

Illinois workNet Center Webinar

Using Illinois workNet Resources

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CONFIDENTIAL

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>> JOHN MARCHIORO: Well, good morning, everyone. Welcome to our WIOA Wednesday morning webinar. My name is John Marchioro. I am with the Department of Human Services Division of Rehabilitation and also on the WIOA Summit Planning Committee. The partners and planning committee are building on a foundation by providing different professional events spread out between the summits. Today's webinar is in that series. I have the pleasure this morning of introducing Olivia Miller, who is a customer service specialist at the Center for Workforce Development

here in Springfield, Illinois. Olivia will be presenting this morning on the free resources and tools available to all users of Illinois workNet. This includes finding training and education information, exploring skills and interest, preparing a resume, preparing for an interview for a job and making smart financial choices for the future.

This is a terrific opportunity for you frontline wheel of staff to gain access to new tools for your toolbox and use with your customers.

There will be time for Q and A at the end of this presentation. So, please, while it's going on, if you want to, feel free to type in questions to the chat box and those will be entered towards the end.

This is really going to be a great session with a lot of information. Without any further ado, I'm going to turn it over now to Olivia.

>> OLIVIA MILLER: It's Olivia Miller. Thank you all for having us on today. I see we do have one question already about if this webinar will be recorded and archived. And the answer to that is, yes, we are recording this webinar and I will send out the link to John, once we have it downloaded, and that can be disseminated for anybody who is not able to attend today.

Today we're going to be taking a look at the Illinois workNet tools and assessments that are available for you to use with your customers. I know everybody kind of refers to the customers they are working with a little differently. Some may call them students. Here in Illinois workNet we do refer to them as customers. Any time I say customers, know that I am referring to the individuals that you are working with.

So without further ado, we'll go ahead and get started in our PowerPoint. So Illinois workNet provides tools and resources that benefit dual education students along with youth students and also the providers working with these students. Students can access resources and tools to help them explore careers, training, programs, and the skills needed to reach their employment goals. Providers have access to the same resources and tools. Additionally, they have instructor guides and partner tools to recover passwords, view student assessments, plans, and saved resumes. And all of the resources and tools that we're going to go over today are completely free to our partners and the users that are actually in using these tools and assessments.

So I do want to make sure that everybody is aware that all the tools and assessments that we're going to cover today can be accessed through our self-guided tool, which is Employment 101, which we'll be taking a closer look at. However, they can all be accessed on their own individually outside of the guide through our menu in Illinois workNet.

So you'll see up here on the slides that we have is that we have three of our different menu options; exploring careers, training and credentials, and qualifying for jobs. Each of these sections have their individual tools and assessments that relate to the category.

We also have some additional menu items such as job openings and recruiting, network and connect and layoff assistant.

So many of the tools we will go over today are within each of these different areas of the menu, and we're going to be looking at them as we

are walking through Employment 101, but you can access them outside of Employment 101 solely on their own without going through the self-guided tool.

And we also have the network and connect. You can find support services and manage your work success under updates and help.

All righty. So users do not have to have an Illinois workNet account to use our tools. We have many tools that can be used without having a Illinois workNet account. However, in order to save results or documents, they are required to have an account set up and it's easy and free to set up your Illinois workNet account. So they can easily go in and take a look at our assessments and our articles, but if they are actually wanting to complete a resume and have it saved to their Illinois workNet account, they will need to set up a workNet account so that resume can be associated to them. Additionally, Illinois workNet offers a variety of personalization tools within the dashboard. This is an area where students can access their free 101 guide, track their career and job search plans, get messages, assess their resumes and portfolios, view assessment results. Additionally, anything they bookmark throughout Illinois workNet, whether that be a job opening they are interested in or maybe some career and trade information that they want to be able to refer back to, that can all be accessed through My Dashboard after you have set up an Illinois workNet account.

So we're going to first take a look at this Employment 101. Employment 101 is a self-guided step-by-step approach your students can go through

online. Illinois workNet also has an Employment workNet 101 guide. For students that are using the youth guide, Employment 101 is incorporated. Later on in the PowerPoint we're going to take a look at some topics on specific guides. Each of those guides, such as the youth guide and the vet guide, all will use Employment 101 throughout their individual audio specific guides.

