

Illinois workNet®: Your Connection to Emerging Jobs, Training, and More.



SIPD Fall Conference November 10, 2010

Illinois workNet®

Agenda



TRAINING • CONNECTING • DEVELOPING ILLINOIS' WORKFORCE

Background (7 minutes)

- Workforce system and Illinois workNet

Experience Illinois workNet®:

- Demonstration: Highlight Resources (10 minutes)
- Set up My Illinois workNet account (Individuals Pathway) (5 minutes)
- Scavenger Hunt (20 minutes)
 - Prepare to Find Jobs
 - Explore Occupational Information
 - Find jobs
 - Find Training
- Share Scavenger Hunt Findings (10 minutes)

Next Steps (3 minutes)

- Look for These Future Updates
- For Participants

Illinois workNet® Background

Workforce System

The Workforce Investment Act of 1998 (WIA) combines federally funded employment and training programs into a workforce development system where adults, dislocated workers, and youth can locate jobs or train for new careers.

WIA services are provided through the Illinois workNet portal, Illinois workNet Centers & satellites, and their partner agencies which reflect the workforce needs of the local area.



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Workforce System

The Workforce System in Illinois includes state-level agency partners such as:

- Illinois Department of Commerce and Economic Opportunity (DCEO)
- Illinois Department of Employment Security (IDES)
- Illinois Community College Board (ICCB)
- Illinois Board of Higher Education (IBHE)
- Illinois Department of Human Services (IDHS)

These agencies work together to oversee and implement local programs that provide training and education programs, resources, and services to the benefit of individuals and businesses.



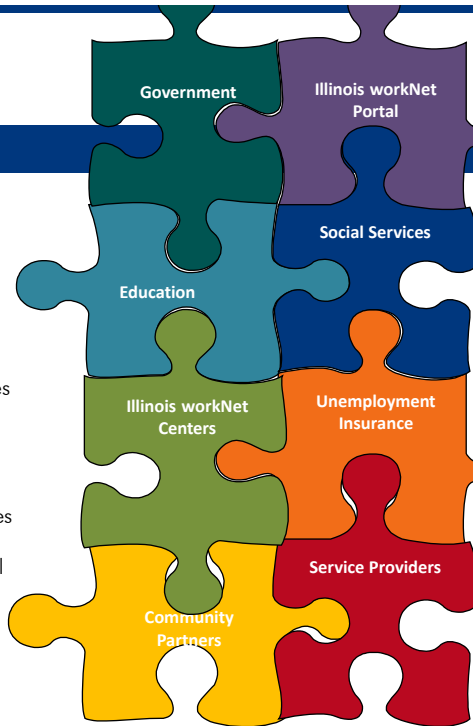
Illinois workNet® Background

Workforce System

Locally, workforce system partners include:

- Local Workforce Investment Boards
- Local Workforce Investment Areas' Illinois workNet Centers
- WIA mandated partners
- Illinois Department of Employment Security offices
- Illinois Department of Human Services offices
- Education and training entities
- Service providers
- Community-based organizations
- other organizations and agencies such as libraries

Partners work together to provide services beneficial to individuals and businesses. They provide job placement services, education and training opportunities, work-related resources and services, and promote career education.

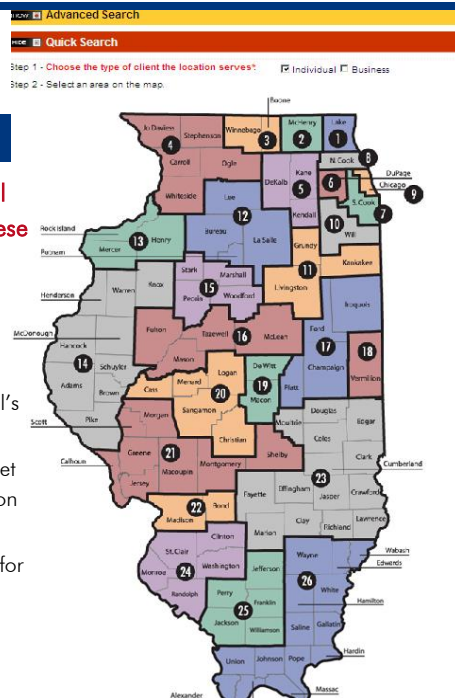


Illinois workNet® Background

Network of Partnerships

As of November 4, 2010, there are 1,104 local Illinois workNet partner sites. Customers find these locations on the portal. Partners:

- Provide public access to Illinois workNet.
- Offer a variety of services to the community.
- Have staff that access the Workforce Professional's Pathway to use guidance and resources.
- Complete the free online Certified Illinois workNet Advisor course (that earns 1 Continuing Education Unit from SIUC) and participate with webinars.
- Use customizable marketing materials available for download from Illinois workNet.
- Publish local content throughout the site.



