

Illinois Workforce Investment Board

DCEO

April 30, 2010 10:00 am - Noon

Illinois Veterans Service Matrix

Organizations	Programs	Services
DCEO	<ul style="list-style-type: none"> ➤ WIA ➤ CSBG ➤ JTED ➤ LIHEAP ➤ Weatherization ➤ IEN 	<ul style="list-style-type: none"> • Basic Skills training • Career guidance • Case Management • Comprehensive assessment • Community Action Agency services • Eligibility determination • Information on training costs • Job search assistance • Training • Supportive services referral • Entrepreneurship Training • Small Business Consulting
IDES	<ul style="list-style-type: none"> ➤ LVER /DVOP ➤ Wagner-Peyser ➤ WOTC 	<ul style="list-style-type: none"> • Case management • Development of individual employment plans • Employment plan • Information on UI • Initial assessment • Job search & placement assistance • Supportive services referral • Tax credit incentive
IDVA & HFS	<ul style="list-style-type: none"> ➤ Warrior Assistance ➤ Veterans Care 	<ul style="list-style-type: none"> • GI Bill assistance • Veteran Homes • Healthcare • Disability services
ISAC	<ul style="list-style-type: none"> ➤ IVG ➤ ING ➤ MAP ➤ Veteran's Home Nurse Loan Repayment Program ➤ Nurse Educator Scholarship Program 	<ul style="list-style-type: none"> • Education tuition • Education fees
DHS	<ul style="list-style-type: none"> ➤ SNAP ➤ TANF ➤ Vocational Rehabilitation ➤ Substance Abuse Treatment Services 	<ul style="list-style-type: none"> • Case management • Detoxification • Disability determination • Earnfare • Food Stamps • General Assistance • Job search & placement assistance

Attachment: C

		<ul style="list-style-type: none"> • Link Card • Residential rehabilitation • Skills assessment
IBHE	➤ Educational	<ul style="list-style-type: none"> • Academic Advising • Career Services • Counseling or referral • Disability Services • Financial Aid • Health Services and referral • Mentoring • Statewide Committee • Veteran's Centers
ICCB	➤ Educational	<ul style="list-style-type: none"> • Academic Advising • Adult Education & Literacy • Career Services • Counseling or referral • Disability Services • Financial Aid • Health Services and referral • Mentoring • Veteran's Centers • Vocational training
IDOC	➤ Incarcerated Veterans Transition Program	<ul style="list-style-type: none"> • Counseling & referral
IHDA	<ul style="list-style-type: none"> ➤ GI Loan for Heroes ➤ Specially Adapted Housing 	<ul style="list-style-type: none"> • Home Ownership Financing • Counseling • Adaptive Housing Assistance

ORGANIZATION / PROGRAM DEFINITIONS

(DCEO) The Department of Commerce & Economic Opportunity is the lead state agency responsible for improving Illinois' competitiveness in the global economy.

- **WIA- Workforce Investment Act**
The federal Workforce Investment Act (WIA), which superseded the Job Training Partnership Act, offers a comprehensive range of workforce development activities through statewide and local organizations. Available workforce development activities provided in local communities can benefit job seekers, laid off workers, youth, incumbent workers, new entrants to the workforce, veterans, persons with disabilities, and employers.
- **CSBG- Community Services Block Grants**
The CSBG program provides States with funds to lessen poverty in communities. The funds provide a range of services and activities to assist the needs of low-income individuals including the homeless, migrants and the elderly. Grantees receiving funds under the CSBG program are required to provide services and activities addressing employment, education, better use of available income, housing, nutrition, emergency services and/or health.
- **JTED- Job Training and Economic Development**
This state grant program assists low-wage/low-skill workers to advance in their careers and helps unemployed or disadvantaged people learn skills necessary to secure employment.
- **LIHEAP- Low Income Home Energy Assistance Program**
The LIHEAP program is designed to help eligible low-income households pay for winter energy services.
- **IHWAP- Illinois Home Weatherization Assistance Program**
This program is designed to help low income residents save fuel and money, while increasing the comfort of their homes.
- **IEN- The Illinois Entrepreneurship Network**
Provides entrepreneurs with coordinated access to small business consulting, entrepreneurship training and development services as well as other tools they need to help make their ventures successful.

(IDES) Illinois Department of Employment Security provides employment services and guidance to workers, job seekers, and employers through a statewide network of IDES offices and Illinois workNet centers.