Employment 101 consists of a pre and post assessment test that will be taken. The pre and post assessment test allow the students to measure their job readiness skills prior to going through the Pre-Employment 101 guide and then after the post assessment test is taken and this will judge how much they have learned and improved after going through Employment 101. And instructors can review their Employment 101 pre and post-test results which is within the customer support center. They can track and guide to see how far they have got into the Employment 101 guide itself.

So the Employment 101 guide provides a complete set of tools and steps your students will need to start developing a roadmap to reach their training and employment goals. The meat of the whole process is the Employment 101 guide. The guide contains several sub steps that help students build out their career plans. So we have -- within Employment 101 we have the pre and the post-assessment test; but the meat of actually the guide itself is within the Employment 101 guide where they're walking through and completing each of the steps within each section.

The Employment 101 guide includes information about aspects for

preparing for career, such as choosing the right career path, finding the right training, networking, interviewing, money management and more. Step-by-step guidance with articles and online Illinois workNet tools are embedded within the guide. It contains career and interest survey tools, job skills guides that align with the Illinois Essential Employability Skills, career plans and job search template that are completed online with the step-by-step guide process and access to the Illinois workNet resume builder. As students go through the guide, they can use the sidebar tools to build out their career plan. You can see in the bottom of the slide in the bottom left corner we have the career plan -- it's a little yellow section that takes up a third of the page. As they go through each of the different steps in Employment 101 we have a career plan that they will build out and identify different pieces of information that specifically relate to them. So they are building a plan as they are going through and looking at these different areas within Employment 101.

So the next couple slides we're going to take a look at contain the tools and assessment that are available in Employment 101; but as I said before, each of these tools and assessments can be accessed on their own as a standalone tool or assessment outside of the guide through the menu. So one of the first tools -- or tools and assessments that your students will use as they're completing Employment 101 is the skills and interest surveys. The skills and interest surveys has four different surveys that our users can take. The first one is the interest profiler. It's a 10 to 20-minute survey. The interest profiler can help students identify

their interests and match them with a wide variety of careers. We also have the skills profiler, which is another 10 to 20-minute survey. The skills profiler helps you identify occupations that use the skills you like and also helps you to recognize skills that transfer between occupations. We also have the work importance locator, which is 5 to 15 minutes long. The work importance locator can help you learn more about work values and help you decide what kind of jobs and careers you might want to explore more. And then, finally, we have the career cluster inventory, which is a 5 to 20-minute survey. This survey will inventory and identify which career clusters may be a good fit for you. So these surveys are really taking a look at the skills and interests individuals have and then aligning them with different career pathways based on their answers to the different survey questions within each of these surveys. This allows you to get a better idea of how their skills and interests may translate into a career pathway that they would be interested in and prosper in very well and then they can take that a step further by taking a look at the different occupations within that career pathway.

So once students have completed Employment 101 the skills and interest survey portion, the next step is then going to be -- to take a deeper look at the different occupations that are available within the different career pathways that have been identified after completing these surveys. So Illinois workNet offers the careers, wages and trends page. This can be utilized as a standalone assessment. It's also in Employment 101.

Students can research the different careers, wages and trends. Illinois

workNet syncs with IDES to make sure we are providing the most up-to-date information and occupations we're reporting on and the careers, wages and trends section. Students can use careers, wages and trends to plan for high school and beyond along with completing job applications and preparing for interviews. Within the careers, wages and trends page, when they come into Illinois workNet, they will select from a career pathway; and once they select a career pathway, such as business management and administration, it will provide them with a list of occupations that fall within business management and administration. From there they can check an occupation to gain information on that occupation. They can learn about different skills and training that are required for these occupations. They can learn -- (Interruption in Proceedings - Technical difficulties).

