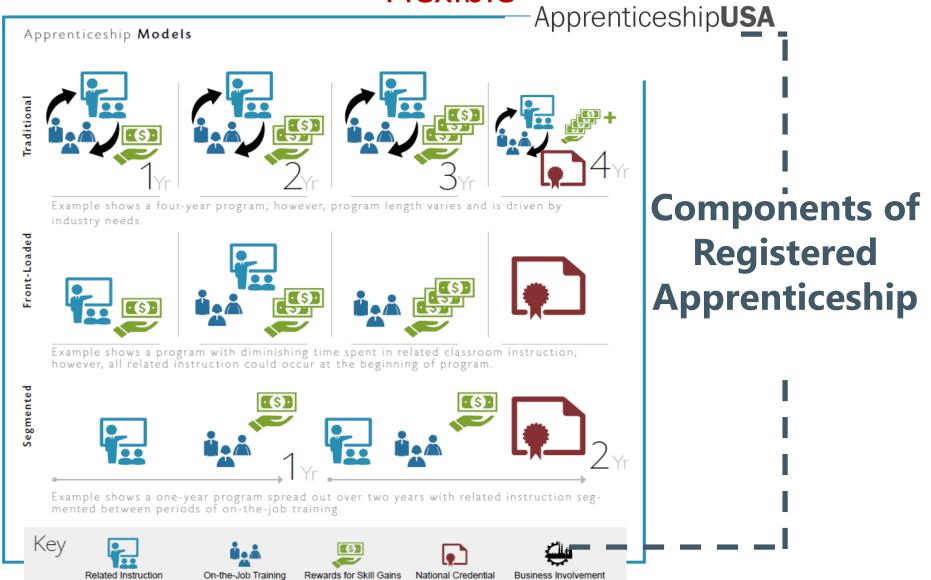


What is Registered Apprenticeship?



Five Core Components of Registered Apprenticeship

Registered Apprenticeship is Adaptable and Flexible



For Job Seekers:

- Earn and learn
- Career pathways to higher skills and wages
- Nationally-recognized credentials and potential to earn college credit





For Employers:

- Develop highly-skilled workers through a flexible, customized training approach
- Supports with recruitment
- Reduce turnover and improved retention
- Establish a Pipeline of new apprentices with skills to train the next generation

For Workforce System:

- Expand business services
- Improve performance
- Measurable gains
- Supports credential attainment





For Educational Institutions:

- Industry driven curriculum
- Increase enrollments/retention rates
- Connection with high schools
- Build relationships with community

Apprenticeship





BENEFITS FOR VETERANS

IN REGISTERED APPRENTICESHIP



Did you know that Veterans have the opportunity to "earn and learn" in a Registered Apprenticeship, and may receive their GI Bill Educational Benefits?

Snapshot: Apprenticeable

Eligible Veterans can use their GI Bill Educational Benefits for training and/or education.

Registered Apprenticeship allows Veterans to learn a trade through an apprenticeship, and use their GI Bill benefits to receive a tax-free monthly stipend.

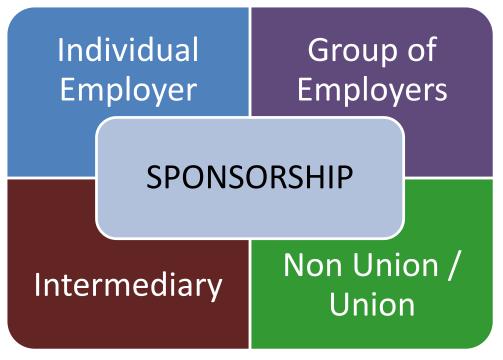
The Post-9/11 GI Bill provides a stipend that is the equivalent of the Monthly Housing Allowance (MHA) of an E-5 with dependents (varies by employer location), and is paid in addition to the wages earned as an apprentice. Veterans continue to receive a stipend for

enable Veterans to receive GI Bill Benefits

Myth: Only unions, or large single employers can be "sponsors" or have apprenticeship standards

 Some examples of sponsors include community based organizations, individual small employers, consortiums, colleges & universities, workforce development boards, industry associations, committees, municipalities, prison systems and the military.