- **LVER- Local Veterans Employment Representative**
LVER'S assist veterans with employment and training needs. They are responsible for veterans programs in the local Employment Offices and offer Case Management and Counseling Services to Veterans; conducts workshops, such as Resume/ Cover Letters, Job Search and Internet.
- **DVOP- Disabled Veterans Outreach Program Specialist**
DVOP'S provide Case Management, vocational guidance and counseling services to veterans in the local employment office. Performs outreach to veterans in need of services.
- **Wagner-Peyser**
The Wagner-Peyser Act of 1933 established a nationwide system of public employment offices which is known as the Employment Service. Wagner-Peyser was amended by the Workforce Investment Act of 1998, making the Employment Service part of the One-Stop Career Center delivery system. Wagner-Peyser funded activities are an integral part of the One-Stop Career Center delivery system that provides an integrated array of high-quality services so that workers, job seekers, and businesses can access the services they need under one roof in easy-to-reach

locations, with many services also offered through self-service electronic access. These services include assessment of skill levels, abilities, and aptitudes, career guidance when appropriate, job search workshops, and referral to jobs or training as appropriate.

- **WOTC -The Work Opportunity Tax Credit**
This program reduces an employer's cost of doing business, while helping those most in need gain valuable work experience. The credit provides tax savings to employers who hire people from certain target groups, including welfare recipients, veterans, youth and ex-felons.

(IDVA) Illinois Department of Veterans Affairs assists veterans and their dependents and survivors in obtaining the benefits they are entitled to under the laws of the United States, and the State of Illinois.

- **Warrior Assistance**
The Illinois Warrior Assistance Program (IWAP) provides confidential assistance for returning Illinois veterans as they transition back to daily life after serving our country. Our goal is to help service members and their families deal with the emotional challenges they may be facing, especially when dealing with Post-Traumatic Stress Disorder (PTSD) or Traumatic Brain Injury (TBI) symptoms.
- **Veterans Care**
The Veterans Care Program is designed to provide comprehensive, affordable healthcare to Illinois' uninsured veterans. The Veterans Care Program covers those veterans who have the least access to reliable healthcare. These are the veterans who cannot currently access Veterans Health Administration's benefits and who meet specific income requirements.

(ISAC) Illinois Student Assistance Commission ensures that financial considerations did not prevent Illinois students from realizing their postsecondary educational goals.

- **IVG- Illinois Veteran Grant**
This program pays eligible tuition and allowable fees. Benefits are limited to use only at Illinois public colleges or community colleges. Qualified applicants may use this grant at the undergraduate or graduate level for the equivalent of four academic years of full-time enrollment.
- **ING- Illinois National Guard Grant**
This grant can pay for eligible tuition and certain fees for undergraduate or graduate study. Benefits are limited to use only at Illinois 2- or 4-year public colleges. The grant can be used for a maximum of the equivalent of four academic years of full-time enrollment.
- **MAP- Monetary Award Program**
The Monetary Award Program provides grants, which do not need to be repaid, to Illinois residents who attend approved Illinois colleges and demonstrate financial need, based on the information provided on the Free Application for Federal Student Aid (FAFSA).
- **Veteran's Home Nurse Loan Repayment Program**
ISAC offers a loan repayment assistance program for nurses working in state veterans' homes. Grants of up to \$5,000 per year will be awarded to nurses who have worked or expect to work in state veterans' homes in Illinois for twelve consecutive months.
- **Nurse Educator Scholarship Program**
The Illinois Student Assistance Commission (ISAC) provides scholarships and stipend for graduate level nursing students who commit to teaching at a nursing school in Illinois following graduation.

(DHS) The Department of Human Services provides our state's residents with streamlined access to integrated services, especially those who are striving to move from welfare to work and economic independence, and others who face multiple challenges to self-sufficiency.

- **SNAP- Supplemental Nutrition Assistance Program**
The Supplemental Nutrition Assistance Program helps low-income people and families buy the food they need for good health. You apply for benefits by completing an application form. Benefits are provided on the Link Card - an electronic card that is accepted at most grocery stores.
- **TANF- Temporary Assistance to Needy Families**
This program provides temporary financial assistance for pregnant women and families with one or more dependent children. TANF helps to pay for food, shelter, utilities, and expenses other than medical.
- **Vocational Rehabilitation**
Helps people with disabilities find and keep jobs. Their goal is to help customers find quality employment that pays a living wage and offers a chance for advancement.
- **Substance Abuse Treatment Services**
DHS supports and offers treatment services for alcoholism & addiction through an extensive treatment provider network throughout the State of Illinois.

(IBHE) The Illinois Board of Higher Education is responsible for planning and coordinating the state's system of higher education.

(ICCB) The Illinois Community College Board, as the state coordinating board for community colleges, administers the Public Community College Act in a manner that maximizes the ability of the community colleges to serve their communities.

- **Educational**
The programs and processes used to develop the knowledge, skill, and or character of students.