>> OLIVIA MILLER: (Continued) -- maybe wanting to get a little more information from people actually doing this occupation. They can look at the career exploration videos and they can cover a wide range of industries and take a look at a lot of different occupations. Students can explore what may be a good fit for them while gaining a better understanding of what to expect within that occupation. So after our students went in, kind of identified their skills and interest and aligned them with some different occupations and career pathways they're interested in, the next step is going to be to take a closer look at training options out there available for the occupation or career interests -- or career clusters we're interested in. Illinois workNet offers two training

searches. Both training searches are incorporated in the Employment 101 guide and can be utilized outside of the guide as a standalone tool. Illinois workNet offers WIOA approved training search along with a public and private training search. If you have students that are working with the workNet center and receiving WIOA funding, they can use the WIOA training search to find different training programs. All other students who are not receiving WIOA funding can use private and public training program search to find different training programs that are available to them out there. Within both of the training searches you can find postsecondary programs that are approved by the Illinois Community College Board and the Illinois Board of Higher Education. They consist of public community colleges and universities, private colleges and universities, technical and vocational schools, trade schools, art and design schools, and adult education programs. These training programs are provided through the Illinois Career Information System by the Illinois Department of Employment Security. So we are syncing with IDES and pulling in those training program information to make sure that we have the most up-to-date and current information on the training programs out there.

Illinois workNet also offers some additional guides. We have the job skills guide, which is incorporated Employment 101 and can be used as a standalone tool. The job skills guide shows job seekers beforehand what employers expect their employees and applicants to know. So the job skills guide is typically used prior to getting into the interview portion of a

job. So during training or right after training it is really important for our students to come in and learn about these different soft skills that employers are requiring or wanting their employees to have. These soft skills are very important for all employees to have in different occupations. You may notice that some of the skills have been identified with the Illinois Essential Employability icon. Those are located in the top right-hand corner. The job skills guide contains academic skills and workplace soft skills and provide a solid basis for getting into a career. When you are searching for a job, it is important to recognize the skills that you have and include them in your resume and interview to use those skills that you are qualified for the job. So to succeed in the workplace it is important to continue to enhance your skills. You can gain those skills through experiences and training. Often employers provide you with additional technical training. However, it is up to the students to demonstrate they have the soft skills, such as good work ethic and great attitude, prior to getting the position. Each of the sections of the guide also offers a short soft skills guide video. These videos were done with real local employers to highlight the importance behind each of the soft skills and how they relate to these employers perspectives. These videos were actually just recently done and we did work with actual local businesses on identifying the importance behind each of these soft skills. Additionally, another really important thing to keep in mind with these soft skills is that many people have the soft skills that are needed in these occupations. However, they are not being communicated to the employers. It's really

important that applicants are incorporating soft skills into their resume and their interviews so the employers are aware that they have the skills that the employers are looking for, such as communication and a good work ethic. We have a lot of employers who are saying we are getting applicants who don't have the soft skills, and we have a lot of applicants that are saying we have the soft skills, but employers just don't know.

The disconnect is there is no communication between both parties to let each other know that, yes, we do have the soft skills that you need your employees to have. It's really important to make sure that our students and users are incorporating any soft skills they have into their resumes and into their interviews to let the employers know that they have what they need.

Illinois also offers some additional guides, such as our digital literacy guide, social media guide, and resume writing guide. The digital literacy guide looks at computer skills. Computer skills are not just one aspect of digital literacy. To be digitally literate means being able to use digital technology, communication tools, or network to locate, evaluate and use and create information. These skills are used in everyday life in all industries and jobs. The required skill level for a specific job can vary.

The digital literacy guide provides information broken up into skill levels on five different digital literacy categories. And for this guide the screens will not change. We'll go through all these guides and then go to the next page.

I had a question down in chat pod.

This is a social media guide. As we all know, social media is here to stay. It is no longer if you use social media, but how well you are using it. The social media guide shows ways job seekers are leveraging social media to reach job seekers and potential employers.

