



TRAINING • CONNECTING • DEVELOPING ILLINOIS' WORKFORCE

**Summary of the Illinois workNet®  
Individuals Pathway Redesign Webinar**  
January 11 & 12, 2011

**Webinar Participants:**

Karen Allen  
Debbie Angleton  
Sharon Averhart  
Cicely Beckam  
Tim Bend  
Ray Bentley  
Carol Betts  
Kathleen Brannigan  
Marjorie Brisco-Ford  
Elaine Cozort  
Roseann Deanne  
Kay Dewane  
Leonard Dollins  
Paul Engman  
Thomas Faber  
Mohammed Faheem  
Dan Fitzpatrick  
Mary Gajak  
Liz Gelacio  
Diana Giesen  
Mike Haptonstahl  
Yvette Henderson  
Janis Hipple  
Steve Husak  
Shan Johnson  
Linda D. Kasprzak  
Darryl Lane  
Valarie LeSeure  
David Limon  
Chris Liske  
Dian Micklevitz  
Chris Nejd  
Loreen O'Brien  
Kaye O'Dell  
Gloriane Peck  
Jeffrey Poynter  
Dee Reinhardt  
Amanda Rothenburger  
Steve Sager  
Eiffel Santos  
Ollie Scott  
Kim Short  
John Strandin  
Janet Thompson  
Melissa White  
Betty Reid Williams  
Jacquie Zerbel

**Meeting Recap:**

Two webinars were held to provide an overview of the Redesign of the Individuals Pathway on Illinois workNet.

Webinar participants reviewed the Redesign of the Individuals Pathway and provided feedback with polling questions (as follows) and through discussion. The compiled results indicate that generally all participants like the design, functionality and interactive elements of the redesign. They indicated that they would take next steps take and promote the online Redesign Survey.

**Participant Next Steps:**

1. Take the Redesign Survey, which will be available for one month.
2. Pass the Survey onto Staff and partners to complete
3. Have customers take the survey in workshops, using link on Illinois workNet.

**Webinar resources are archived on the Illinois workNet workforce professionals pathway:**

[http://www.illinoisworknet.com/vos\\_portal/advisors/en/admin/become\\_a\\_partner/112108Resources\\_Frequently\\_Used.htm](http://www.illinoisworknet.com/vos_portal/advisors/en/admin/become_a_partner/112108Resources_Frequently_Used.htm)

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**Participants Answered These Questions:**  
(Responses in parentheses)

**How long have you had a Workforce Professionals account on Illinois workNet?**

- a. 1-6 months: (5)
- b. 7-12 months: (4)
- c. 1-2 years: (4)
- d. 2-3 years: (13)
- e. 4-5 years: (9)

**Select the customers you typically serve.**

*(select all that apply)*

- a. Adults: (30)
- b. dislocated workers: (21)
- c. universal self-access customer: (11)
- d. youth: (15)
- e. Business: (13)

**During next group/job club meeting, will you set aside 10 minutes and ask participants to take the Redesign survey? *(select all that apply)***

- a. Yes, I will require my customers to take the survey: (7)
- b. I am not facilitating a group/job club at this time: (19)
- c. I will ask co-workers to take the survey, and direct customers in their group/job club to do the same: (16)
- d. I will ask partners to take survey, and direct their customers to do the same: (4)

**Rate the Individuals Pathway redesign.**

- a. Excellent: (9)
- b. Good: (33)
- c. Fair: (0)
- d. Poor: (0)

**Rate the Step-by-Step Guidance approach used on main channel pages (Prepare, Learn, Find a Job, Services).**

- a. Excellent: (10)
- b. Good: (31)
- c. Fair: (0)
- d. Poor: (0)

**Where will you ask your customers take the online Redesign survey? (click all that apply)**

- a. During group meeting: (7)
- b. In the resource room: (30)
- c. At home: (8)
- d. Other: (7)

**Which interactive features do you plan to use with your customers? (click all that apply)**

- a. During group meeting: (7)
- b. Forums: (2)
- c. Success stories: (19)
- d. Quizzes: (25)
- Rating resources: (15)