(IDOC) Illinois Department of Corrections protects the public from criminal offenders through a system of incarceration and supervision which securely segregates offenders from society, assures offenders of their constitutional rights and maintains programs to enhance the success of offenders' reentry into society.

- **Incarcerated Veterans Transition Program**
The program includes educational modules, employment workshops and counseling and linkage to other benefits and programs, such as health services, housing arrangements and obtaining I.D. cards.

(IHDA) The Illinois Housing Development Authority finances the creation and the preservation of affordable housing throughout the state and increases the supply of decent and safe places for people of low or moderate means to live.

- **GI Loan for Heroes**
The G-I Loan for Heroes is the new Illinois Homeownership Program for Veterans and Active Service Personnel. The G-I Loan offers significantly below market homeownership financing and counseling. There are two program packages, one for Veterans and one for active duty personnel.
- **Specially Adapted Housing**
Assistance is provided for service-connected disabled veterans for the purpose of acquiring or remodeling suitable dwelling units with special fixtures or moveable facilities made necessary by the veteran's permanent and total service-connected disabilities.

SERVICE DEFINITIONS

- **Academic Advising:** based in the teaching and learning mission of higher education, is a series of intentional interactions with a curriculum, a pedagogy, and a set of student learning outcomes. Academic advising synthesizes and contextualizes students' educational experiences within the frameworks of their aspirations, abilities and lives to extend learning beyond campus boundaries and timeframes.
- **Adaptive Housing Assistance:** acquiring or remodeling suitable dwelling units with special fixtures or moveable facilities made necessary by permanent and total service-connected disabilities.
- **Adult education:** the practice of teaching and educating adults. This often happens in the workplace, through 'extension' or 'continuing education' courses at secondary schools, at a college or university.
- **Assessment Services:** individuals who receive an assessment interview, employment counseling, or testing.
- **Basic Skills Training:** instruction normally conducted in an institutional classroom or one-on-one tutorial setting and designed to upgrade basic skills and prepare the individual for further training, postsecondary education transition, future employment, or retention in present employment, and may be provided within the framework of basic skills competencies. Includes, but is not limited to, reading, writing, mathematics, literacy training, speaking, listening, problem solving, reasoning, study skills, English for non-English speakers, bilingual training, and GED preparation (including computer assisted instruction).
- **Case Management:** refers to the coordination of services on behalf of a party.
- **Career Guidance (1)** pertains to the body of subject matter and related techniques and methods organized for the development in individuals of career decision-making, placement skills, and knowledge and understanding of local, State, and national occupational, educational, and labor market needs, trends, and opportunities; and (2) assist those individuals in making and implementing informed educational and occupational choices.
- **Comprehensive assessments:** the process of gathering, analysing, interpreting and using information about students' progress and achievement to improve teaching and learning.
- **Cooperative education programs:** a structured method of combining classroom-based education with practical work experience. A cooperative education experience, commonly known as a "co-op", provides academic credit for structured job experience.
- **Counseling:** applicants who receive ongoing or one-time assistance from a qualified counselor or counselor trainee to aid them in gaining a better understanding of themselves so that they can more realistically choose or change an occupation, or make suitable job adjustment. Counseling can be provided directly to an individual through group counseling services and may result in a written employability plan.
- **Development of individual employment plans:** a participant-tracking device that captures essential intake information. It records initial and follow-up assessment data, pinpoints employability assets and barriers, and documents participants' progress.
- **Disability Determination:** determining whether an individual has a "disability" as defined by the Americans with Disabilities Act of 1990 (ADA or Act).
- **Disability Services:** to provide persons with disabilities the tools, reasonable accommodations and support services to participate fully in their environment.
- **Earnfare /Workfare:** a work program in which food stamp recipients are required to perform work in a public service capacity as a condition of eligibility and receive their monthly coupon allotment in lieu of wages. The primary goal of workfare is to improve employability and enable individuals to move into regular employment. A State agency may operate a workfare program as a component under its E&T program or it may operate a workfare independent of the E&T program.