The resume writing guide can help you write your resume, because, as we know, resume writing can be intimidating. That's why we break it down into chunks to help make it easier to tackle. You can find four articles, one for each step, within the resume writing process. Illinois workNet also offers a resume building, job finder and access to Illinois JobLink. Illinois workNet provides several tools to help you with your resume as well as various aspects of your job search. These tools can be useful while writing your resume and can help you organize your information and keep it in one place.

Let's focus on one of the major tools and that's the Illinois workNet resume builder. This resume builder does not stop at resumes. It helps with every aspect of your job search and process. The following tools are available within the Illinois resume builder. We have the resume builder itself. This can be used to help create a clean, professional looking resume. You can start a resume from scratch or you can choose from a sample of over 500 resumes for your starting point. Within the resume builder you can select from our list of various different resumes. They have them broken up by career pathway and then even a step further by experience level. So if you are looking at a mid entry or senior level position. Within each of those categories there are multiple resumes that

you can select from. Or you can choose to completely start a new resume and just build it out completely on your own. Furthermore, Illinois workNet has an agreement with optimal resume that we can upload any standardized resume formats that are being used by our partners. So if any of you have a standard resume that you use with your students on a consistent basis and you would like that as an option to select from an Optimal resume. Send those to illinoisworkNet.com and we can get those loaded into Optimal Resume so you can easily go in and select that from a sample resume and continue to build it out and not have to upload it every time you need to work with somebody on a new resume. And I just typed the e-mail in the chat pod. So if you do have any sample resume formats that you are using, definitely send them to us in an e-mail and we can get them uploaded into Optimal. Optimal Resume also offers a letter builder. This can be used to help create professional letters. This includes any job related letter, such as the cover letter, a thank you letter and a job acceptance letter. We also have a portfolio builder. This lets you create and organize a portfolio of your past projects that you can use during an interview or submit with your application. We also have self-assessment tools. This let's you take a few different assessments and save the results. You can use them to assess and identify your skills, strengths and accomplishments to incorporate within your resume. It also has an interview prep section. This let's you practice your interviewing skills in real time. You can respond to a common set of interview questions and record yourself doing it. So I

really like the interview portion of Optimal Resume. It is one of my favorite portions. It's not very complicated to print out a list of interview questions and practice saying them over and over again to yourself; but with Optimal Resume, what it allows you to do is videotape yourself as you're answering these questions. So it's a simulated interview with you have a person on the screen who is asking you the questions and it's recording you answering them back to the person. And then after you have went through and answered all of the interview questions, you have the ability to re-watch the recording of yourself so you can watch what you look like as you answer these interview questions. This allows individuals to notice if they are maybe touching their face too much or waving their hands around too much, maybe playing with their hair. Things like that that we are not just touching and reading a questions to ourselves. With Optimal Resume you get that second step of making sure you are also presenting yourself in a presentable fashion.

Optimal Resume also has video resume builder. This lets you create and record live videos of your resume. You can also create a script and read it as you record it, if you would like. It also has a Web site builder. This helps you create personal Web sites for yourself. You can add material that you have already made, such as resumes, letters and portfolios, and you can use this resume to send to an employer prior to or during an interview. All the resume building tools can be found in your you Illinois workNet account. You simply log on and select resumes under the My Dashboard option of the menu. And then after that you are ready to start

building your resume.

It looks like we had -- oh, already got it answered. All righty.

And then so we also have the job finder through Illinois workNet. We pull in job openings for different positions that you are looking at. This is incorporated throughout Illinois workNet in various ways. If you are on the careers, wages and trends looking at a specific occupation, it has the option to pop open the job finder in Illinois workNet and specifically look for occupations that you have selected in the careers, wages and trends page. We also have a link to Illinois JobLink. So you can easily access Illinois JobLink from Illinois workNet to continue to further your job search. So after the Employment 101 guide has been completed, users will go in and complete our post-assessment test. If users get a 70 percent or higher on their post-assessment test, they will receive a certificate of completion, as you see on the screen here. This certificate of completion can be used in a portfolio and it is also a really great way for applicants to communicate that they have the soft skills employers are looking for. You can see one of the main things that are highlighted on the certificate is a list of the soft skills this student has successfully completed within the post-assessment Employment 101 test. So here it's saying that they have communication, they have the ability of maintaining professionalism, solving problems, and critical thinking. So this is a really great way to make sure that those soft skills are communicated to employers and they have received a certificate to show that they have what it takes to make sure they have those soft skills.