Designing a Registered Apprenticeship Program





Program Design

Employer provides Employer Serves as OJL **Sponsor** Single Employer Model **Employer provides** Employer provides services **Related Instruction** Intermediary serves as Employer provides OJL sponsor Multiple Employers + Intermediary Model + Community College Education provider Intermediary provides provides Related services Instruction

Employer provides Intermediary serves OJL as sponsor Multiple Employers + **Intermediary Model Intermediary** Intermediary provides Related provides services Instruction Apprenticeship & Employer provides Training Committee or OJL **Union Waiver** Single Employer / Multiple **Employers Model**

+ Union

Employer or Committee

provides services

Education provider or

Program provides

Related Instruction

Myth: All apprenticeship programs take 4 years to complete. One size fits all.

- Time based, competency, and hybrid
- Increase or decrease a time-based by 25%
- Minimum 2,000 hours to meet competencies
- Credit for previous experience
- Registered Apprenticeship is flexible and can be customized to meet the needs of every type of business.
- The training and education delivery as well as the length of the program can all be customized.
 - For example, the on-the-job training component of the Registered Apprenticeship can be tailored to the specific skill requirements of a single company. This allows for training to be specific to the needs of that business.



Myth: Registering an apprenticeship program is too bureaucrat, extensive, and difficult:

- Apprenticeable occupations
 - Already vetted by industry
 - Existing templates, core pieces, & 75% rule
 - Closely related occupations
- New occupations
 - O*Net Code and outline
 - Build OJT and RI
 - Must be vetted and verified by 8 entities nationally
 - Submit to Standards and National Industry Promotion
 - OA National Office Division



Industries: Programs can be established in many industries, including:

- Energy
- ***** Automotive
- Financial Services
- Geospatial
- Hospitality
- Retail Trade
- Transportation
- Aerospace

- Advanced Manufacturing
- Biotechnology
- Health Services
- Construction
- Information Technology
- Homeland Security

Various Occupations...

- Wind Turbine Technician
- Landscape Gardner
- Accounting Technician
- Graphics Designer
- Wind Turbine Technician
- Veterinary Lab Tech
- Fire Marshall
- Crime Scene Investigator
- Funeral Director
- Hotel Associate
- **★ Truck Driver**
- Security Officer
- **¥** Horse Trainer
- Tune Up Mechanic
- Legal Secretary

- IT Project Manager
- ***** Barber
- Jet Engine Mechanic
- Bank Teller
- Child Care Dev. Specialist
- Manager, Retail Store
- Private Investigator
- Farm Worker
- Airframe & Powerplant Mech.
- * Teacher Aide
- **¥** Horticulturist
- Pry Cleaner
- IT Generalist many more....

Various Health Care Occupations...

- MRI Tech
- Pental Lab Assistant
- Pharmacist Assistant
- Certified Nurse Assistant
 - with specializations
- Licensed Practical Nurse
- Medical Assistant
- Home Health Aide
 - with specializations
- Home Health Director
- **EMT**
- Long Term Care Nurse Management – w/spec.

- Prosthetics Technician
- Surgical Technician
- Paramedic
- Bio Manufacturing Tech.
- Surgical Technician
- Orthodontics Tech
- Medical Laboratory Tech
- Medical Transcriptionist
- Podiatric Assistant
- Optician
- Medicaid Disability ClaimsAdjudicator
 - many more

Example: Medical Assistant Apprenticeship Model – OJL TIME BASED

MEDICAL ASSISTANT
– 4000 (2 yrs) OJT/OJL (Learning) hrs

WORK PROCESS OUTLINE:

Orientation and Safety..... 75 OJL hrs.

Maintain Good Patient Environment.....275 OJL hrs.

Vitals....350 OJL hrs.

Patient Care.... 2200 OJL hrs.

Maintenance and use of filing systems....300 OJL hrs.

Acquisitions and retrieval systems for medical data....300 OJL hrs.

(...NOT ALL INCLUSIVE)

TOTAL: 4000 HRS ON THE JOB LEARNING

Example: Medical Assistant Apprenticeship Model – OJL COMPETENCY BASED

MEDICAL ASSISTANT

– Competency Based (2000 hrs. / 1 yr. OJT/OJL (Learning) hrs.)