- **Entrepreneurship Training:** Methods, tools, and techniques on how to organize, manage, and assume the risks of a business or enterprise.
- **Financial Aid /Education tuition & fees:** money that is given, paid or loaned to help pay for college or vocational training.
- **Follow-up:** services to help individuals keep their jobs once they are placed.
- **Food Stamps:** the United States Supplemental Nutrition Assistance Program (SNAP), historically and commonly known as the Food Stamp Program, is a federal-assistance program that provides assistance to low- and no-income people and families living in the U.S.
- **General Assistance:** a term used to denote welfare programs that benefit adults without dependents (single persons, or less commonly, childless married couples) as opposed to families with children.
- **GI Bill assistance:** help with understanding the various G.I. Bills (officially titled Servicemen's Readjustment Act of 1944, P.L. 78-346, 58 Stat. 284m) an omnibus bill that originally provided college or vocational education for returning World War II veterans.
- **Healthcare:** the prevention, treatment, and management of illness and the preservation of mental and physical well-being through the services offered by the medical and allied health professions.
- **Home Ownership Financing:** providing affordable housing finance opportunities to low and moderate income first-time homebuyers.
- **Information on UI:** unemployment insurance (UI) helps workers who've been terminated by tiding them over financially for a limited time while they search for another job.
- **Information about and costs for local training providers:** individuals or organizations hired to provide training that normally will be paid by grant funds.
- **Initial assessment of skills and needs:** the process of taking a series of short tests so the students' levels of literacy and numeracy can be gauged, those falling below a certain level can then be offered further assistance.
- **Internships:** a work-related learning experience for individuals who wish to develop hands on work experience in a certain occupational field.
- **Interviewed:** applicants who receive an initial analysis of the strengths and weaknesses of their educational level, work history, vocational skills, or identification of employment barriers and development of a plan (not necessarily a written employability plan) to utilize their strengths and reduce weaknesses.
- **Job Search Activities:** all applicants provided services which are designed to help the job seeker plan and carry out a successful job hunting strategy. The services include resume preparation, job search workshops, job finding clubs, provision of specific labor market information, and development of a job search plan.
- **Job readiness training:** a series of classes aimed at developing the skills and techniques necessary to conduct an effective job search.
- **Labor Market Information:** information concerning occupational staffing patterns, hiring patterns, working conditions, and pay of firms or industries.
- **Literacy:** involves a continuum of learning in enabling individuals to achieve their goals, to develop their knowledge and potential, and to participate fully in their community and wider society.
- **Mental health services:** the processes of providing substance abuse, mental health, drug-free transitional living, older adult services, HIV/AIDS education and prevention, and other related health services.
- **Mentoring:** a developmental partnership through which one person shares knowledge, skills, information, and perspective to foster the personal and professional growth of someone else.
- **Out-of-area job search assistance or relocation assistance:** an intensive service available to unemployed individuals who have been unable to obtain jobs through core services and those who are employed but need additional training services to reach self-sufficiency.

- **Occupational Skills Training (non-OJT):** instruction conducted in an institutional or worksite setting designed to provide or upgrade individuals in the primary/technical and secondary/ancillary skills required to perform a specific job or group of jobs such as auto mechanics, health services, or clerical training.
- **On-the-Job Training:** training in the public or private sector which is given to an individual while s/he is engaged in productive work, designed to provide or upgrade individuals in the primary/technical and secondary/ancillary skills required to perform and essential to the full and adequate performance on the job.
- **Private sector training programs:** employers consisting of companies or businesses that are separate from the government providing training opportunities to employees and others.
- **Programmatic eligibility determination:** a decision concerning a person's initial eligibility for a program/service. This term does not include any functional or other assessment required for some services, unless the context clearly indicates otherwise.
- **Residential rehabilitation:** to provide individuals who have specific functional deficits with safe and stable living environments so they can develop recovery skills.
- **Short-term prevocational services:** training programs designed for individuals who want to learn the fundamentals in vocational fields.
- **Small Business Consulting:** providing prospective and existing business owners with planning, management, marketing and financial counseling and resources.
- **Substance Abuse Treatment Services:** to provide quality, available substance abuse prevention, addiction treatment, and mental health services.
- **Support Services Referral:** individuals referred to services designed to assist an individual to achieve physical, mental, social or economic well being and reduce or eliminate barriers to employment. These include health and medical services, child care, emergency financial services, relocation assistance, residential support, nutritional and legal services.
- **Tax Credit Incentive:** Federal tax credit incentive that the Congress provides to private-sector businesses for hiring individuals from twelve target groups who have consistently faced significant barriers to employment.
- **Temporary Assistance for Needy Families (TANF):** commonly referred to as welfare, this program helps families with dependent children by providing financial assistance each month.
- **Testing:** Individuals who are administered a standardized test. Tests will measure the individual's possession of, interest in, or ability to acquire job skills and knowledge.
- **Transition Assistance:** resources needed to transition from military service to civilian careers.
- **Veteran Homes:** a military veteran's retirement home, nursing home, or hospital, or sometimes even an institution for the care of the widows and orphans of soldiers, sailors, and marines.
- **Vocational Rehabilitation:** services and assistance provided to eligible veterans with compensable service-connected disabilities to enable them to achieve maximum independence in daily living and, to the maximum extent feasible, to become employable and to obtain and maintain suitable employment.
- **Vocational Training:** a component that improves the employability of participants by providing training in a skill or trade allowing the participant to move directly into employment.