Illinois workNet also offers audience specific guides. So what we just went through was generic Employment 101 guides that is not specific to any audience and it can be customized to any person. We also have a veterans assistance guide, youth guide, and a disability employment guide. All of these guides utilize Employment 101 but also contain different resources and assessments specific to that audience. The audience specific guides have four sections that provide information, resources, guidance and videos specific to the audience. And individuals can pick and choose which areas they need to meet their employment and training goals within each of the training guides. They don't have to start at the beginning of each of these guides. They can start -- maybe they already know what occupation they are wanting to get into and where they are wanting to go to training and maybe they just need to explore careers. So they can skip over those first two portions of the guide and go to the exploration employment guide. Not necessary to go through the whole guide to access all the tools and resources.

So the next thing I wanted to talk to you all about was the customer support center. So as we went through and looked at all these different tools and assessments and resources, a lot of them have the ability to give scores or save documentation for each of these users based on their results. The customer support center is a place that allows partners to connect with their customer's assessment results. Within the customer support center partners can view student assessment results, view their Employment 101 plan, complete essential job skills evaluations, help their

students update their passwords, send their students messages, and view their student's saved resumes and portfolios and cover letters.

In order to gain access to the customer support center, you must have an Illinois workNet account. After you've set up your Illinois workNet account, you can e-mail info at illinoisworknet.com letting them know you are wanting partner level access so you have access to the customer support center. Once you get access to the customer support center, you will have ability to invite the customers you are working with to be part of your customer support center group. Once a customer has selected the invite, you're going to see what you are seeing up on the PowerPoint now. You will be able to click into that customer and see all of the surveys they've taken, all of the guides they've completed, all of the results and evaluations that have been done, along with the ability to enter in more assessments that you have done outside of Illinois workNet. So in one place you can easily track what is going on with your customer, what their progress is, and what still needs to be done in order to get them to where they need to be to meet their employment and training goals. Within the customer support center, if anybody is working on any special projects through Illinois workNet, there is some additional tools and features that are incorporated; but those are on a special project basis. I'm not hundred percent sure if any of you are currently working in a special project or not, but some of you may have a little background with the customer support center.

And on the screen here I just have some additional links to some

additional partner tools and resources. Illinois workNet has a partners page where you can go and access all of the partner tools and resources. That is located within the footer of any Illinois workNet home page. In the very center of the footer there is a partner resources link that you can look to access the resources at any point in time. Within that partner page, Illinois workNet has a page specifically on the customer support center. So if you are interested in learning more about the customer support center, you can easily go there and find out what it will offer you and what you need to do in order to get access.

We also have a page on assessments where you can go to find guides and instructions for both partners and users, using and completing all the various workNet assessments. We also have an outreach tools page where you can print out Illinois workNet flyers, posters and much more to use to advertise to your potential students and customers.

So that is all of the information I have today for us to cover. I am going to go ahead and hide this PowerPoint and behind it you're going to see that we have a lot of questions. I'm going to go ahead and have you guys answer each of the poll questions. I have one additional poll question under the closed captioning that I will pull up here after we get some of these answered. I would also like to open this up to questions and answers. If you have any questions or would like more information on the tools we have covered, put them in the questions, and if we need to go over more on the actual Illinois workNet Web site, we can do that as well. I would also like to say thanks to Brenda, who was doing the closed

captioning for us during this webinar. She did an amazing job. Thank you, Brenda.

>> JOHN MARCHIORO: Olivia, can you hear me? On top of that, we had Brenda continue to do the transcription even though there were some snags with it. If anybody needs a copy of that transcription, we can make sure to get that to them. It would be best to go ahead and get ahold of me at my e-mail, which is -- I'll go ahead and put it in the box here.