WORK PROCESS COMPETENCIES:

- **A. Clinical** Evaluate daily patient list for necessary health maintenance updates, pend immunizations/labs/drug refills; enter reason for visit, review/update allergies, medication list; enter vital signs, access/complete appropriate questionnaires, prep notes (scribe) for provider
- **B. Clinical** Perform room disinfection, set-up PAP/wet prep/sterile field, draw up lidocaine, stock
- **C. Clinical** Perform/document orthostatic BPs, immunization administration (IM/SQ)/documentation, PPD plant, suture removal, irrigation ear, phlebotomy, capillary puncture, visual acuity
- **D. Clinical** Performs appropriate POCT including urinalysis, C/S, urine pregnancy, rapid strep, rapid flu, glucometer, HgbA1C, PT/INR, FIT
- E. Clinical specimen collection wound, throat, nasopharyngeal, clean catch
- **F. Efficiently Operate Medical Equipment** including scales, nebulizer, spirometer, peak flow meter, hearing test, EKG, bladder scanner
- G. Admin Prior authorizations, medication refills, referrals from in baskets; IDX-scheduling
- H. Maintains Professional Development through participation in internal and external education opportunities
- I. Maintains NHA Certification through successful completion of all continuing education requirements.

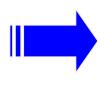
...Apprenticeship Model - Classroom Instruction

| • | Course Course Name | | Hours |
|---|--------------------|---|-------|
| • | AHS101 | Medical Terminology | 40 |
| • | AHS102 | Foundations of Anatomy & Physiology | 40 |
| • | AHS103 | Pathophysiology | 40 |
| • | AHS104 | Introduction to Healthcare | 24 |
| • | AHS105 | Essential Communications for Healthcare Professionals | 24 |
| • | AHS107 | Foundations of Pharmacology | 40 |
| • | AHS108 | Introduction to Healthcare Documentation | 24 |
| • | CMA101 | Clinical Medical Assisting | 40 |
| • | CMA101L | Clinical Medical Assisting Lab | 24 |
| • | CMA102 | Customer Service Skills | 40 |
| • | CMA201 | Clinical Medical Assisting Practicum | 64 |
| | Total | | 400 |



PLUS

Completion of Related Instruction



COMPLETION OF
APPRENTICESHIP
CERTIFICATE

Myth: Apprenticeships are only for young staff or recruiting new staff. Current employees couldn't do one.

 Apprenticeships are in fact open to all age groups (post 16) and they can be beneficial career wise even for an employee with years of experience.

Large percent of apprentices are 28 years
 ..plus

Myth: Registered Apprenticeship Programs are costly. If I collaborate with other companies on a Registered Apprenticeship, employees will go to one of those companies.

- Approximately, 91 percent of workers who complete a Registered Apprenticeship Program remain employed with the company where they completed the Registered Apprenticeship. This investment leads to higher productivity, lower turnover and less recruitment costs.
- The risk of doing nothing is a far greater risk than possibly losing skilled workers to other companies.
 Building a larger pool of skilled workers is advantageous for all employers

Myth: Becoming an apprentice means choosing between work or college.

 Apprentices may earn college certificates or two-year associates degrees during their apprenticeships and go on to earn four-year degrees (often free of debt).



Registered Apprenticeship Program Development Process

Step 1 Contact Us



Contact U.S.

Department of
Labor, Office of
Apprenticeship (OA)
Representative

Step 2 Build Program



Provide New
Sponsor
Information or
Complete Online
Standards Builder

Step 3 Program Check



Review and
Approval of
Customized
Standards of
Apprenticeship
Developed Based on
Sponsor's
Operational Input

Step 4 Program Registered



OA
Receive Finalized
Standards of
Apprenticeship and
Certificate of
Registration
Documents

Step 5 Launch Program



Employer
Implements
Registered
Apprenticeship
Program

DOL.GOV/Apprenticeship: Other Resources



Quick-Start Toolkit

5 Step Format to take you from "exploring" to "launching" a Registered Apprenticeship Program.

http://www.doleta.gov/oa/employers/apprenticeship_toolkit.pdf

Federal Resources Playbook for Registered Apprenticeship

Guide to resources from the Departments of Labor, Education, Veterans Affairs, Agriculture, Transportation, and Housing and Urban Development to support Registered Apprenticeship http://www.doleta.gov/oa/federalresources/playbook.pdf

DOL Registration Site

An electronic apprenticeship standards builder that allows potential new sponsors to build and register their program online. http://www.doleta.gov/oa/registration/



RACC Site

Find information on becoming a RACC member and a database of college members and sponsors.

https://www.doleta.gov/oa/racc.cfm

Ronda Kliman

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