Illinois workNet® Background

Web Portal (<http://www.illinoisworknet.com>)

Illinois workNet is our state's workforce development portal with these pathways:

- 1 Individuals
- 2 Disability Resources
- 3 Key Sectors
- 4 Businesses
- 5 Workforce Professionals



Illinois workNet® Background

Background

Originally Developed as a Self-Access Portal

- A portal consists of web pages that act as a starting point for using the Web or web-based services.
- Individuals pathway designed for self access to WIA services.
- Focus is on grouping external links to resources.

Transitioning to Guidance and a Pathway to Achieve Training and Employment Goals.

- Restructure pages and navigation to focus on content that provides guidance and supports customer goals.
- Provide steps, activities, and completion certificates to help customers achieve goals.
- Give access to tools for workforce professionals to assign activities, track progress, and communicate with customers.

Illinois workNet® Background

Background



Illinois workNet® Background

Web Portal (<http://www.illinoisworknet.com>)

Benefits for individuals, businesses, and workforce professionals:

- **Accessible** – Translation options and meets Illinois Information Technology Accessibility Act.
- **Community of Users**– Social media pages, forums, and FAQ for two-way communications with customers.
- **Dynamic/Real Time** – Trained state and local content managers located throughout Illinois publish content to the portal.
- **Guidance** – Provides step-by-step guidance.
- **Personalized Account Resources** – Users can save resumes, career survey results, notes, links, activities, certificate of completion, and more.
- **Training** – Workforce professional training includes online courses, webinars, and in-person training opportunities.
- **Web Services** – Seamless access to third-party databases and tools, including occupational and labor market information, resume builder, career self-assessments, and job postings.

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Workforce Professionals Pathway

This is where workforce professionals set up a “Workforce Professionals” account:



- Guidance, resources, and best practices for workforce professionals to assist customers with finding a job, connecting to training, and locating services.
- Collaboration tools to ask questions, share information, and become part of a larger network of workforce professionals dedicated to raising the economic standards and education in your community.
- Access free online training, resources and workshops.
- Announcements provide up-to-date information.
- Site administration tools to manage Illinois workNet partner site information, user accounts, online training registration, quarterly reports, activity reports, and much more.

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Key Sectors Pathway for Individuals and Businesses

3 Provides industry-specific information to include:

- occupational training programs,
- industry event calendars,
- business branding pages, and more.

A Regional Economic Snapshot also provides reports on:

- Employment Trends
- Unemployment Rates
- Top Ten Occupations with Wages
- The Fastest Growing Occupations by Region

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Individuals Pathway

1 This is where adults, laid off workers, and youth:

- Explore career and training opportunities
- Download worksheets and view video shorts
- Use guidance and save personalized information
- Prepare for, find, apply, and learn to keep a job
- Connect to work support services

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Individuals Pathway : My Activities

My Activities are designed to help prepare individuals for the workforce. They include:

- Online activities
 - Includes activity and review section
 - Save individual's responses
 - Printable as worksheets
 - Translate for ESL individuals
- Online assessments
 - An optional pre-assessment
 - Skills and Career Interest Surveys
 - A post-assessment is available for those who would like to earn a certificate of completion. There are unlimited attempts to successfully complete the post-assessment (70% or higher).
- A certificate of completion is provided upon successfully completing the post-assessment.

Illinois workNet® Experience

Hands On



- Demonstration: Highlight Resources *(10 minutes)*
- Set Up a My Illinois workNet Account (Individuals Pathway) *(5 minutes)*
- Explore a Scavenger Hunt Topic(s) *(20 minutes to explore the tools that interest you.)*
 - Prepare to Find Jobs
 - Explore Occupational Information
 - Find Jobs
 - Find Training
 - Other
- Share Pages that Interest You. *(10 minutes)*

Illinois workNet® Next Steps

Look For These Future Updates!



- **New look and feel**
 - Less text
 - More guidance
 - More customer interaction with the site
- **Enhanced translation for other languages in addition to Spanish**
 - Russian
 - Polish
- **Additional activities for**
 - Individuals with work experience
 - Individuals with little work experience
- **Enhanced identification of in-demand jobs, and more!**

Illinois workNet® Next Steps

For Participants



- **Try it for yourself!**
 - Go to <http://www.illinoisworknet.com/individuals> and click on My Activities.
- **Follow us** on Facebook, Twitter, and Linked In.
- **Become an Illinois workNet partner**
 - Access to the workforce professional pathway
 - Free Illinois workNet online training and earn CEUs from Southern Illinois University
 - Monthly newsletters and webinars
 - Become part of a network of workforce professionals
 - Share ideas and ask questions using forums
- **To learn more,**
 - Go to http://www.illinoisworknet.com/vos_portal/advisors/en/Home/Become_workNet_Partner.htm