>> OLIVIA MILLER: I still have a couple of people still answering the poll questions, but it doesn't look like anybody has any specific questions. But if anything were to come up, you have a question on Illinois workNet, maybe actually want to dive into the tools and assessments themselves, know that you can reach out to info@illinoisworknet.com and we'll get back to you. We have a very quick turn around with our info at e-mail. You can also reach me directly -- I'll type my e-mail in the chat pod, too -- with any questions that you have.

We're here to do any one-on-one training if somebody were maybe getting stuck on a specific tool or assessment and needed to take a closer look into it, but we're also here for taking questions and getting access.

>> JOHN MARCHIORO: And Olivia, I would just like to say on behalf of the workNet summit group and also just the different core partners, thank you so much for taking your time today to walk through this. We're really trying to branch out to target all of the core partners and staff at different levels. So this was a great opportunity for us to reach frontline staff.

Frontline staff information and providing instruction is so important. They

are the boots on the ground. They are the ones who are frontline there. So getting information to them is very helpful and hearing from them is helpful. So what we're trying to do is really branch out and reach a lot of different people with these types of trainings. So I was glad that you were able to come on and spend some time and be one of the first ones out of the gate for us as far as these trainings in between the summit. So thank you so much as well.

>> OLIVIA MILLER: No problem. We were happy to do it.

Yeah. I can actually -- John, is it okay with you if I give everybody access to the PowerPoint?

>> JOHN MARCHIORO: Oh, sure. Absolutely.

>> OLIVIA MILLER: If you give me maybe just one minute, I can get it to where you guys can download it directly from here right now. All righty. So if you all take a look right under the chat pod, there is now a download pod with the PowerPoint in it. If you select that PowerPoint, then you can click the download file button and you'll be able to download the PowerPoint that I used today to go over everything.

John, we have another question. Is there a way to submit proof of attending this webinar for professional development? I can ask for a list of all participates that attended and send it to you, but I don't know if that will meet the professional development needs.

>> JOHN MARCHIORO: You know, what I would say is if anybody needs to have someone say that they were in attendance and we have your name on here that shows basically -- I think you can do it to when they

came on and when they were done, we can always, you know, send information saying, yes, this person was on. I mean, if that's what were needed. Sometimes people need to check with their own agencies to see specifically what is asked for. So I think we just need to make sure that we -- you know, if it's something we can help handle by showing their attendance, we can do so. But every agency has a little different information as far as what they require.

>> OLIVIA MILLER: Yeah. Let's see. What other questions.

And Olivia, you can also print off the chat box, too, if I'm not mistaken, correct?

>> OLIVIA MILLER: I can.

>> JOHN MARCHIORO: Why don't we do that. Why don't we also do a print off or saving of the chat box to make sure we don't miss any questions or anybody that has requested that information. Looks like there is some -- people having some difficulty with saving the PowerPoint. Not everyone, but it looks like -- is there a quick guide that you can go through, Olivia?

>> OLIVIA MILLER: Yeah. So for the saving of the PowerPoint, Lynn said -- okay. You might have to enable editing in order to be able to save it. Once you download it, there should be a yellow bar at the top and a button that says enable editing. Once you click enable editing, it should allow you to save that document.

>> JOHN MARCHIORO: Yeah. Looks like that got resolved, too. So that's good.

And then, Olivia, you'll be able to then send me the link as far as the archive so that we can send it out as well or have that posted as well?

>> OLIVIA MILLER: Yes.

>> JOHN MARCHIORO: We can have that for anybody who needs to see that as well.

>> OLIVIA MILLER: That will take us a little bit to get downloaded, but we'll have it by this afternoon and get it sent to you. We can also have it added to any of the workNet videos or play list or the archived videos, and you can upload the PowerPoint to that page as well as the video. So all the information we covered today will be in one place.

>> JOHN MARCHIORO: Actually, that's a great idea. That's a terrific idea to be able to have that in one central location for everybody to also be able to access it there.

>> OLIVIA MILLER: Yeah. We'll get that done and then I'll send you the links to those pages as well.

>> JOHN MARCHIORO: Great.

>> OLIVIA MILLER: Then I'll get you -- we can also send the chat Pod and all the poll question results.

>> JOHN MARCHIORO: Terrific. And it looks like we still have the opportunity to let people out 10 to 15 minutes early. So that's great. That's a great good packed 45 minutes to an hour. A lot of information and still getting people back a few minutes of their time today. That's terrific.

So, again, we will have that information and those links available. If you

are having any trouble getting software loaded onto your computer, we can just make it -- we can make it to where people have access to that through some links that we'll send out that will also lead people back to where they can find the information from today's webinar that has been archived as well as the PowerPoint that is with that as well.

>> OLIVIA MILLER: We have a couple more people typing. So we'll make sure we don't have any last minute questions come up.

Colleen asked, will we be notified of future webinars.

>> JOHN MARCHIORO: As we continue on with different types of events, webinars, trainings, specifically through these types of regional collaborations, yes, there will be information that will go out. The WIOA summit committee, as we continue to -- as we continue to work together to decide trainings that will happen. We do get those out to -- since it's comprised of each one of the core partners, we get that information back and send it out and try to distribute it so that everybody is aware of that information. I do know that we have -- just so that everybody knows -- some business engagement regional trainings that are coming up June 4th, June 11th, and June 15th. I believe that information should have went out already to the different partners, but we can make sure that goes out again. Those will be on business engagement strategies and they will be primarily focused towards supervisory level and administrative staff so that they can attend those and find out more about how core partners are working together for the -- for engagement through our business customers as well. If anybody has questions about that, they

can also reach out via e-mail to me and I can make sure that they get any information that they need. Those will be, again, June 4th, Harper College. I'd have to look up -- June 11th is in Bloomington, I believe, and then June 15th will be down south in -- Mount Vernon, I believe. We can make sure to get that information out, but I do believe it was sent out recently. So, yeah, notification will come out about future webinars and trainings that will happen.

>> OLIVIA MILLER: Jessica asked if she can have her e-mail address added to the list of contacts for these webinars.

>> JOHN MARCHIORO: Well, I tell you what we can do is make sure that -- and when you're talking about webinars, Jessica, are you talking just specifically about trainings that come out through -- any trainings, whether they are webinars or not, that come out through WIOA type trainings?

We'll check on that real quick.

>> OLIVIA MILLER: Looks like she's typing. And Colleen asked about specific webinars on how to use products within Illinois workNet, for example, the resume builder. Colleen, I just want to let you know that we do have some videos within the assessment partner section of Illinois workNet that specifically dive deeper into each of the tools themselves. So we have like a 30-minute video on the Optimal Resume, we have a video specifically on the skills and interests survey and all the different ones. That's definitely something we could do additional training on; but for anybody that gets in sooner than we would do an actual live training,

we do archive old trainings that we've done within Illinois workNet with each of the different tools. So those can be utilized until we have an actual training webinar.

>> JOHN MARCHIORO: Mm-hmm. And as far as, Jessica, the questions that you had, if you could, just go ahead and e-mail me, let me know what agency you're from and we'll make sure that you get information about upcoming WIOA trainings as well. We try to make sure those go out throughout all of the agencies, but we'll be mindful of that and make sure that that happens.

>> OLIVIA MILLER: All righty. Do we have any other questions before we all hop off the webinar?

John, is there anything you would like to add before we all hop off.

>> JOHN MARCHIORO: We're good to go. Olivia, I appreciate you taking your time and the staff, we know it's real precious for them. There is a lot going on right now and hopefully they found that we were able to provide information to them that was useful with things they do every day as far as working with their different job seekers and students to enable them to be more ready to go into different careers, and these are some tools that could help them get there. Appreciate you taking your time and everybody else taking their time to participate in this webinar today.

>> OLIVIA MILLER: No problem. And thank you very much, John, for being so great to work with and thank you all who attended for being here and going through Illinois workNet with us. It was great to show you all of the tools and resources we have available.

>> JOHN MARCHIORO: And have a great day.

>> OLIVIA MILLER: Bye, everyone. Thank you.

(Webinar concluded).